



**THE REGIONAL MUNICIPALITY OF PEEL**  
**DIVERSITY, EQUITY AND ANTI-RACISM COMMITTEE**

**AGENDA**

**DEAR - 4/2019**

**DATE:** Thursday, November 7, 2019

**TIME:** 11:00 AM – 12:30 PM

**LOCATION:** Council Chamber, 5th Floor  
Regional Administrative Headquarters  
10 Peel Centre Drive, Suite A  
Brampton, Ontario

**MEMBERS:** T. Awuni; D. Damerla; R. Deo; G.S. Dhillon; J. Downey; N. Iannicca;  
J. Kovac; S. McFadden; R. Rokerya; R. Santos

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*Chaired by Councillor Downey or Vice-Chair Councillor Santos*

1. **DECLARATIONS OF CONFLICTS OF INTEREST**
2. **APPROVAL OF AGENDA**
3. **DELEGATIONS**
  - 3.1 **Rodel Imbarlina-Ramos, Director, Peel Newcomer Strategy Group, United Way of Greater Toronto**, Providing findings from the Peel Newcomer Strategy Group's 2019 Report on Peel Newcomers (Related to 5.1)
4. **REPORTS**
  - 4.1. Indigenous Land Acknowledgement
  - 4.2. Culture Strategy and Diversity & Inclusion Strategy Development (For information)
5. **COMMUNICATIONS**
  - 5.1 **Rodel Imbarlina-Ramos, Director, Peel Newcomer Strategy Group, United Way of Greater Toronto**, Letter dated October 28, 2019 providing a copy of the Peel Newcomer Strategy Group's 2019 Report on Peel Newcomers (Receipt recommended) (Related to 3.1)

**6. IN CAMERA MATTERS**

**7. OTHER BUSINESS**

**8. NEXT MEETING**

Thursday, March 5, 2020  
Council Chamber, 5th Floor  
Regional Administrative Headquarters  
10 Peel Centre Drive, Suite A  
Brampton, Ontario

**9. ADJOURNMENT**

FOR OFFICE USE ONLY

MEETING DATE YYYY/MM/DD <b>2019/11/07</b>	MEETING NAME <b>DEAR Committee</b>
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Attention: Regional Clerk  
Regional Municipality of Peel  
10 Peel Centre Drive, Suite A  
Brampton, ON L6T 4B9  
Phone: 905-791-7800 ext. 4582  
E-mail: [council@peelregion.ca](mailto:council@peelregion.ca)

DATE SUBMITTED YYYY/MM/DD <b>2019/10/17</b>
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NAME OF INDIVIDUAL(S) <b>Rodel Imbarlina-Ramos</b>
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POSITION(S)/TITLE(S) <b>Director, Peel Newcomer Strategy Group</b>
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NAME OF ORGANIZATION(S) <b>United Way of Greater Toronto (PNSG's host organization)</b>
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E-MAIL <b>rramos@peelnewcomer.org</b>	TELEPHONE NUMBER <b>(905) 276-0008</b>	EXTENSION <b>114</b>
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REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) <b>- To share findings from Peel Newcomer Strategy Group's (PNSG) 2019 Report on Peel Newcomers to inform the work of the Diversity, Equity and Anti-Racism Committee</b> <b>- To highlight how PNSG works with local stakeholders to increase regional capacity to integrate newcomers and create a more welcoming community for all</b>
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A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Presentation format: <input checked="" type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>
Additional printed information/materials will be distributed with my delegation : <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Attached

**Note:**  
Delegates are requested to provide an electronic copy of all background material / presentations to the Clerk's Division at **least seven (7) business days prior** to the meeting date so that it can be included with the agenda package. **In accordance with Procedure By-law 9-2018 delegates appearing before Regional Council or Committee are requested to limit their remarks to 5 minutes and 10 minutes respectively (approximately 5/10 slides).**  
Delegates should make every effort to ensure their presentation material is prepared in an [accessible format](#).  
Once the above information is received in the Clerk's Division, you will be contacted by Legislative Services staff to confirm your placement on the appropriate agenda.

**Notice with Respect to the Collection of Personal Information**  
*(Municipal Freedom of Information and Protection of Privacy Act)*

Personal information contained on this form is authorized under Section 5.4 of the Region of Peel Procedure By-law 9-2018, for the purpose of contacting individuals and/or organizations requesting an opportunity to appear as a delegation before Regional Council or a Committee of Council. The Delegation Request Form will be published in its entirety with the public agenda. The Procedure By-law is a requirement of Section 238(2) of the *Municipal Act, 2001*, as amended. Please note that all meetings are open to the public except where permitted to be closed to the public under legislated authority. All Regional Council meetings are audio broadcast via the internet and will be posted and available for viewing subsequent to those meetings. Questions about collection may be directed to the Manager of Legislative Services, 10 Peel Centre Drive, Suite A, 5th floor, Brampton, ON L6T 4B9, (905) 791-7800 ext. 4462.

