

2024

**Clarkson Water Resource
Recovery Facility annual report**



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Clarkson Water Resource Recovery Facility annual report

The Regional Municipality of Peel (Peel) is committed to providing a high level of service in the collection, treatment, and management of wastewater. Peel diligently monitors its sewer network and operates its treatment processes effectively to meet or surpass discharge quality criteria, to protect the environment now and into the future.

Our commitment

- Protecting and preserving the environment, including the prevention of pollution, through effective operation and management of the Wastewater Systems that incorporates quality assurance and control practices
- Acting promptly and responsibly in addressing incidents or conditions that pose a risk to the public or environment
- Collaborating with internal and external stakeholders to ensure our services consider their environmental and quality concerns

If you have any questions about this report, please contact the Wastewater Compliance team at 905-791-7800 extension 4685 or email at publicworkscustserv@peelregion.ca.

Executive summary

The Clarkson Water Resource Recovery Facility (WRRF) is located at 2307 Lakeshore Road West in Mississauga, on the shore of Lake Ontario. The facility is designed to treat an average flow of 350 MLD (million liters per day). The Clarkson WRRF is a class 4 wastewater treatment facility under [Ontario Regulation 129/04](#). This WRRF was operated under two Environmental Compliance Approvals (Approval) in 2024: from the beginning of the year under Approval number 0729-9KBNNY, and effective June 13, 2024, Approval number A-500-1916534864. To recognize that the treatment of wastewater at Clarkson has been producing energy and other resources, like biosolids, the facility name was updated from Wastewater Treatment Plant to Water Resource Recovery Facility on September 24, 2024.

This report summarizes the monitoring results for the Clarkson WRRF required by the Approval and describes the operational performance to ensure production of quality effluent.

In 2024, Peel met the capacity limits prescribed in the Approval. The annual average daily flow to the plant was **215 million litres**, which is **61%** of the rated capacity specified in the Approval.

Throughout 2024, the Clarkson WRRF met the final effluent concentration limits for Total Suspended Solids (TSS), Carbonaceous Biochemical Oxygen Demand (CBOD₅), Total Phosphorous (TP), Total Ammonia Nitrogen (TAN), and *E. coli*, and maintained pH within the range of 6.0 to 9.5, as prescribed in the Approval. There were two instances when the sodium bisulphite residual was not detected in the samples taken for monitoring of wastewater effluent dechlorination. The requirements and results are detailed in Section [4.2](#) of this report.

There were no bypasses in 2024 at the Clarkson WRRF and seven spill events, as described in section [4.11](#).

In 2024, the Clarkson WRRF generated **9,758** dry tonnes of sludge cake; **3,250** dry tonnes were sent to nearby G. E. Booth WRRF for incineration and **6,508** dry tonnes were sent for beneficial use with a portion of it stored in lagoons. The results are detailed in section [4.9](#) of this report.

2024 Summary

Peel Region

Brampton, Caledon, and Mississauga

1.55 million

residents

175,000

businesses

provided with water and wastewater services

Clarkson Water Resource Recovery Facility



\$5.9 million

Capital improvement expenditure



3,667

samples analyzed

98%

final effluent quality limits met



100%

of wastewater underwent **complete treatment**



32%

of Peel's total wastewater **treated at Clarkson**

79

billion litres treated

Equal to volume of

86

Olympic size swimming pools per day



12

licensed operators

Maintain and operate the Clarkson facility

Glossary of terms and abbreviations

Activated sludge: Sludge containing aerobic microorganism that help to break down organic compounds.

Final effluent: The treated wastewater that has undergone all treatment steps, including disinfection, when prescribed.

Influent: The untreated wastewater or raw sewage coming into the sewage treatment plant from the collection system.

Limit: Value prescribed in Approval for key parameters that the plant must meet in order to stay in compliance. Limits are slightly less restrictive than objectives.

ML: megalitres. 1 megalitre equals 1 million litres.

MLD: megalitres per day

m³: cubic meters. 1 cubic metre equals 1000 litres.

Objective: Value prescribed in Approval for key parameters that the plant is designed to meet. Consistently not meeting objectives means that the plant is not being effective and long-term remedial actions are needed. Sampling results that are over objective but under limit are considered in compliance.

Parameter: Chemical substances (such as phosphorus or oxygen), microbiological indicators (such as *E. coli*) or physical characteristics (such as pH or temperature) that are measured or sampled and analyzed in order to assess the performance of a plant. Some parameters have limits in the Approval.

Rated capacity: Average annual daily influent flow that the plant is designed to handle.

Residual: Remaining amount of a substance after treatment processes are completed.

Twinning: Constructing a parallel pipe to provide additional capacity and to allow for condition assessment and rehabilitation of the existing pipe to extend its useful life.

Wastewater: Water that has been used and discharged by homes, businesses and industries. Everything we flush down a toilet or pour down a drain, collectively.

WRRF: Water Resource Recovery Facility. Directly contributes to a circular economy by producing clean water, nutrients, renewable energy and other valuable bio-based materials from wastewater.

1. Water management in Peel Region

Peel owns and operates the water and wastewater systems that serve its population. This includes water treatment, storage and distribution, and wastewater collection, pumping and treatment.

Peel has two drinking water sources: Lake Ontario and groundwater wells in Caledon. Peel retains services of the Ontario Clean Water Agency (OCWA) under a contract to operate, maintain and manage the lake-based drinking water treatment facilities and its water storage and pumping system. Peel operates the groundwater-based water treatment systems and distribution watermain networks. Similarly, on the wastewater side, OCWA is contracted to operate the large wastewater treatment plants on the shore of Lake Ontario, while Peel Region operates the wastewater collection system, pumping stations, and the treatment facility in the community of Inglewood, in the Town of Caledon.

This water cycle, shown in [Figure 1](#), starts when source water is pumped into our water treatment plants and undergoes treatment to meet the [Ontario Drinking Water Quality Standards](#). Treated drinking water is distributed through a network of pipes, storage facilities and pumping stations to homes and businesses. Used water goes down the drains into the wastewater collection system, where a series of pipes collect and convey wastewater to the treatment plants. Although a predominantly gravity-based network, pumping stations are needed to move wastewater from low lying areas. Wastewater undergoes multi-stage treatment to comply with the strict provincial and federal standards before release to the environment. Peel is committed to high standards of treated wastewater quality since it gets discharged into Lake Ontario, which is the source of drinking water for Peel and many neighbouring municipalities.

Figure 1. Water and Wastewater Cycle



For more information, refer to the [annual wastewater reports](#) for our other wastewater systems and our [annual water quality reports](#) to learn about water treatment and distribution.

2. Introduction

Wastewater systems in Ontario are governed by the Ministry of the Environment, Conservation and Parks (the Ministry) and are also subject to federal legislation.

The purpose of a wastewater treatment system is to remove solids and nutrients to minimize impact from the effluent on the receiving waterbody. The Environmental Compliance Approval (Approval), issued under the Ontario [Environmental Protection Act](#), is a facility-specific document through which the Ministry sets discharge quality limits for that facility based on the sensitivity of the receiving waters. To comply with the Approval, Peel Region prepares an annual report covering the operation and overall performance of the wastewater system.

This report provides a performance summary for the period from January 1 to December 31, 2024, for the Clarkson Water Resource Recovery Facility (WRRF), to fulfill the annual performance reporting requirements set out in its Approval documents (from January 1 to June 12, 2024, Approval number 0729-9KBNNY and from June 13 to December 31, 2024, Approval number A-500-1916534864).



The Clarkson WRRF, deemed a class 4 wastewater treatment facility under [Ontario Regulation 129/04](#), is located at 2307 Lakeshore Road West in Mississauga and operated on behalf of Peel by the Ontario Clean Water Agency (OCWA). Today, along with the G.E. Booth WRRF, Clarkson WRRF provides wastewater treatment for a population base of over 1.55 million customers. The Clarkson WRRF consists of conventional and biosolids treatment processes and is designed to treat (referred to as rated capacity) an average flow of 350 MLD (million liters per day).

