



# 2018-2022 Term of Council Priorities

## In this Term of Council, we will work with partners to:

- Transform housing service delivery
- Enhance supports for employment
- Enhance seniors' supports and services
- Advance community safety and well-being
- Expand community mobility
- Build environmental resilience
- Improve service and confidence

In 2015, a new Strategic Plan and 20-year vision to create a *Community for Life* in Peel was approved by Regional Council. Together with Council's leadership, community input and clearly set outcomes and priorities, this vision is becoming a reality.

A new term of Council presents the opportunity to develop new, focused, term-based priorities. To support the development of the Term of Council Priorities, a comprehensive review was completed. The review included community surveys, consultations with local municipal staff to understand local plans and priorities, demographic, economic and population health data and regional service pressures and client demands to identify key community needs.

These inputs were analyzed and translated into seven Term of Council Priorities that will support Regional Council in advancing the Strategic Plan during their term of office. The Term of Council Priorities have four-year outcomes with metrics to track their progress and achievement.

Underpinning the seven Term of Council Priorities, are key drivers that impact and influence each priority. In Peel, these drivers are increasing growth, impacts of technology, and community diversity.

**Vision:** *Community for Life*

**Mission:** *Working with you* to create a healthy, safe and connected community

### Living

People's lives are improved in their time of need.

### Thriving

Communities are integrated, safe, and complete.

### Leading

Government is future-oriented and accountable.

# Transform housing service delivery

## Why is this a Term of Council Priority?

Peel's housing market is becoming unaffordable and unstable, causing more people to leave the community for less expensive housing or turn to the community housing sector for options and support, where Peel residents are experiencing challenges when accessing and navigating the system.

## At the end of this Term of Council...

Peel is a community where an increasing number of people who experience housing challenges receive the level of supports and services needed to get and stay housed.

## How will progress be measured?

- Increased proportion of housing services clients who obtain affordable housing
- Increased proportion of housing services clients who retain affordable housing
- Increased number of homeless individuals / families housed

## Examples of work underway

- Peel Housing and Homelessness Plan
- Peel Housing Strategy
- Peel Poverty Reduction Strategy

## What is the community saying?

"Not only does affordable housing help the homeless but other low income people will benefit as well. With stable housing available, more people will be able to live healthier lives and think about their long term options."

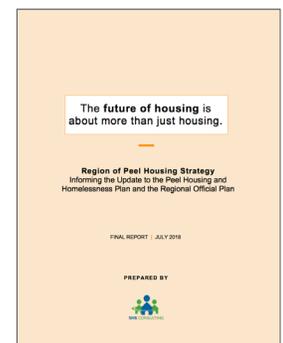
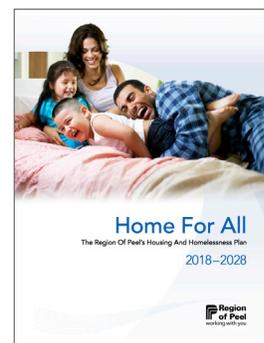
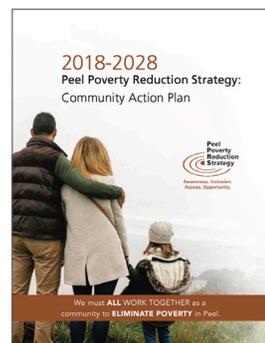


"Affordable housing builds a stronger community."

"I want to continue to be able to live in Peel and raise a family without going homeless."



Region of Peel. Community Engagement Survey: Building our Community for Life With You (2018)



# Enhance supports for employment

## Why is this a Term of Council Priority?

Peel’s employment sector is experiencing a fundamental shift, resulting in the inability to afford the cost of living.

## At the end of this Term of Council...

Peel is a community where employment support and opportunities are improved.

## How will progress be measured?

- An increased number of people using the Ontario Works program report employment earnings

## Examples of work underway

- Peel Poverty Reduction Strategy
- Changing Nature of Employment and Implications for Fiscal Health and Municipal Sustainability (report)
- Ontario Works Program

## What is the community saying?

“Stable employment has many effects that are far reaching. Stimulation and sustainability of the economy, higher overall morale, and the ability to provide for future generations to name a few.”



“Employment will keep a community happy, healthy and occupied.”