**Please complete and return this form via email to [council@peelregion.ca](mailto:council@peelregion.ca)**



# 2019 REPORT ON PEEL NEWCOMERS

7 NOVEMBER 2019 | RODEL IMBARLINA-RAMOS, PEEL NEWCOMER STRATEGY GROUP



## PEEL NEWCOMER STRATEGY GROUP

- **Local immigration partnership**
  - Community collaborative funded by IRCC, Region of Peel and United Way
  - Engages local service providers and stakeholders to coordinate services that facilitate newcomer settlement and integration through partnerships, research, community-based strategic planning
- Three committees engage more than 55 organizations and 120 representatives
  - **Central Planning Table** – strategic advisory
  - **Service Delivery Network** – incubator for settlement service innovations
  - **Refugee Resettlement Working Group** – coordinates collective response to refugee needs



## SITUATION

- ➔ An average of 19,000 newcomers settle in Peel annually.
- ➔ However, it takes years for the average newcomer to reach income parity with established immigrants and Canadian-born residents.
- ➔ Newcomers are disproportionately unemployed and under-employed despite high levels of education.
- ➔ Service-providing organizations say they need better support to assist newcomer clients more holistically.
- ➔ Many newcomers rely on informal settlement supports in the community that are not connected to formal settlement services.



## PNSG Functions

- Community-level strategic planning
- Stakeholder engagement, communications and committees (Central Planning Table, Service Delivery Network, Refugee Resettlement Working Group)
- Service integration
- Research and policy



## Stakeholders

- Newcomers
- Settlement agencies serving newcomers
- Local service-providing organizations
- Government and funders
- Diverse community stakeholders

## Intended Outcomes

- Services for newcomers are accessible, coordinated and sensitive to their needs
- Newcomers are employed similarly to non-newcomers
- Greater connections established between informal community supports and formal service providers

## IMPACT

- ✓ Enhanced capacity to integrate newcomers more holistically and effectively
- ✓ Peel is a welcoming community for newcomers



## 2018 CONSULTATIONS & RESEARCH

- **Supported community strategic planning and IRCC CFP 2019 process**
  - Large settlement-focused planning day
  - Smaller, multi-stakeholder consultation
  - Online survey of settlement workers
  - Peel Data Centre and census data
- **Commissioned research**
  - IMDB – Longitudinal Immigration Database study (University of Western Ontario)
  - Informal settlement study (Regional Diversity Roundtable)

# Report on Peel Newcomers

Peel Newcomer Strategy Group



*Roots and Wings*  
Meryam Ahsan, 2014, mixed media.