2.1 Compliance

The Approval is a facility-specific document and is the legal instrument that sets requirements for municipal system owners and operating agencies with regards to operation and management, level of treatment, monitoring and recording, routine and event reporting, and effluent quality notification. In accordance with the Approval, major changes to treatment process or equipment are communicated to the Ministry.

Peel ensures that the final effluent produced, and activities associated with wastewater treatment comply with the Approval and related legislation. Peel follows best practices in resource planning, process documentation and emergency preparedness.

The Ministry performs periodic inspections on all wastewater systems, comprised of facility visits and review of information and data for the inspection period. Inspection scope generally covers procedural documentation review, staff competency, process operation and monitoring, and corrective actions to operational events. Peel is committed to ensuring environmental protection and compliance with legislative requirements. We maintain transparency by reporting all findings of potential non-compliance incidents and outcomes of internal assessment to the Ministry Local district office. For more information refer to [section 5.1](#).

2.2 Monitoring

Peel has an extensive sampling and monitoring program to assess the influent wastewater, ensure effective treatment processes, and assess the quality of treated wastewater (final effluent) being discharged to protect Lake Ontario, and to maintain compliance with limits prescribed in the Approval. Sampling for various microbiological, chemical, and physical parameters is performed by Ministry-licensed wastewater operators at various sampling points throughout the process and submitted to an accredited laboratory for analysis.

Clarkson WRRF is controlled through a computerized supervisory control and data acquisition (SCADA) system that is monitored 24 hours per day, 7 days a week. Online analyzers continuously monitor the wastewater treatment processes parameters, prior to release. Significant process upset generates an alarm so staff

can investigate and take appropriate actions to restore normal operational conditions. The plant is equipped with stand-by power generators to ensure critical equipment can continue to operate in the event of a power failure.

3. Plant process overview

Wastewater is collected from homes and industry through a system of underground sewer pipes known as the **collection system**. The vast majority of wastewater collected in the Region flows by gravity to one of the two wastewater treatment facilities on the shore of Lake Ontario, Clarkson and G.E. Booth WRRFs. The Clarkson WRRF also receives hauled liquid sewage, which is pumped into the inlet chamber upstream of the raw sewage screens.

When untreated wastewater (influent) enters the treatment process, it goes through **preliminary treatment**, where **screens** remove large objects like wipes and personal hygiene products and a vortex removes small grit particles. [Figure 2](#) illustrates the wastewater treatment process.

The wastewater then enters **primary treatment** tanks (clarifiers), where it flows slowly, allowing heavier suspended solid particles to settle at the bottom and lighter material (such as grease and scum) to float to the top. Treatment aids such as phosphorus removal chemical may be added at this stage. The floating material and settled sludge are skimmed by large moving collectors and then pumped to the digesters for treatment. The remaining water flows to aeration tanks for secondary treatment.

Secondary treatment occurs in two stages to convert organic solids that remain floating to settleable material. The first stage happens in large **aeration tanks** where air is bubbled up via diffusers to provide oxygen so that the microorganisms in the wastewater will break down the nutrients and organic matter. The second stage happens in **secondary clarifiers**, where the microorganisms settle to the bottom. The sludge from the bottom is collected and pumped to the **solids handling process** for treatment and a portion of the sludge is returned to the aeration tanks to supplement the microorganism population.

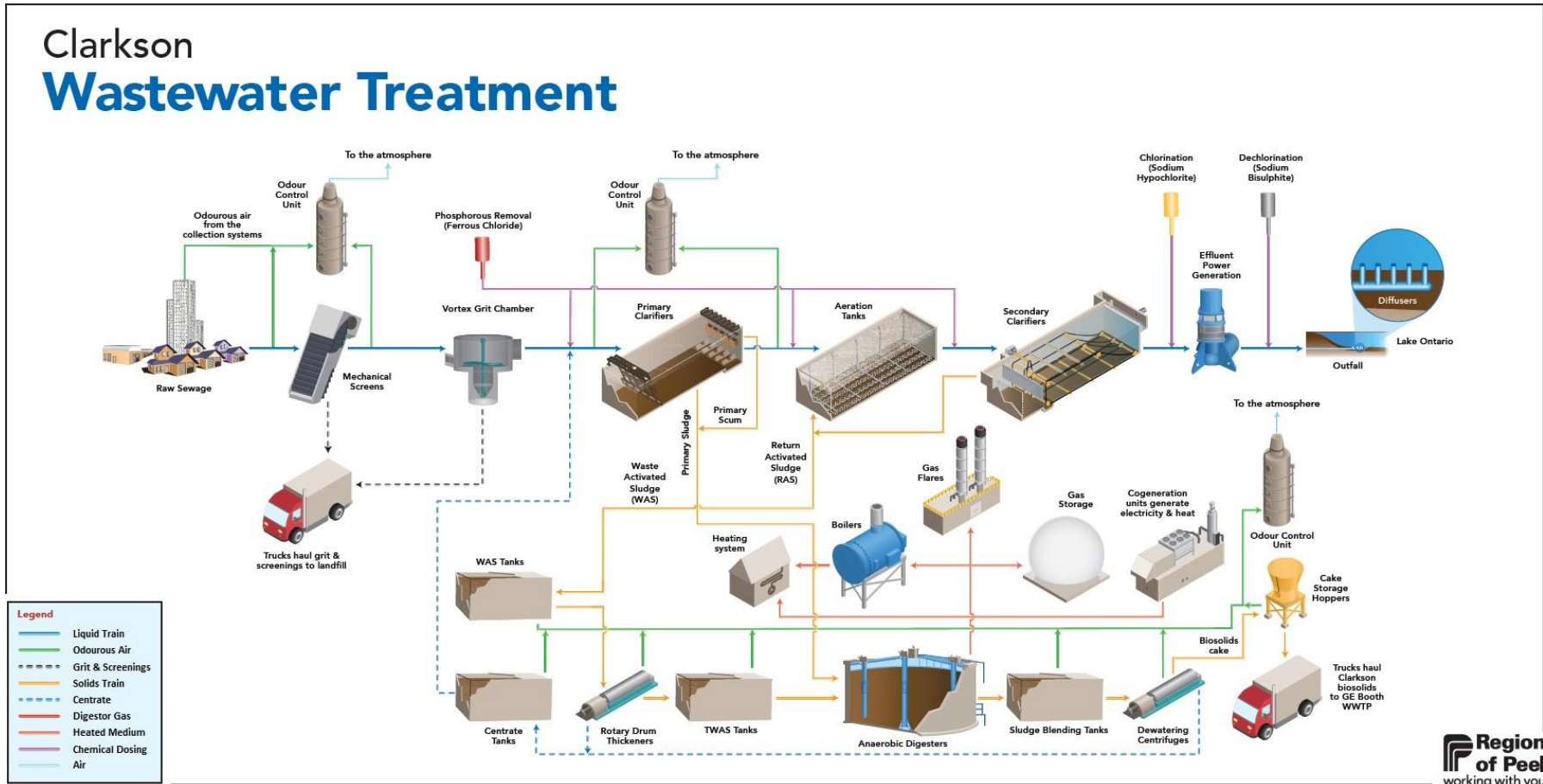
Treated wastewater (effluent) is **disinfected** seasonally, from June 1 to September 30, using liquid chlorine (sodium hypochlorite) to reduce pathogen content to acceptable levels. Chlorine needs time to exert its disinfection action. This contact time occurs while the effluent travels through the 2.2 km long outfall pipe. Any trace chlorine remaining in the effluent is removed using a dechlorination agent (sodium bisulphite) added near the end of the outfall pipe,

prior to release of the final effluent to Lake Ontario. Final effluent quality is tested to confirm compliance with the limits set out in the Approval.

Sludge collected from the secondary treatment process is sent to the **solids handling process** where it is thickened, digested (together with sludge from the primary treatment process) and dewatered. To aid in thickening and dewatering, a chemical compound called polymer is added. Stabilization occurs through anaerobic (in the absence of oxygen) digestion, followed by dewatering. Digestion reduces the total solids, destroys pathogens, and makes the sludge easier to dewater. Gas generated from the anaerobic sludge digestion process is collected and used as a fuel for the hot water boilers and co-generation unit to generate power for use within the Clarkson WRRF.