“Being meaningfully employed will result in improved mental health, an income that will allow one secure a place to live, food to eat, this means more money poured into the economy for improved infrastructure. It helps improve socialization and reduces isolation. People feel empowered they are contributing.”



Region of Peel. Community Engagement Survey: Building our Community for Life With You (2018)



### Connected Term of Council Priorities

- Transform housing service delivery
- Enhance seniors’ supports and services
- Advance community safety and well-being
- Expand community mobility

# Enhance seniors' supports and services

## Why is this a Term of Council Priority?

Gaps and complexities in the health and social systems in Peel prevent seniors and their caregivers from successfully navigating and accessing a range of services that support healthy aging.

## At the end of this Term of Council...

Peel is a community where an increasing number of seniors and their caregivers can access services and supports to optimize their quality of life.

## How will progress be measured?

- An increased number of seniors and their caregivers use Regional community support services
- An increased number of seniors and their caregivers agree that Regional community support services meet their needs

## Examples of work underway

- Community Paramedicine
- Seniors Health and Wellness Village (Peel Manor)
- Seniors Dental Program

## What is the community saying?

"Good health is important to any age group. Some elderly people are not aware which services are provided in case of need (that includes me). I am almost 81 years old. Let's all of us be good neighbours."



"Seniors are living longer and government must help them."

"In order to achieve the relative degree of service to the seniors community we must all participate in the decision making process."



Region of Peel. Community Engagement Survey: Building our Community for Life With You (2018)



Seniors Dental Program



Seniors Health and Wellness Village (Peel Manor)

# Advance community safety and well-being

## Why is this a Term of Council Priority?

The community is increasingly concerned about safety. Factors that negatively impact the safety and well-being of Peel residents are not adequately addressed.

## At the end of this Term of Council...

Peel is a community where people experience a greater sense of well-being, belonging and safety.

## How will progress be measured?

- An increased number of residents feel a sense of community belonging
- Less residents feel that there has been an increase in violence or public safety risks

## Examples of work underway

- Community Safety and Wellbeing Plan
- Peel Poverty Reduction Strategy
- Vision Zero - Road Safety Strategic Plan

## What is the community saying?

“A neighbourhood and it’s residents must care about well-being in order to make a “community.” That requires residents getting acquainted with their neighbours and being aware of their surroundings.”



“When neighbours look out for each other, we all contribute to everyone’s safety.”

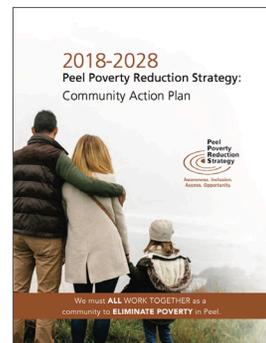
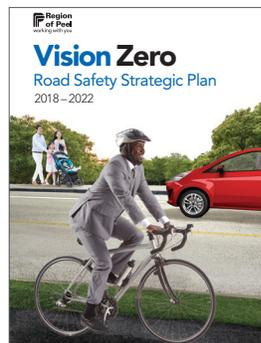


“I want to live in an area that is safe for my family and I also want to be proud of where I live.”

“I think we all play a role in keeping the community safe and should work together with the government and police services.”



Region of Peel. Community Engagement Survey: Building our Community for Life With You (2018)



# Expand community mobility

## Why is this a Term of Council Priority?

The community experiences challenges moving across the Region and requires more mobility options.

## At the end of this Term of Council...

Peel is a community where people use an increasing range of mobility options to benefit their health and the environment.

## How will progress be measured?

- An increase in trips made by sustainable modes
- An increase in walking and cycling trips in areas of intensification and major nodes

## Examples of work underway

- Sustainable Transportation Strategy
- Vision Zero - Road Safety Strategic Plan
- Long Range Transportation Master Plan
- Accessible Transportation Master Plan

## What is the community saying?

"I want to have options of how to get around. I want to walk to nearby destinations - and I want that walk to be pleasant and safe and comfortable. I want to be able to bike to most destinations - with destinations being close enough to reach by bike and with safe, comfortable, direct routes."

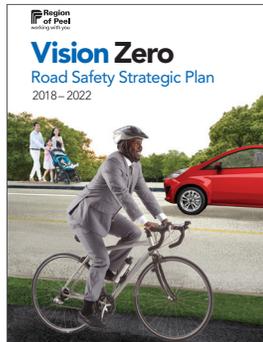
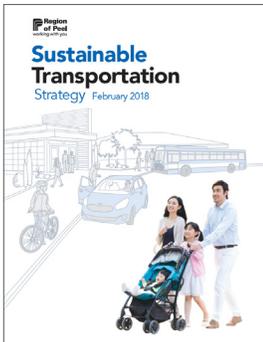


"So much of the current built environment seems to work against us. It inhibits active living and healthy choices."