## 2019 REPORT ON PEEL NEWCOMERS

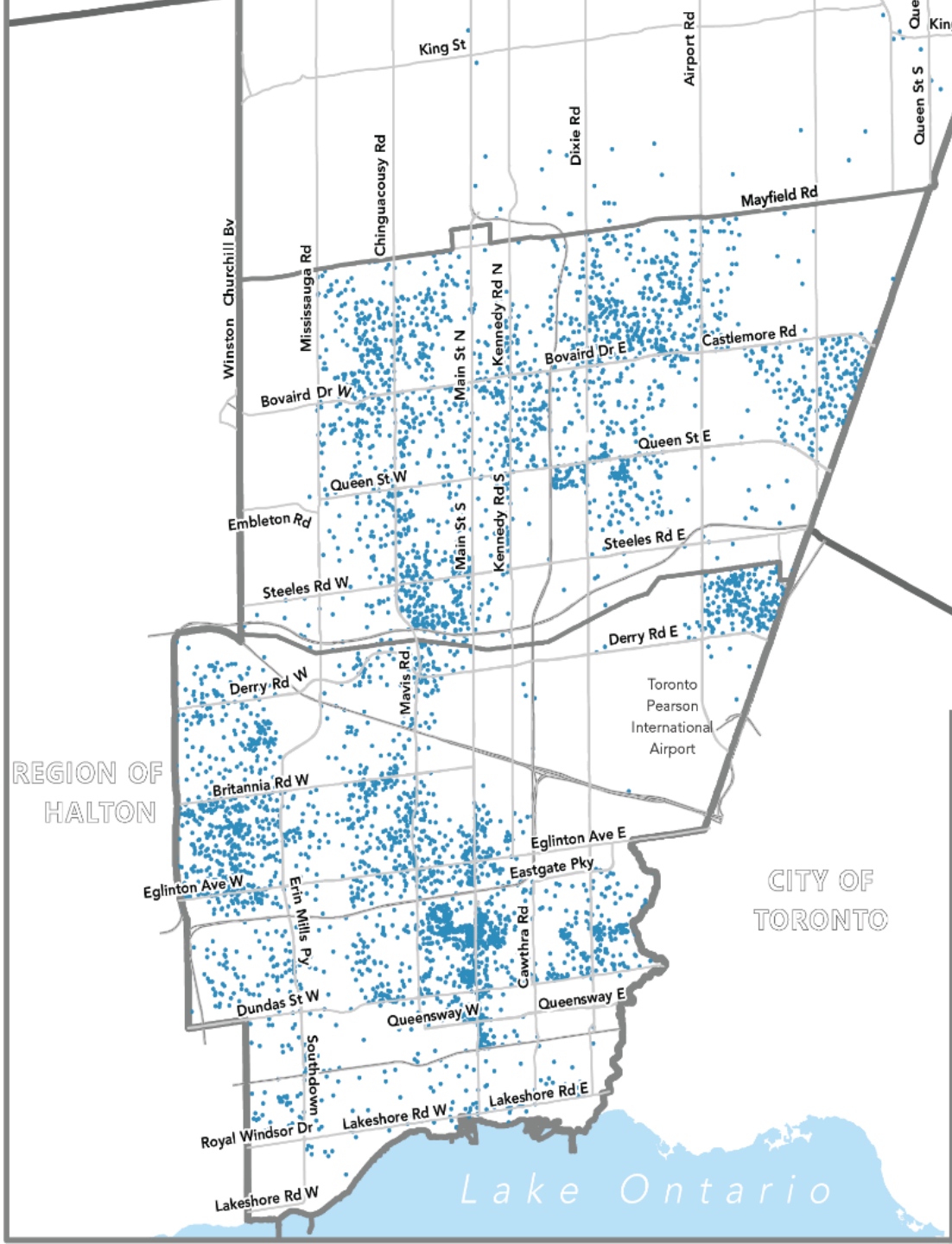
- One report based on these sources
- Strengthen ability of local stakeholders to consider newcomers' needs in their planning
- Inform 2020-2025 PNSG strategy development, promote more effective coordination of services to address newcomers' settlement priorities
- Paint a wider, more holistic picture of newcomer settlement through the lens of formal and informal systems






## KEY FINDINGS


- 1. Flows of immigrants are dynamic and complex, challenging any notion that Peel is solely an immigrant-receiving community**
- 2. While some economic outcomes for Peel newcomers show promise, there are important disparities still to address**
- 3. Newcomers require more effective formal and informal settlement supports**

MUNICIPALITY	2016 POPULATION	FOREIGN-BORN POPULATION	3.1-9 FOREIGN-BORN AS % OF POPULATION	NEWCOMERS ARRIVED 2011-2016	NEWCOMERS AS % OF TOTAL POPULATION	ANNUALIZED NUMBER OF NEWCOMERS, 2011-2016
Peel	1,372,640	706,835	51.5%	94,105	6.8%	18,821
Caledon	66,215	16,310	24.6%	780	1.2%	156
Brampton	590,950	308,790	52.3%	39,915	6.8%	7,983
Mississauga	715,475	381,730	53.4%	53,410	7.5%	10,682
GTA	6,345,725	2,799,115	44.1%	362,260	5.7%	72,452
Toronto	2,691,665	1,266,005	47.0%	187,950	7.0%	37,590
York	1,100,950	515,225	46.8%	51,405	4.7%	10,281
Halton	540,980	160,165	29.6%	20,485	3.8%	4,097
Durham	639,490	150,885	23.6%	10,315	1.6%	2,063
Windsor	329,144	74,495	22.6%	9,265	2.8%	1,853
London	494,069	94,690	19.2%	11,960	2.4%	2,392
Waterloo	535,154	119,335	22.3%	14,045	2.6%	2,809
Hamilton	747,545	177,070	23.7%	17,420	2.3%	3,484
Kingston	161,175	18,400	11.4%	1,720	1.1%	344
Ottawa	934,243	216,505	23.2%	30,075	3.2%	6,015
Vancouver	2,463,431	989,540	40.2%	142,535	5.8%	28,507
Edmonton	932,546	274,360	29.4%	71,555	7.7%	14,311
Calgary	1,239,220	383,065	30.9%	89,665	7.2%	17,933




**Legend**


-  1 Dot = 20 persons
-  Municipal Boundary
-  Regional Boundary



**Region of Peel**  
working with you



0 1 2 3 4 5  
Kilometres



The information displayed on this map has been compiled from various sources. While every effort has been made to accurately depict the information, this map should not be relied on as being a precise indicator of locations.