Once stabilized, the sludge material (called sludge cake) generated at the Clarkson WRRF is hauled offsite for final disposal. Sludge cake is hauled to one of several receivers: the nearby G.E. Booth WRRF for incineration, a landfill, or directed for beneficial use application. Peel is working on sustainable management practices for maximizing the beneficial use of its biosolids.

Figure 2. Clarkson wastewater treatment process



4. Operational performance

4.1 Summary of influent monitoring data

This section summarizes the influent characteristics for Clarkson WRRF. [Table 1](#) summarizes monthly influent volumes and monthly average concentrations of analytical parameters for 2024. For a description of what each test parameter means, see [Appendix A](#) - Summary of tested wastewater parameter information.

Table 1. Influent flow and monthly average sampling results

| Month | Maximum flow (MLD) ¹ | Average flow (MLD) | BOD ₅ (mg/L) | CBOD ₅ (mg/L) | TKN (mg/L) | TP (mg/L) | TSS (mg/L) |
|-----------|---------------------------------|--------------------|-------------------------|--------------------------|------------|-----------|------------|
| January | 464.6 | 223.7 | 208 | 197 | 34 | 4.4 | 214 |
| February | 454.8 | 197.1 | 180 | 179 | 39 | 4.6 | 194 |
| March | 429.8 | 214.1 | 210 | 193 | 34 | 4.0 | 182 |
| April | 538.9 | 250.4 | 191 | 192 | 29 | 3.8 | 197 |
| May | 379.4 | 213.3 | 224 | 190 | 33 | 4.1 | 206 |
| June | 379.4 | 218.5 | 233 | 223 | 33 | 4.4 | 239 |
| July | 888.1 | 238.2 | 241 | 209 | 30 | 4.1 | 231 |
| August | 474.8 | 210.7 | 225 | 197 | 33 | 4.2 | 202 |
| September | 366.9 | 213.2 | 221 | 194 | 36 | 4.1 | 200 |
| October | 301.4 | 193.8 | 231 | 210 | 40 | 4.5 | 251 |
| November | 319.9 | 194.9 | 234 | 211 | 40 | 4.5 | 241 |
| December | 445.6 | 210.8 | 225 | 200 | 37 | 4.1 | 186 |
| Annual | N/A | 214.9 | 219 | 200 | 35 | 4.2 | 212 |

¹ Highest daily flow of the month

Many factors affect changes in wastewater flow to treatment plants. These include precipitation (through inflow and infiltration of storm water into the wastewater collection system), existing ground moisture saturation, residential water usage practices, and industry activity. [Table 2](#) provides a summary of flows and contaminant concentrations for the past six years and Figure 3 illustrates historical flow trends from 2019 to 2024.

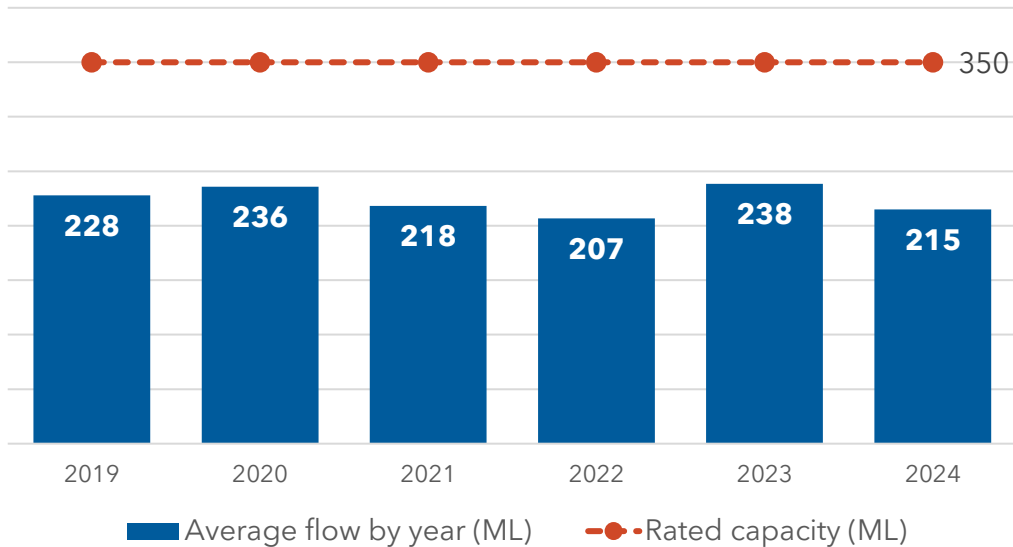
The concentrations are impacted by flows, as increased flows can dilute contaminants. When analysing trends, it is important to look at long term values for both flows and contaminant loading.

Table 2. Historical annual average influent flow and sampling results

| Year | Flow (MLD) | BOD ₅ (mg/L) | CBOD ₅ (mg/L) | TKN (mg/L) | TP (mg/L) | TSS (mg/L) |
|------|------------|-------------------------|--------------------------|------------|-----------|------------|
| 2019 | 228 | 227 | 198 | 30 | 4.6 | 271 |
| 2020 | 236 | 218 | 201 | 33 | 4.8 | 242 |
| 2021 | 218 | 239 | 216 | 33 | 5.2 | 230 |
| 2022 | 207 | 277 | 256 | 35 | 5.2 | 260 |
| 2023 | 238 | 287 | 255 | 34 | 4.8 | 251 |
| 2024 | 215 | 219 | 200 | 35 | 4.2 | 212 |

In 2024, the annual average flow was 215 MLD, representing 61% of the annual rated capacity. This is a 7% decrease over the previous year and in line with the annual volume in 2021.

Figure 3. Annual average flow 2019 to 2024



The Clarkson WRRF also accepts hauled liquid sewage, which is directed into the inlet chamber upstream of the raw sewage screens. Monitoring requirements for the imported sewage have been in effect since June 2024, as outlined in the new Approval A-500-1916534864 issued that month. A summary of characteristics and flow rates for the hauled sewage received are shown in [Table 3](#). The imported sewage flow is measured by haul truck manifests.

Table 3. Imported Sewage flow and monthly average sampling results

| Month | Total flow (m ³) | Average flow (m ³) | BOD ₅ (mg/L) | TSS (mg/L) | TP (mg/L) | TKN (mg/L) |
|-----------------------|------------------------------|--------------------------------|-------------------------|------------|-----------|------------|
| June | 2614 | 90 | 2837 | 4620 | 1217 | 81 |
| July | 2064 | 83 | 843 | 9667 | 152 | 175 |
| August | 3269 | 105 | 4528 | 7673 | 1810 | 142 |
| September | 2424 | 97 | 5473 | 7180 | 2350 | 163 |
| October | 2362 | 81 | 2633 | 17000 | 770 | 185 |
| November ² | 3388 | 121 | 4700 | 2487 | 2164 | 112 |
| December | 2388 | 85 | 2063 | 8800 | 860 | 191 |

² The average does not include the November 6 samples, as they were analyzed using a solid-based analysis. The results for these samples were BOD: 13000 mg/L, TSS: 54000 mg/L, TP: 2600 mg/L, and TKN: 3050 mg/L.

| Month | Total flow (m ³) | Average flow (m ³) | BOD ₅ (mg/L) | TSS (mg/L) | TP (mg/L) | TKN (mg/L) |
|-----------------------------------|------------------------------|--------------------------------|-------------------------|------------|-----------|------------|
| Annual average (June to December) | 86.5 | N/A | 3297 | 8204 | 1332 | 150 |

4.2 Summary of final effluent monitoring data

For the 2024 reporting year, the final effluent met the Approval limits (whether single sample result, monthly or annual, as prescribed) except for the sodium bisulphite residual at two instances outlined below.

The Approval requires disinfection from June 1 to September 30. During that time, chlorine residual and bisulphite residual are tested at sampling points representative of final effluent.