"When I take transit I want it to come regularly and be comparable to driving a car. And when I need to drive, I want there to be reduced congestion because everyone else can comfortably and enjoyably walk/bike/ take transit to their nearby destinations."



Region of Peel. Community Engagement Survey: Building our Community for Life With You (2018)



### Connected Term of Council Priorities

- Enhance supports for employment
- Enhance seniors' supports and services
- Advance community safety and well-being
- Build environmental resilience

# Build environmental resilience

## Why is this a Term of Council Priority?

The community is experiencing more frequent and severe impacts of climate change. There are increased pressures for collective community action, as how we live today is contributing to connected health and environmental stresses which will both be amplified by the adverse impacts of climate change.

## At the end of this Term of Council...

Peel is a community that is resource efficient, emits less greenhouse gases, is healthier and better prepared for the impacts of climate change.

## How will progress be measured?

- Reduced greenhouse gas emissions (GHGs) (community & corporate)
- An increased number of Regional assets that are assessed for climate change
- An increased amount of waste diverted

## Examples of work underway

- Climate Change Master Plan
- Roadmap to a Circular Economy
- Asset Management Plan
- Sustainable Transportation Strategy
- Inflow & Infiltration Strategy

## What is the community saying?

“Proper use of resources, eco-friendly waste management, regional planning that makes it easy for residents to make eco-friendly choices.”

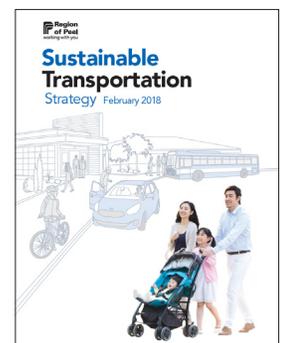
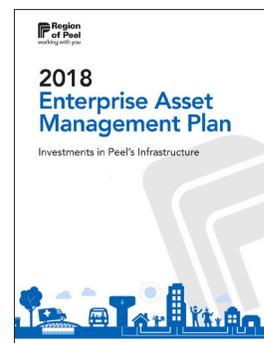
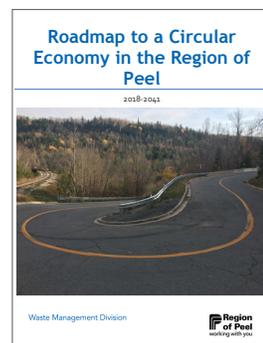


“The world is changing and we have to do our part to be responsible for its future.”

“Environmental responsibility and protections should be built into any community’s plan.”



Region of Peel. Community Engagement Survey: Building our Community for Life With You (2018)



# Improve service and confidence



## Why is this a Term of Council Priority?

The community's expectations for government are changing: Peel's community wants better services that are responsive to their diverse needs, better access to information and data, more engagement in two-way dialogue, and assurance of their tax dollars being spent well.

## At the end of this Term of Council...

The Region of Peel improves trust and confidence by providing service excellence that meets the needs of the community.

## How will progress be measured?

- Feedback from residents on trust and confidence with the Region
- Feedback from residents on satisfaction with Regional services
- Feedback from residents on value for tax dollars

## Examples of work underway

- Region of Peel Digital Strategy
- Region of Peel Corporate Social Responsibility Strategy
- Region of Peel Long Term Financial Planning Strategy

## What is the community saying?

"We can't keep doing the same thing and expect a different result. If we want to be leading edge we need to take more risks, make different decisions and be accountable for our actions and the decisions we make, whether successful or not."



"I want to see openness, honesty and transparency."



"Because short-term goals while important don't result in solid growth and development."



"Coordinating and fostering partnerships reduces waste of funds and should sustain/improve services and bring long-term benefits for future generations."



Region of Peel. Community Engagement Survey: Building our Community for Life With You (2018)



## Connected Term of Council Priorities

- Transform housing service delivery
- Enhance supports for employment
- Enhance seniors' supports and services

- Advance community safety and well-being
- Expand community mobility
- Build environmental resilience