© Region of Peel, Sector Innovation, Information & Technology | February 2019.

## NEWCOMERS IN PEEL BY EDUCATION LEVEL (AGED 15+)

HIGHEST LEVEL OF EDUCATION ATTAINED	% OF PEEL NEWCOMERS 2011-2016	% OF TOTAL PEEL POPULATION
Less than high school	15.9%	10.6%
Graduated high school	20.9%	24.3%
Trade / community college	12.3%	29.1%
University graduate	32.8%	27.2%
Post-graduate	18.1%	8.8%

## LONGITUDINAL LOOK AT DIRECT &amp; SECONDARY MIGRATION, EMIGRATION – PEEL

YEAR	DIRECT MIGRATION	SECONDARY MIGRATION	EMIGRATION (OUT-MIGRATION)
1994	8,555	7,660	5,090
2004	13,690	20,825	12,260
2014	9,520	17,900	17,110



## SECONDARY MIGRATION – PEEL & GTA REGIONS (2014)

	BRAMPTON	CALEDON	MISSISSAUGA	TOTAL PEEL
Toronto	5,010	145	4,740	9,895
Halton	855	100	745	1,700
York	340	30	940	1,315
Hamilton	130	0	265	410
Durham	195	0	190	390

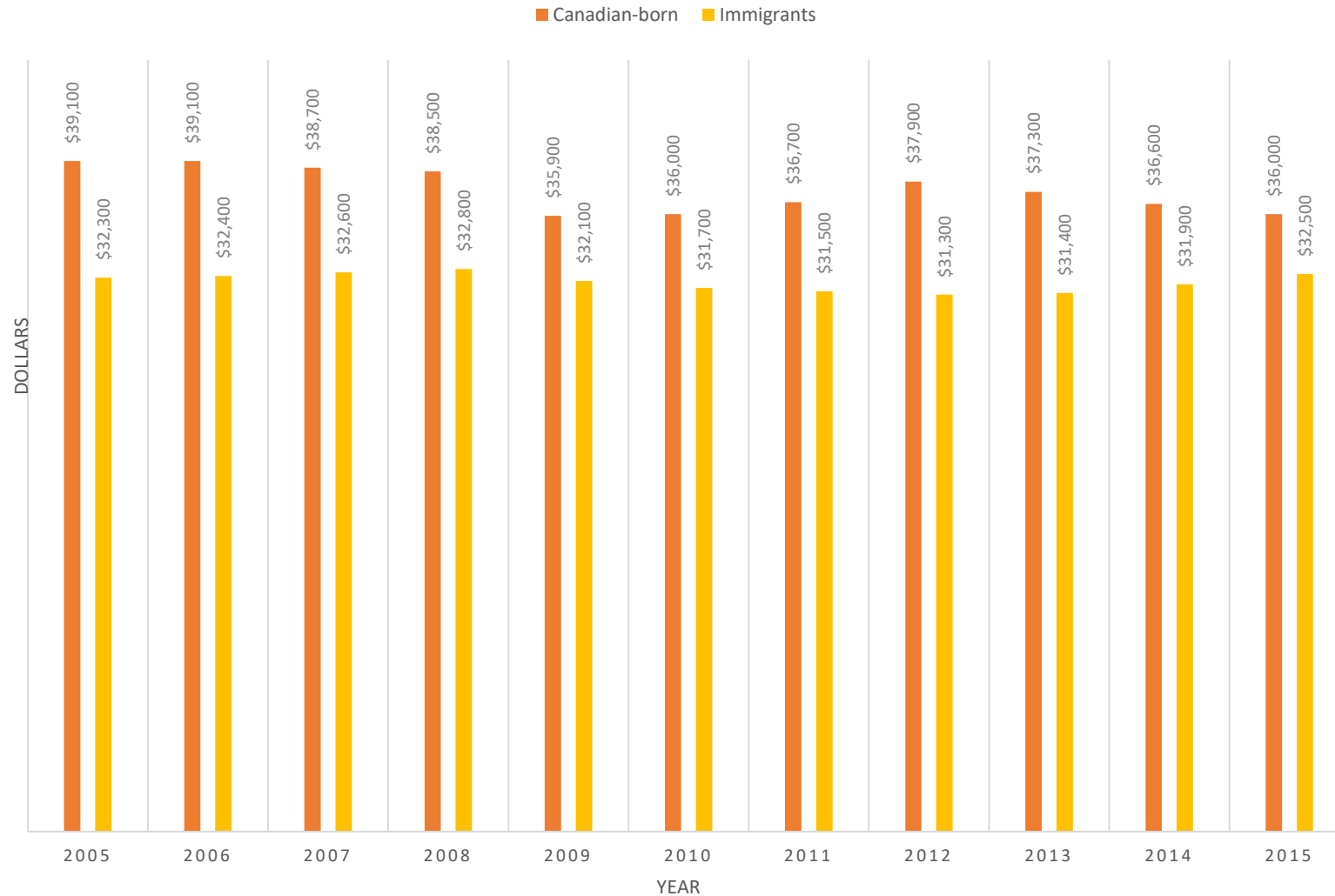
## EMIGRATION – PEEL & GTA REGIONS (2014)