July 20: a reading of 0 mg/L was recorded for sulphite residual, and a confirmatory sample was missed. In response, sodium bisulphite dosing was increased, and the next scheduled sampling was performed, achieving a confirmatory reading of 1.28 mg/L. Sodium hypochlorite and sodium bisulphite dosing trends were reviewed, and no interruption to dosing was found, suggesting that adequate quenching of chlorine continued.

September 30: sodium bisulphite flow dropped to nearly zero due to troubleshooting on the feed pump, causing fluctuations in both sodium bisulphite and hypochlorite feed flows. Once troubleshooting was completed, the pumps were returned to auto mode, and samples were taken with total chlorine residual concentration tested at 0.21 mg/L and sodium bisulphite residual of 1.28 mg/L, suggesting that the disinfection and dechlorination were achieved.

A summary of final effluent test results and the Approval objectives (targets) and limits (requirements) are shown in [Table 4](#). CBOD₅, TSS, TP, TAN, and *E. coli* monthly mean values were under the limits throughout the year (or during limit period, for *E. coli*). For a description of test parameters, see [Appendix A](#) - Summary of tested wastewater parameter information.

Table 4. Final effluent monthly average flow and sampling results

| Month | Daily flow (MLD) | CBOD ₅ (mg/L) | TSS (mg/L) | TP (mg/L) | TP loading (kg/day) | Total ammonia nitrogen (mg/L) | pH (pH units) | <i>E. coli</i> ³ (CFU/100mL) | Bisulphite residual ⁴ (mg/L) |
|------------------------------------|------------------|--------------------------|----------------|-----------------|---------------------|--|---------------|---|---|
| Objective | N/A | 15 | 15 | 0.8 | N/A | 8.0 (May 1 - Oct 31) 16.0 (Nov 1 - Apr 30) | 6.5 to 8.5 | N/A | Detectable (Jun 1-Sep 30) |
| Limit | 350 | 25 | 25 | 1 | 350 | 16.0 (May 1 - Jun 15) 12.8 (Jun 16 - Sep 15) 16.0 (Sep 16 - Oct 31) 30.0 (Nov 1 - Apr 30) | 6.0 to 9.5 | 200 (Jun 1-Sep 30) | Detectable (Jun 1-Sep 30) |
| Compliance calculator ⁵ | Annual average | Annual average | Annual average | Monthly average | Annual average | Monthly | Single sample | Geometric mean monthly | Single sample |
| January | 224 | 2.6 | 2.9 | 0.4 | 82 | 3.8 | 6.7 | 2052 | N/A |
| February | 197 | 4.6 | 4.8 | 0.5 | 90 | 13.0 | 6.9 | 18954 | N/A |
| March | 214 | 4.1 | 5.9 | 0.3 | 58 | 8.6 | 6.7 | 8951 | N/A |
| April | 250 | 2.5 | 2.5 | 0.3 | 65 | 1.6 | 6.8 | 4418 | N/A |
| May | 213 | 3.4 | 3.8 | 0.5 | 116 | 9.5 | 7.0 | 1483 | 1.86 |
| June | 219 | 3.8 | 4.5 | 0.3 | 67 | 9.1 | 7.0 | 14 | 1.31 |
| July | 238 | 3.7 | 4.5 | 0.3 | 70 | 4.6 | 6.9 | 6 | 1.56 |
| August | 211 | 3.4 | 3.6 | 0.3 | 71 | 1.8 | 6.8 | 13 | 1.66 |
| September | 213 | 3.1 | 4.6 | 0.6 | 131 | 2.3 | 6.8 | 44 | 1.81 |
| October | 194 | 3.3 | 5.0 | 0.5 | 94 | 3.2 | 6.7 | 31517 | N/A |
| November | 195 | 4.0 | 4.6 | 0.4 | 78 | 2.0 | 6.8 | 13020 | N/A |
| December | 211 | 3.7 | 5.3 | 0.6 | 118 | 3.0 | 6.9 | 7159 | N/A |
| Annual Avg | | 3.5 | 4.3 | 0.4 | 88 | 5.1 | 6.8 | N/A | N/A |

³ CFU/100mL = Colony forming units per 100 milliliters

⁴ Approval includes residual chlorine objective of non-detectable and limit of 0.02 mg/L. If bisulphite residual is used as a surrogate to total residual chlorine, then detected levels of bisulphite residual in the sample shall be deemed to confirm absence or equivalent to 0.0 mg/L concentration level of total residual chlorine.

⁵ For different parameters, compliance is assessed based on different time periods. Total phosphorus and total ammonia nitrogen are deemed in compliance if monthly average meets the limit; CBOD₅, TSS and flow are in compliance if annual average meets limit; bisulphite residual and pH are assessed on daily results. *E. coli* is assessed using a monthly geometric average.

4.3 Deviations from monitoring schedule and next reporting year schedule

The wastewater influent, final effluent and imported sewage received must be sampled and tested in accordance with the requirements of the Approval. Each year, a sampling schedule is prepared to ensure all requirements are met. [Table 5](#), [Table 6](#) and [Table 7](#) show the sampling schedules for 2024 and 2025. The sampling and testing of imported sewage in [Table 6](#), were included as a result of a new requirement under the Approval issued on June 13, 2024. See [Appendix A](#) - Summary of tested wastewater parameter information for parameter descriptions.

4.3.1 Sampling schedules for 2024 and 2025

Table 5. Influent monitoring program

| Parameters | Sample type | Minimum frequency | 2024 and 2025 frequency |
|------------------|-------------------|-------------------|-------------------------|
| BOD ₅ | 24 hour composite | Monthly | 2 times per week |
| TSS | 24 hour composite | Monthly | Daily |
| TP | 24 hour composite | Monthly | Daily |
| TKN | 24 hour composite | Monthly | Daily |

Table 6. Imported Sewage

| Parameters | Sample type | Minimum frequency | 2024 (Jun - Dec) and 2025 frequency |
|------------------|-------------|-------------------|-------------------------------------|
| BOD ₅ | Grab | Monthly | Monthly |
| TSS | Grab | Monthly | Monthly |
| TP | Grab | Monthly | Monthly |
| TKN | Grab | Monthly | Monthly |

Table 7. Final effluent monitoring program

| Parameters | Sample type | Minimum frequency | 2024 and 2025 frequency |
|---------------------|-------------------|-------------------|-------------------------|
| CBOD ₅ | 24 hour composite | Weekly | Daily |
| TSS | 24 hour composite | Weekly | Daily |
| TP | 24 hour composite | Weekly | Daily |
| TAN | 24 hour composite | Weekly | 2 times per week |
| TKN | 24 hour composite | Weekly | 2 times per week |
| Nitrate as nitrogen | 24 hour composite | Weekly | 2 times per week |

| Parameters | Sample type | Minimum frequency | 2024 and 2025 frequency |
|--|---------------------------|-------------------|-------------------------|
| Nitrite as nitrogen | 24 hour composite | Weekly | 2 times per week |
| <i>E. coli</i> | Grab | Weekly | 2 times per week |
| Total residual chlorine or bisulphite residual | Grab or analyzer | Daily | Daily |
| pH ⁶ | Grab or probe or analyzer | Weekly | Daily |
| Temperature ⁶ | Grab or probe or analyzer | Weekly | Daily |
| Un-ionized ammonia ⁷ | As calculated | Weekly | 2 times per week |

4.4 Operating issues and corrective actions

The Clarkson WRRF operates year-round, 24 hours a day. Occasional operating issues are encountered. [Table 8](#) summarizes operating issues in the reporting period that temporarily affected the process or effluent quality and lists the corrective actions taken. This information is reported to the Ministry Inspector monthly. For a description of test parameters, see [Appendix A](#) - Summary of tested wastewater parameter information.

Table 8. Summary of operating issues and actions taken

| Issue | Date | Causes | Corrective actions |
|--|----------|--|---|
| Effluent pH lower than objective range | March 24 | Increased foam into the plant from the collection system | <ul style="list-style-type: none"> • Closely monitored pH and alkalinity; • Adjusted dosage of ferrous chlorite |

⁶ pH and temperature of the final effluent shall be determined in the field at the time of sampling for total ammonia nitrogen.