	BRAMPTON	CALEDON	MISSISSAUGA	TOTAL PEEL
Toronto	1,875	75	3,320	5,270
Halton	625	0	3,240	3,880
York	575	35	800	1,410
Hamilton	175	0	425	610
Durham	190	0	220	415

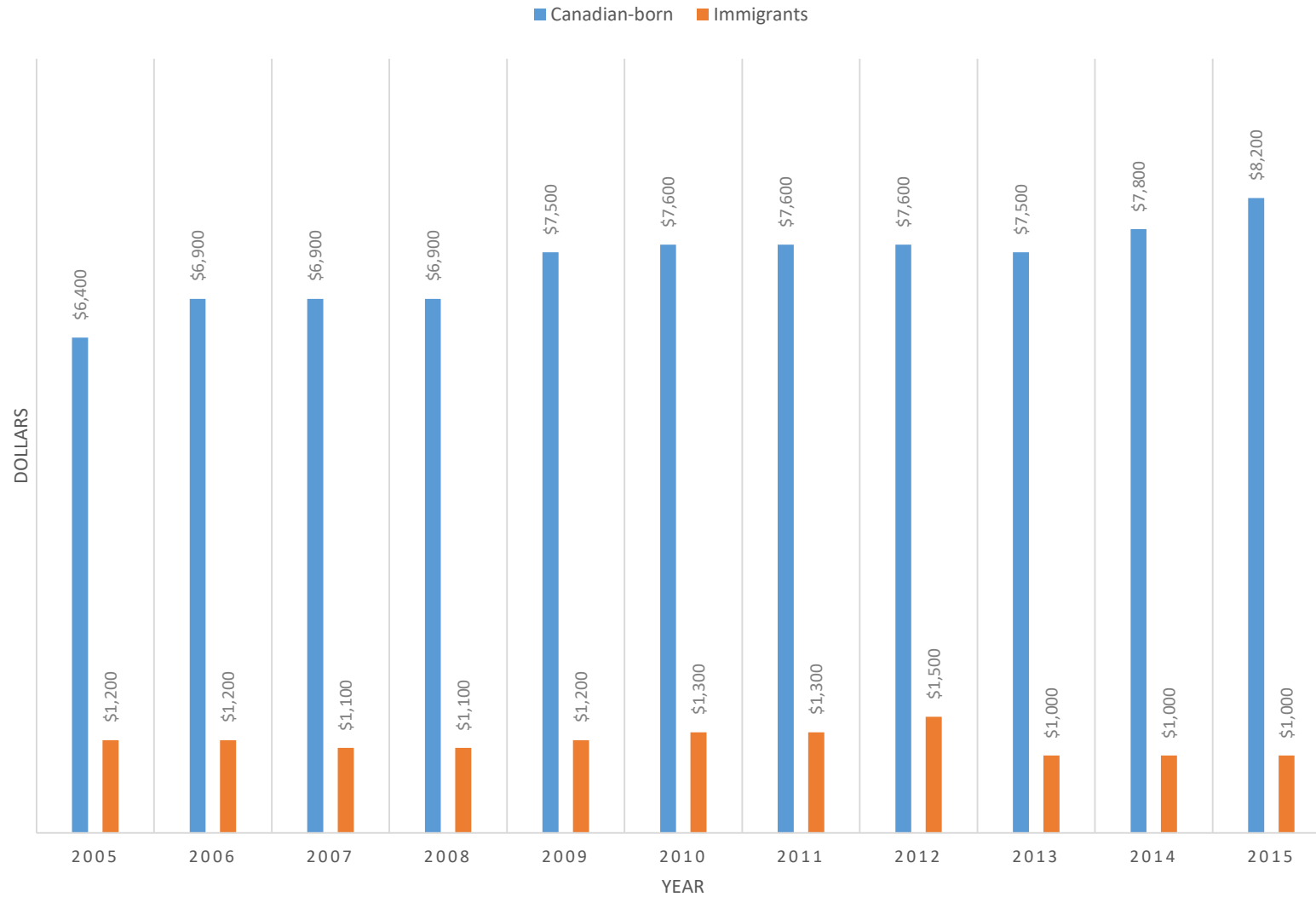
## THE FLOWS OF IMMIGRANTS ARE DYNAMIC AND COMPLEX

- Peel is fourth-largest recipient community of newcomers to Canada after Toronto, Vancouver and Montreal
- Our newcomers are well-educated; high rates of post-graduate education
- We're not solely an immigrant-receiving community
  - Secondary migration accounting for a greater volume of immigrant inflow than direct migration
  - The outflow of immigrants is significant
  - Inward and outward flows are centred around the GTA

# MEDIAN EMPLOYMENT INCOME IN PEEL (CONSTANT 2016 CAD)



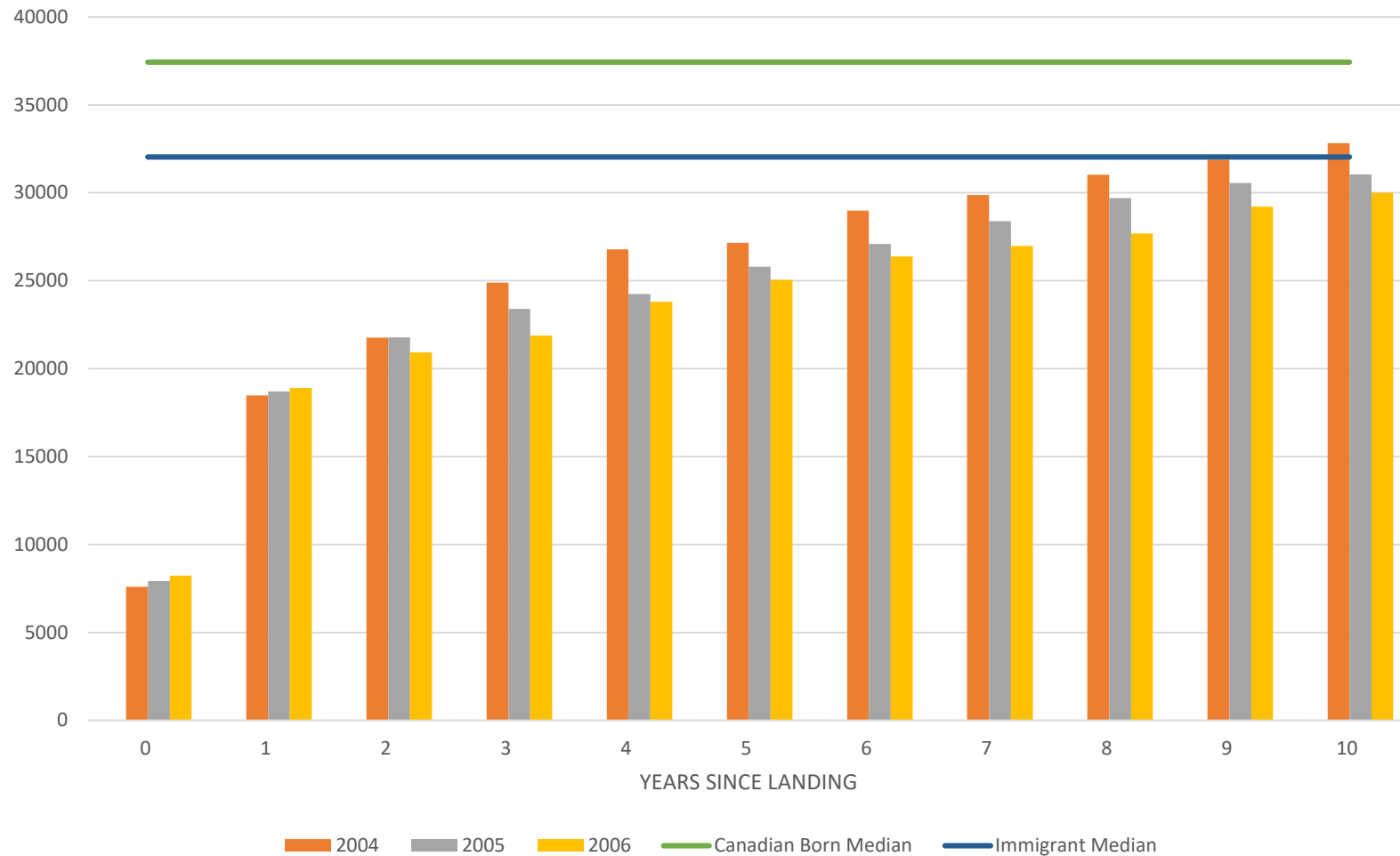
# MEDIAN SOCIAL ASSISTANCE INCOME IN PEEL (CONSTANT 2016 CAD)