⁷ The concentration of un-ionized ammonia is calculated using the total ammonia concentration, pH and temperature.

| Issue | Date | Causes | Corrective actions |
|--|---|--|---|
| Effluent TP elevated | Multiple dates throughout the year | <ul style="list-style-type: none"> • Poor aeration treatment performance due to faulted air valve or during aeration tank start up • Disruption in chemical dosing for phosphorus removal due to a programming error during instrument control panel swing over • Testing of standby outfall operation likely contributed to elevated TP values | <ul style="list-style-type: none"> • Repaired the air valve; • Closely monitored and adjusted plant process; • Adjusted phosphorus removal chemical dosing; • Addressed and corrected the programming error |
| Effluent monthly average TAN above objective | May and June | Lack of nitrification in the aeration system | <ul style="list-style-type: none"> • Investigated the factors affecting nitrification through lab testing and data analysis; • Adjusted process to improve nitrification |
| High flows | April 4 April 12 July 16 July 17 | High precipitation | Plant processes were monitored to ensure effective treatment |
| Loss of disinfection and dechlorination data | July 06 | No data available from the simulator suggesting possible loss of disinfection and dechlorination | Reset control panel of the disinfection equipment to restore its communications with SCADA. Manually tested chlorine residual of the final effluent, that measured 0.48 mg/L, suggesting that disinfection and dechlorination were being achieved. |

4.5 Maintenance activities

4.5.1 Repair and maintenance

To keep the Clarkson WRRF in good operating order, major plant components must be inspected and maintained on a regular basis. [Table 9](#) provides a summary of planned and emergency repairs and maintenance work completed in 2024.

Table 9. Summary of repairs and maintenance activities

| Process | Maintenance activity |
|-----------------------|--|
| Preliminary treatment | <ul style="list-style-type: none"> Overhauled one fine screen and replaced or repaired associated components Installed LED lighting in headworks building Replaced one screen inlet gate drive nut |
| Primary treatment | <ul style="list-style-type: none"> Overhauled and cleaned out one digester Replaced density meters for three primary tanks and a blending tank Replaced chain and realigned collector flights on one primary clarifier Repaired, realigned and replaced components of one travelling bridge |
| Secondary treatment | <ul style="list-style-type: none"> Cleaned, inspected, repaired collector drives of three secondary clarifiers Repaired two return activated sludge pumps and replaced associated components Repaired ruptured air lines in two aeration tanks and diffuser header on one tank |
| Solids handling | <ul style="list-style-type: none"> Overhauled cake pumping system and repaired/replaced associated parts Cleaned out sludge blending tank Overhauled HBOD sludge transfer pump and tank cleanout Overhauled one thickened waste activated sludge feed pump and replaced/modified components for thickened waste activated sludge system Rebuilt one centrate pump Rebuilt two centrifuge feed pumps and installed variable frequency drives Overhauled one centrifuge bowl Repaired biosolids high pressure effluent water strainer |
| Other works | <ul style="list-style-type: none"> Repaired sump pumps, modified associated piping, upgraded float system Swing over instrument control panels to Ignition-based SCADA Replaced two storm sewer covers, frames and associated components Overhauled one pump at Avonhead pumping station Installed electric vehicle charging station Repaired outfall turbine cooling pump Rebuilt one boiler pump and replaced interior boiler tubing Repaired sodium hypochlorite tank Repaired two buried high pressure effluent water lines |

4.5.2 Capital expenditure information

Peel staff determine priorities to eliminate unnecessary capital spending while maintaining infrastructure. [Table 10](#) shows a summary of the major capital expenditures at Clarkson WRRF in the previous year.

Table 10. Summary of capital costs

| Activity | 2024 Expenditures |
|---|--------------------|
| Condition assessment and studies | \$ 494,618 |
| Equipment repair and replacement, conventional plant | \$ 2,258,112 |
| Equipment repair and replacement, biosolids processes | \$ 3,210,238 |
| Total | \$5,962,968 |

4.6 Effluent quality assurance and control measures

Sampling data

- Licensed operators perform **in-house testing** of multiple parameters for process control
- Primary treatment efficiency **sampling program**
- Samples are analyzed by an **accredited laboratory**
- All **process data** is captured electronically
- **SCADA real-time data** capture and continuous monitoring, data historian, and reporting tools for the collection and analysis of data

Operational control

- **Operational facility sheets** capture data that can be used to determine, trend and diagnose problems
- **Dissolved oxygen profiling** to ensure completion of CBOD removal and complete nitrification
- **Calibration of critical equipment** is performed with required frequency
- **Equipment redundancy** to increase equipment availability and effective response to failures and unplanned emergencies

- Multiple **SCADA** stations throughout the facility ensures operators have ready access to real-time conditions and control of plant equipment
- Internal **standard operating procedures** complement operations and maintenance manuals
- **Document control system** for proper and effective record-keeping
- **Wastewater contingency plan** to address emergency situations in the interest of meeting final effluent limits and prevent impacts to the environment

Preventive maintenance

- **Reliability centered maintenance program** reduces emergency repairs, shifting toward proactive control
- Inventory of equipment is captured in a **computerized maintenance management system**, improving the ability to manage assets
- A major **maintenance program** focuses on replacing or refurbishing aging assets

Competent staff

- **Operator licences** (issued under Ontario Reg. 129/04) are verified monthly
- **Comprehensive operator training** includes classroom, online and hands on training
- **Overall Responsible Operator** readily available to provide direction during operational challenges and emergency situations
- **Compliance and process staff** for system oversight
- **Process and energy optimization staff** for managing cost efficiency, energy savings and environmental stewardship

Management oversight

- **Regular process and compliance meetings** between Peel Region, the owner, and OCWA, the operating authority
- **Monthly operations staff meetings** provide training and discussion on topics including health and safety, compliance, and operational and maintenance activities

4.7 Monitoring equipment calibration and maintenance

Equipment used to monitor wastewater influent and effluent flows must be checked and maintained to ensure it is reading accurately. This is achieved through annual calibration and maintenance of flow meters, completed by a third-party vendor. For 2024, final effluent flow meters were found to be within acceptable limits.

4.8 Efforts made to achieve design capacity and objectives

The flows to Clarkson WRRF are consistently well below rated capacity (as demonstrated in section [4.1](#)); therefore, no additional measures are required to achieve design capacity.

Throughout 2024, the final effluent consistently met the Approval limits (requirements) and objectives (targets) for CBOD₅, TSS, TP, and *E. coli* (when prescribed). For a description of test parameters, see [Appendix A](#) - Summary of tested wastewater parameter information. The objective was met for all the parameters except for pH and TAN. pH was outside the objective range of 6.5 to 9.0 pH units on March 24 and TAN was above monthly objective for the month of May and June. The limits for both parameters were still met. The causes and how the process was managed are detailed in section [4.4](#).

Section [4.6](#) describes the many programs and measures in place to ensure that objectives are consistently achieved, and environmental impacts are minimized.

Wastewater collection system

Peel has undertaken proactive long-term actions in the collection system to meet future needs.

Peel's strategy for offsetting wastewater flows from the east side of Mississauga and Brampton includes several major collection system initiatives, with an overall 10-year capital budget of approximately \$420 million. Twinning of the East Brampton and West sanitary trunk sewer is now complete and operational and will provide additional capacity and allow for condition assessment and rehabilitation of the existing trunk sewer to extend its useful life.

Peel recently completed a condition assessment of the existing East Brampton sanitary trunk sewer, retained an engineering consultant to support detailed

design and construction of planned rehabilitation work and is currently approaching the 90% design stage of a multi-contract rehabilitation plan. Several significant wastewater condition assessment and rehabilitation initiatives were initiated or continued in 2024, including condition assessments of portions of the West trunk sewer, portions of the East Brampton trunk sewer, the Sawmill Creek and Levi Creek trunk sewers, the Upper Cooksville Brampton-Bolton trunk sewer, and the Erin Mills Spring Creek trunk sewer to name a few.