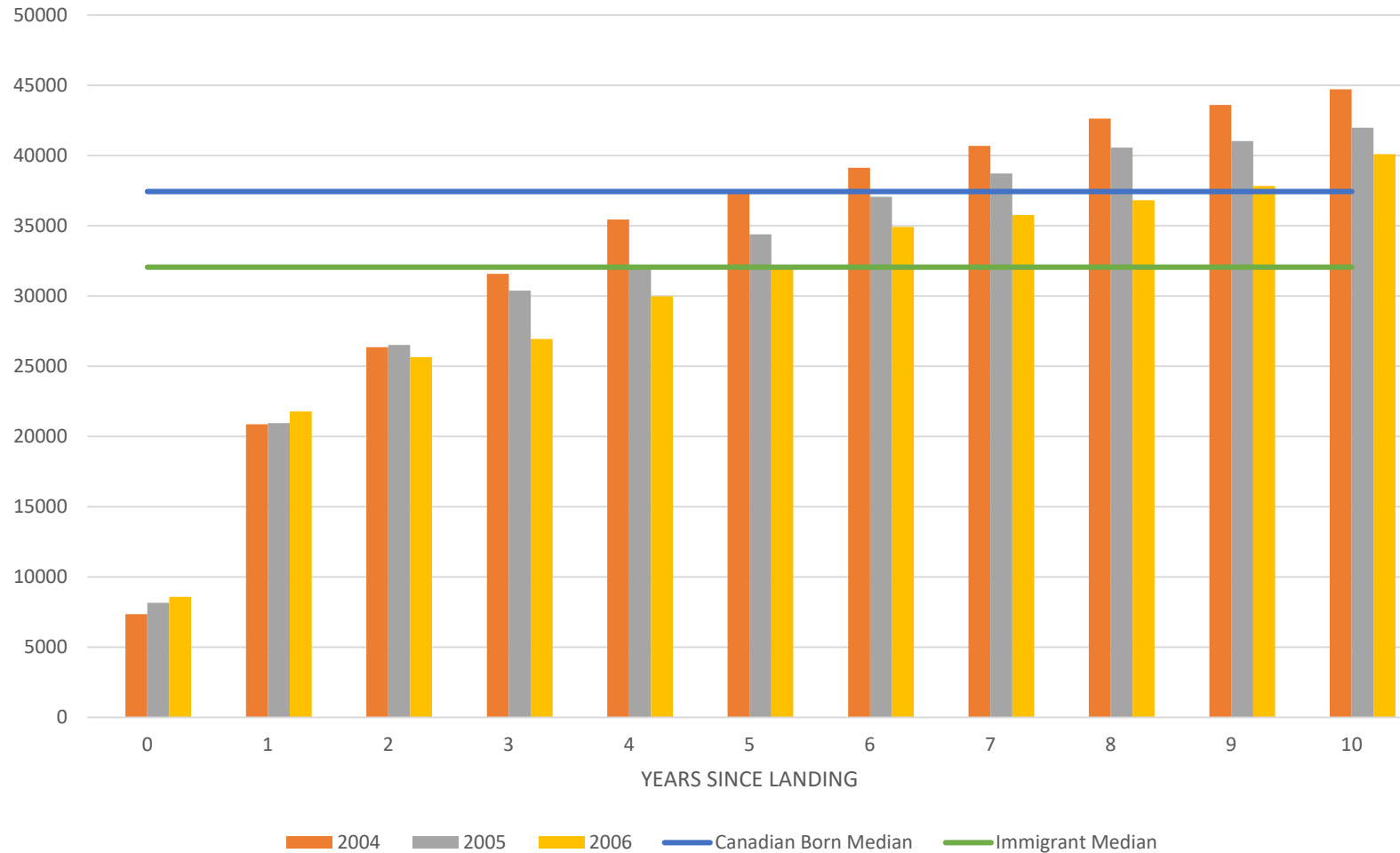
Source: IMDB accessed at University of Western Ontario RDC