The Maintenance Hole Rehabilitation Program also continued with a new program to protect maintenance holes within floodplains at risk of erosion.

The goal of these projects is to assess and rehabilitate sanitary infrastructure to meet target levels of service, which in turn improves system resiliency and longevity, and reduces site-specific infiltration, such as leaking pipe joints. The East Trunk Sewer and Energy Dissipation Chamber Rehabilitation project achieved substantial performance in December 2024 and final commissioning will be completed in 2025. This project was also awarded combined federal and provincial funding.

Peel is also proposing additional collection system initiatives to facilitate diversion and storage to alleviate extraneous flows related to inflow and infiltration. More details can be found in the Sanitary Sewage Collection System annual report at peelregion.ca/wastewater/#reports.

Industrial wastes

Peel also protects the wastewater collection system from industry impacts. Peel's [Wastewater Bylaw \(53-2010\)](#) sets concentration limits for discharges to the sanitary sewer, which subsequently protects the wastewater treatment plants from industry impacts, and provides information on agreements and spills to the environment. The bylaw applies to the Industrial, Commercial, and Institutional (ICI) sectors as well as residences and establishes penalties for offences of up to \$100,000 for businesses.

All ICI facilities are inspected by Peel staff at a minimum once every 2 years, resulting in over 5,000 inspections being completed annually. The inspections are used to assess the discharges from the facility and its compliance with the bylaw as well as the effect on the wastewater collection and treatment systems. Upon discovery of a spill into the sanitary sewer, or notification from an industry of a release, affected treatment plants (Clarkson or G.E. Booth WRRFs) are notified so staff can implement protective actions.

4.9 Sludge generation and disposal

The treatment process removes solids from the wastewater stream in the form of sludge, which is processed on site, as described in section 3. [Table 11](#) shows the total monthly and annual sludge volumes generated at the Clarkson WRRF.

In 2024, a total of 9,758 dry tonnes of sludge cake was generated. This represents a 4% decrease in sludge production compared to the previous year. All sludge is sent offsite for disposal: 3,250 dry tonnes were incinerated at G.E. Booth WRRF. The remaining 6,508 dry tonnes (67%) of the sludge generated, were sent for beneficial use such as land application, land reclamation, or conversion into soil amendment products, with a portion of it stored in lagoons. Refer [Table 12](#) for the summary of locations where the sludge was disposed for the reporting period.

Anaerobic digestion reduces pathogens and stabilizes the sludge. To recover this valuable resource, a change in the sludge disposal strategy was made in 2022 with the intention of sending about 50% of the sludge produced at Clarkson WRRF to beneficial use.

It is difficult to predict the change in sludge production for the following year as there has not been a clear trend in the last several years. Based on a predicted population increase of 1%, and no significant expected changes to flows or processing, no significant changes in sludge generation are expected for the next year.

Table 11. Summary of sludge volume generated in different processes and its disposal

| Month | Sludge cake incinerated at G.E. Booth WRRF (dry tonnes) | Sludge cake disposal other than G.E. Booth WRRF (dry tonnes) | Total sludge cake generated (dry tonnes) |
|-----------|---|--|--|
| January | 313 | 460 | 773 |
| February | 558 | 99 | 657 |
| March | 753 | 77 | 831 |
| April | 359 | 291 | 649 |
| May | 0 | 819 | 819 |
| June | 150 | 753 | 903 |
| July | 0 | 1,063 | 1,063 |
| August | 0 | 811 | 811 |
| September | 0 | 833 | 833 |

| Month | Sludge cake incinerated at G.E. Booth WRRF (dry tonnes) | Sludge cake disposal other than G.E. Booth WRRF (dry tonnes) | Total sludge cake generated (dry tonnes) |
|--------------------------|---|--|--|
| October | 0 | 1,091 | 1,091 |
| November | 541 | 139 | 679 |
| December | 576 | 72 | 648 |
| Annual daily average | 9 | 18 | 27 |
| Annual total | 3,250 | 6,508 | 9,758 |
| Annual percentage | 33% | 67% | N/A |

Table 12. Address of sludge disposal sites

| Sludge hauler | Facility and destination | Address | Sludge disposal other than G.E. Booth WRRF (dry tonnes) |
|---------------|--|---|---|
| GFL | Lystek Clarkson; Lystek International | 191 ECO PARKWAY, SOUTHGATE, ON NOC 1B0313 | 345 |
| | KIDD Mine | ON 655, TIMMINS P4N 7L1558 | 18 |
| | Sudbury; Vale Mineland | POWER ST, GATE CTA, SUDBURY | 128 |
| | The Iroquois Facility; THF Limited | 12 BATH ROAD, IROQUOIS | 94 |
| | Field Cake; Farms ⁸ | - | 4686 |
| Wessuc | Lystek Clarkson; Lystek International | 191 ECO PARKWAY, SOUTHGATE, ON NOC 1B0313 | 291 |
| | Wessuc's land application ⁸ | - | 809 |

⁸ Refer [Appendix C](#) - Farm address for sludge disposal

| Sludge hauler | Facility and destination | Address | Sludge disposal other than G.E. Booth WRRF (dry tonnes) |
|---------------------|--------------------------|--------------------------------|---|
| | Wessuc's lagoon storage | 360 SCOTT ROAD, SAMIA, ONTARIO | 137 |
| Annual total | | | 6,508 |

4.10 Summary of complaints

The Approval requires that Peel log, investigate and resolve all resident complaints. Peel attempts to contact all customers and satisfactorily address their concerns and enquiries. A database is used to record details including information collected from the customer on the nature of the enquiry and action taken by Peel. **There were no complaints** received in 2024 relating to the facility.

4.11 Bypasses, overflows, spills and abnormal discharge events

Occasional weather events such as heavy rainfall and spring snow melt can result in flow rates that are higher than those for which the plant was designed and burden the treatment process. These challenges, as well as the need for planned maintenance and construction activities, may result in a discharge to the environment of a portion of wastewater that has not undergone all treatment processes, outside of normal operating conditions, in what is referred to as a bypass event.

4.11.1 Bypasses

A bypass is an intentional diversion of excess wastewater around one or more wastewater treatment processes. The bypassed portion of wastewater undergoes part of the treatment process followed by disinfection and gets re-combined with the fully treated flow prior to release into Lake Ontario at the approved discharge location and sampling point. Final effluent is sampled and tested during bypass events to assess its quality.

Occasionally, a planned bypass is necessary to repair an essential part of the treatment process or during construction. In those cases, Peel submits a request

to the federal and provincial governments to perform the bypass, including a plan to minimize its impact.

While not desirable, emergency bypasses may be necessary during high flow events to prevent spills and flooding at the WRRF and backups within the sewer system that can cause basement flooding and spills to the environment. Bypasses are also essential to protect the plant core biological treatment process (microorganisms that treat the sewage) from being washed out, which would prevent the plant from functioning properly and potentially causing long-term treatment impacts until the biological community is re-established.

Most bypasses in Peel are *secondary bypasses*, whereby the diverted wastewater receives primary treatment, bypasses secondary treatment, and receives a high degree of disinfection. **There were no bypasses** at Clarkson WRRF in 2024.

4.11.2 Overflows

An overflow is a controlled discharge of wastewater to the environment from a designed location at the plant other than the approved final effluent outfall.

There were no overflow events at Clarkson WRRF in 2024.

4.11.3 Spills

A spill is an unplanned discharge to the environment from any location that is not specifically designed for this purpose. The summary of the spills during the reporting period is provided in [Table 13](#).

Table 13. Summary of spill events

| Date | Reference Number | Description | Action Taken in Response |
|-------------|------------------|---|---|
| January 4 | 1-4KCXXD | Spill of ferrous chloride during chemical delivery from a delivery truck on to the road with some enter the storm drain | Storm drain was isolated using sorbent socks and the spill was contained using granular absorbent |
| February 20 | 1-4O45L5 | Spill of water with polymer on the roadway during cleaning of polymer system | Spill was contained on the roadway with sorbent socks and granular absorbent |

| Date | Reference Number | Description | Action Taken in Response |
|--------------|------------------|---|--|
| June 04 | 1-7BVXPG | Spill of final effluent water into the storm drain due to below-ground leak on a High-Pressure Effluent Water (HPEW) line | The HPEW line was isolated. Absorbent socks were used to isolate and protect the nearby storm drain from further runoff. Chlorine residual was tested at isolation valve |
| September 23 | 1-B8NY2K | Spill of diluted mixed liquor from hose near headworks during aeration tank decanting | Spill was hosed with water and then vacuumed |
| November 30 | 1-E4S656 | Digester gas was released due to Cogen tripping, and waste gas burners failed to ignite. | The two waste gas burners were reset and began flaring, and the Cogen was troubleshot. |
| December 02 | 1-E6IQZ2 | Due to the shutdown of PLC 510 and 511, waste gas burner flow meter and pressure meter lost power, preventing the burners from automatically igniting, while the Cogen was already tripped, which led to gas accumulation and release through pressure relief valves. | The Operations Team Burners were manually activated, allowing flaring to resume and stopping the gas release. Cogen was troubleshot. PLCs were returned to service. |
| December 09 | 1-EGRBLC. | Waste gas burners went offline due to high temperature and pilot burner failure, leading to excess digester gas accumulation and release through pressure relief valves, despite the cogenerator and one boiler consuming most | With the help of the consultant, waste gas burners were reset and flaring was restored. |

| Date | Reference Number | Description | Action Taken in Response |
|------|------------------|-------------|--------------------------|
| | | of the gas. | |

4.12 Notice of Modifications to Sewage Works

The Approval allows for certain pre-authorized modifications to be made to the facility. The Ministry requires each modification to be documented on a *Notice of Modification to Sewage Works* form which is retained and made available to the Ministry during inspections.

There were no *Notice of Modification to Sewage Works* forms submitted to the Ministry during the reporting year.

Repair and maintenance activities are exempt from the documentation requirements and may be performed as needed to maintain the WRRF in good working condition. These were summarized in section [4.5](#).

4.13 Status of the proposed works

Peel undertakes construction projects to upgrade or enhance the treatment process to meet demands related to industrial and commercial growth in Peel that may alter incoming wastewater volume or loading, and to integrate new technologies. Future construction plans proposed by Peel are submitted to the Ministry for engineering review. Approved installations and modifications are listed in the *Proposed Works* section of the Approval. Approved installations and modifications are listed in the Proposed Works section of the Approval. The proposed works have not been started yet.

5. Performance management programs

5.1 Ministry inspections

Wastewater system inspections are performed periodically by the Ministry to ensure systems are operating as required and complying with the terms and conditions of their Approvals. Performance data is reviewed against the compliance objectives and limits. The inspections also verify that Peel meets sampling, testing and treatment standards and staff competency requirements. Additional inspections can be triggered through a variety of factors such as frequency of events or inconsistent system performance (e.g., increased number of spills or reportable incidents), in response to a complaint or concern, or as part of a follow-up from prior non-compliances.

There was no Ministry inspection of the Clarkson WRRF in 2024.

Appendix A - Summary of tested wastewater parameter information

Dissolved oxygen (DO): Amount of oxygen dissolved in water. It is essential for the survival of aquatic plants and animals. In the wastewater treatment process, DO is required by the microorganisms to break down the organic material present. A lower DO value suggests a greater amount of organic matter present in the sample.

Total biochemical oxygen demand (BOD₅): Amount of DO used by microorganisms to break down organic material present in a wastewater sample, measured as DO decrease over a 5-day period. A higher BOD₅ value means greater amount of organic matter present in the sample, which can cause deplete DO in receiving waters.

Carbonaceous biochemical oxygen demand (CBOD₅): Amount of DO needed by microorganisms to break down carbonaceous (carbon rich) organic material present in a wastewater sample over a 5-day period.

Alkalinity: Water's resistance to the effect of acids added to water.

Total phosphorous (TP): An essential nutrient used by microorganisms for growth. TP comes from a variety of sources including fertilizers, detergents, domestic wastewater, and wastewater from industrial processes. Excess phosphorus in waterbodies can promote algae blooms.

Total suspended solids (TSS): Suspended particles (organic and inorganic material) present in the water sample. TSS can include sediment, sand, silt, plankton, and algae. High concentration of TSS can interfere with the disinfection process and can also lower the quality of the receiving waterbody.

Total Kjeldahl nitrogen (TKN): Sum of ammonia nitrogen and the amount of nitrogen present in organic form. High TKN can be toxic to aquatic life.

Total ammonia nitrogen (TAN): The amount of ammonia in wastewater. Sources of ammonia include domestic, industrial, or agricultural pollution, primarily from fertilizers, animal and plant decomposition, and animal waste.

Nitrite, nitrate: An intermediate nitrogen species in the cycle of nitrogen removal from wastewater.

pH: A measure of the alkalinity or acidity in wastewater, which can indicate chemical or industrial pollution.

Temperature: Temperature of the wastewater sample measured at the time of collection. Higher wastewater temperatures allow for more efficient treatment at biological treatment plants.

Sodium hypochlorite: Liquid chlorine used for disinfection of treated wastewater. To minimize chlorine effects on the receiving waters, the effluent is dechlorinated before being released into Lake Ontario.

Sodium bisulphite: Used to neutralize the chlorine present in final effluent after disinfection. This is done to minimize chlorine effects on the receiving waters.

***E. coli*:** An indicator of fecal contamination in effluent. Most species of this bacteria are harmless to humans; however, some strains can be pathogenic (cause disease).

Appendix B - Frequently asked questions

Where does water go after it is used?

After you use water to wash dishes and clothes, brush your teeth, shower or flush the toilet, the used water (wastewater) that goes down your drains flows through a series of underground sewer pipes to the wastewater treatment plants.

The wastewater is treated to remove contaminants and kill disease-causing microorganisms before being discharged into the environment. Peel operates three wastewater treatment plants: G.E. Booth Water Resource Recovery Facility and Clarkson Water Resource Recovery Facility, both discharging into Lake Ontario, and the Inglewood Wastewater Treatment Plant, discharging into the Credit River. These three plants serve the cities of Mississauga and Brampton and the Town of Caledon.

View [Peel Region's wastewater video](#) for more information on how wastewater is treated.

Why am I experiencing a sewage odour outside my house?

The sewage odour outside your house could be from a variety of sources. It could be that the sewer is backed up close to your property. If your property is located close to a lake, algal blooms also cause odours. Other sources of odour might include scheduled treatment plant maintenance coupled with prevailing winds, nearby farming activities, or odours from waste management facilities or industries.

If you are noticing odours near your property, please call Peel Region at 905-791-7800.

Why am I experiencing a sewage odour inside my house?

If you notice an odour of sewage coming from a drain in your house, it is recommended to pour a cupful of bleach into the drain, let it sit for 10 to 15 minutes and then rinse it down with plenty of water. If this does not resolve the odour problem, please call Peel Region at 905-791-7800 for further investigation.

What is the difference between a storm sewer and sanitary sewer?

Wastewater that goes down drains inside homes and buildings enters the sanitary sewer system, which sends it to a wastewater treatment facility for treatment before it is released to the environment. Sanitary sewer systems in Mississauga, Brampton and Caledon are maintained by Peel Region.

Rainwater and melting snow are called storm water. Stormwater enters storm grates on the road and enters the storm sewer pipes that run beneath the roadways. These pipes discharge the storm water to local waterways, like streams, creeks, and lakes. The majority of storm sewer is maintained by the local municipality – the cities of Brampton and Mississauga and the Town of Caledon. Peel maintains storm sewers on regional roads.

Refer to the [Peel Region website](#) for more information about wastewater and storm water.

What happens to industrial wastewater?

Some companies treat their own wastewater and release it directly into the environment or into Peel Region's sanitary sewer (wastewater collection system). Wastewater released into the sanitary sewer joins all other wastewater collected (from households and building drains) and flows to one of the wastewater treatment plants. Industrial wastewater can be hazardous or contain substances that may damage sewer infrastructure or upset the treatment process. Therefore, all wastewater released and all businesses that release it into Peel sewers must comply with Peel's [Wastewater Bylaw](#). To ensure compliance, industrial facilities are examined by inspectors from Peel's Environmental Control department. Thousands of inspections are completed each year.

What must not be disposed down the toilet or poured down the drain?

It is important to understand that what goes down the drain or the toilet may have negative impacts on the wastewater system and the environment. Fats, oils, and grease should never be poured down the drain because these materials are known to cling to pipe walls. Over time, their accumulation can build up to such high levels that the sewer can become blocked. Another reason to avoid disposing fats, oils, and grease into drains or toilets is that it is not effectively

broken down during the wastewater treatment process. Instead, Peel recommends that edible household fats, oils and grease (FOG) should be collected and properly disposed as [per the FOG disposal at home instructions](#). To learn more about Peel's [community recycling centres' web page](#).

It is also important not to dispose items down the toilet that could get stuck in or damage the sewer systems. Sticks, rags, paper towels, personal hygiene products, diapers, disposable wipes, household hazardous waste and pharmaceuticals should not be disposed by simply flushing down the toilet. Any unused or expired pharmaceuticals can be returned to your local pharmacy. For more information on how to properly dispose of items that damage the wastewater refer to [idontflush.ca](#)

What causes a sanitary sewer backup?

Most sewer backups occur when sewer pipes get blocked. Sewer pipes can become clogged with excess fats, oils, greases, food wastes, coffee grounds, hair, toilet paper, soap residue, or inappropriate materials being flushed down the toilet or drain. Even sanitary wipes that are labelled "flushable" will in fact clog pipes, sewers, and screens at the treatment plants. To help reduce sanitary sewer blockages and prevent backups, it is recommended to properly dispose of these items and other materials that can harden or settle within the sewer pipes.

Sanitary sewer backups can also occur when tree roots grow into or through sewer lines. These roots may be from trees that are outside your property boundaries. The only solution to this problem is to cut away the roots and then replace the pipeline.

If you notice a sewer backup in your home, call Peel Region at 905-791-7800 extension 4409, or 1-888-919-7800 for residents in Caledon. If the problem area is determined to be on private property, there is a flat fee for the service call.

More information about wastewater and storm water is available on the Peel Region [webpage](#).

How safe is the treated wastewater that is released into Lake Ontario?

To meet environmental compliance criteria in Ontario, all wastewater must be treated before being returned to the environment. Peel operates and maintains three wastewater treatment facilities, G.E. Booth, Clarkson, and Inglewood, under strict regulations and the effluent discharged into the environment must meet location-specific, provincial, and federal standards.

Which pipes are mine and which are Peel Region's responsibility?

See the information at [homeowner and regional responsibilities of wastewater infrastructure](#).

What is optional water and sewer line insurance program?

The pipes on the private side of the property line belong to the property owner. Sometimes these pipes may get damaged or blocked, which can result in costly plumbing bills. Peel endorses a voluntary pipe insurance program. For more information can be found on the [insurance program web page](#).

How can I find out what work is taking place in my neighbourhood?

Peel maintains an interactive mapping tool on our [website](#) where the public can see the status of current and upcoming water projects that could result in water interruption. At this site, you can sign up to receive email notices with project updates.

Similarly, we publish a summary of [water outages](#). If you are unexpectedly without water, you can check this site to learn what is happening and view the answers to frequently asked questions.

Appendix C - Farm address for sludge disposal

| Farm | Address |
|-----------------------|--|
| Home & Gage | 225 Norfolk County 60 Rd, Walsingham |
| B & L | Northeast of 629 N Walsingham Townline Road, Langton |
| Barnum | 526 North Walsingham Townline Rd, Langton |
| Home | 416350 41st Line, Embro |
| Shop | 1355 12th Concession Rd, Norfolk |
| Verstrat & Bloom | between 15402 & 15612 Selton Line, Bothwell |
| Danny's | 1307 10th Concession Rd, Langton |
| Bell | 2033 CPR Drive, Newbury |
| Livesey | 725699 Township Rd 3, Woodstock |
| Nemeth | between 746064 and 746039 Township Rd 4, Innerkip |
| Bailes | 2670 Knapdale Drive, Newbury |
| Livingston & Mitchell | across from 2905 Knapdale Drive, Newbury |
| Bayer | 745869 Township Rd 4, Woodstock |
| Puhl | 613 Hutchinson Rd, Lowbanks |
| Clark | 376 Canal Bank Rd, Lowbanks |
| Boorsma | 472 Canal Bank Rd, Lowbanks |
| Windmill Row | 575 Concession Rd 6, Fisherville |
| Rutledge | 75302 Sideroad 24 & 25, Grand Valley |
| Home | 296 Indiana Rd W, Hagersville |
| Reid | 2536 Haldimand Rd 9, York |
| Lot E & F | 1622 Concession Rd 8, Tiverton |
| Peewee | 702 Concession 2 Walpole, Selkirk |
| Smith | 3542 Coltsfoot Dr, Glencoe |
| Whitford | 1554 Concession 3 Walpole, Jarvis |
| Home | 1195 Bains Rd, Dunnville |
| Booker | 980 Concession Rd 4, Fisherville |
| Tillman | 1179 Concession 3 Walpole, Jarvis |
| Across From Home | 1190 Concession 4 Walpole, Jarvis |
| Goat | 312 Brooklin Rd, Hagersville |
| Home | 5637 Adare Drive, Lucan |
| Stewart | 1373 Concession 4 Walpole, Jarvis |
| Home | 35521 Richmond St, Lucan |
| Home | 87 Concession Rd 3, Fisherville |
| Jim Arand | 129 Concession 7 Rd, Cayuga |
| Campbell | 179 Concession 5 Rd, Fisherville |
| Kohler Rd | 1071 Kohler Rd, Cayuga |
| Thorne | 424 Canal Bank Rd, Lowbanks |

| Farm | Address |
|-------------------|----------------------------------|
| Crawly & Greenlee | 35081 Coursey Line, Lucan |
| Stanley | 8886 Concession Rd 7, Kenilworth |
| C7 | 8860 Concession Rd 7, Kenilworth |
| LO8 | 855348 Gobles Rd, Princeton |
| LO14 | 826549 Township Rd 8, Drumbo |
| Snyder | 105634 Southgate Rd 10, Conn |
| Dad's | 7312 3rd Line, Arthur |
| Home | 465560 Curries Rd, Woodstock |
| ZR Farm | 6311 Zumstien Rd, Wellandport |
| Home Farm | 241 Governor's Road East, Brant |
| Brant Road | 64 Brant Road, Brant |
| Fairwood Farm | 42 St. George Road, Brant |
| New Farm | 1232 Concession 5, Townsend |
| Hunter Farm | 436 Sunnyridge Road, Brant |
| Cleveland Farm | 91 Powerline Rd, Brantford |

Other sources for more information about wastewater and related issues



Peel Region

10 Peel Centre Dr., Brampton ON L6T 4B9

Wastewater-related questions:

Phone: 905-791-7800 extension 4685

Website: peelregion.ca/wastewater

E-mail: Publicworkscustserv@peelregion.ca

Water and Sanitary Sewer and Septic Protection Plans:

[Peel Wastewater Bylaw](#) or [Service line warranties](#)



Government of Ontario

Ministry of the Environment, Conservation and Parks

Public Information Centre

Phone: 416-325-4000

Toll-Free: 1-800-565-4923

Website: ontario.ca/environment



Government of Canada

Environment and Climate Change Canada Inquiry Centre

Phone: 819-997-2800

Toll-Free: 1-800-668-6767

Website: ec.gc.ca

Health Canada

General Inquiries Telephone: 613-957-2991

Toll free: 1-866-225-0709

Website: canada.ca/en/health-canada