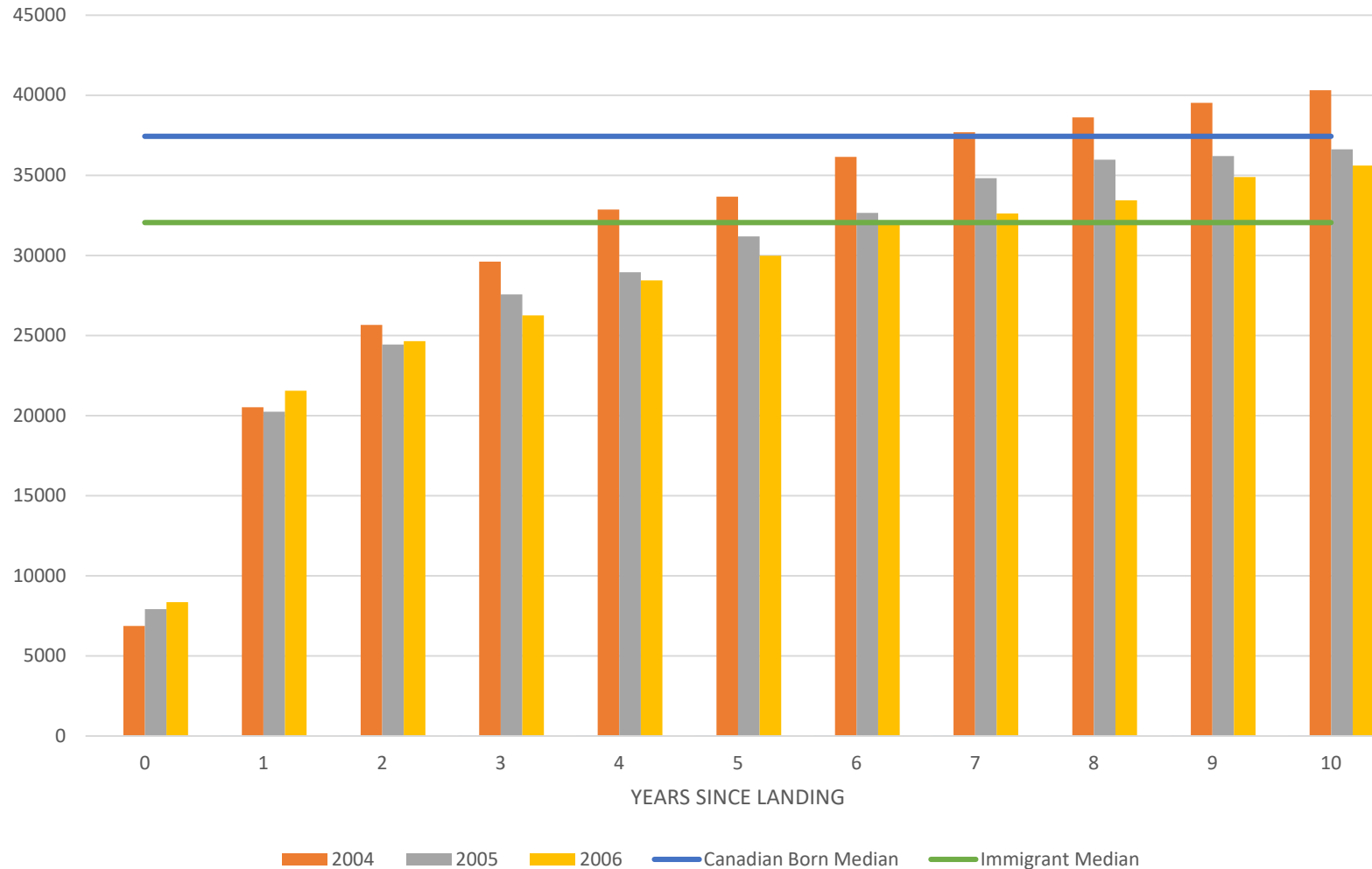
# MEDIAN EMPLOYMENT INCOME IN PEEL REGION BY YEARS SINCE LANDING (CONSTANT 2016 CAD)



# MEDIAN EMPLOYMENT INCOME IN PEEL BY EDUCATION AND YEARS SINCE LANDING – BACHELOR DEGREE OR HIGHER (CONSTANT 2016 CAD)



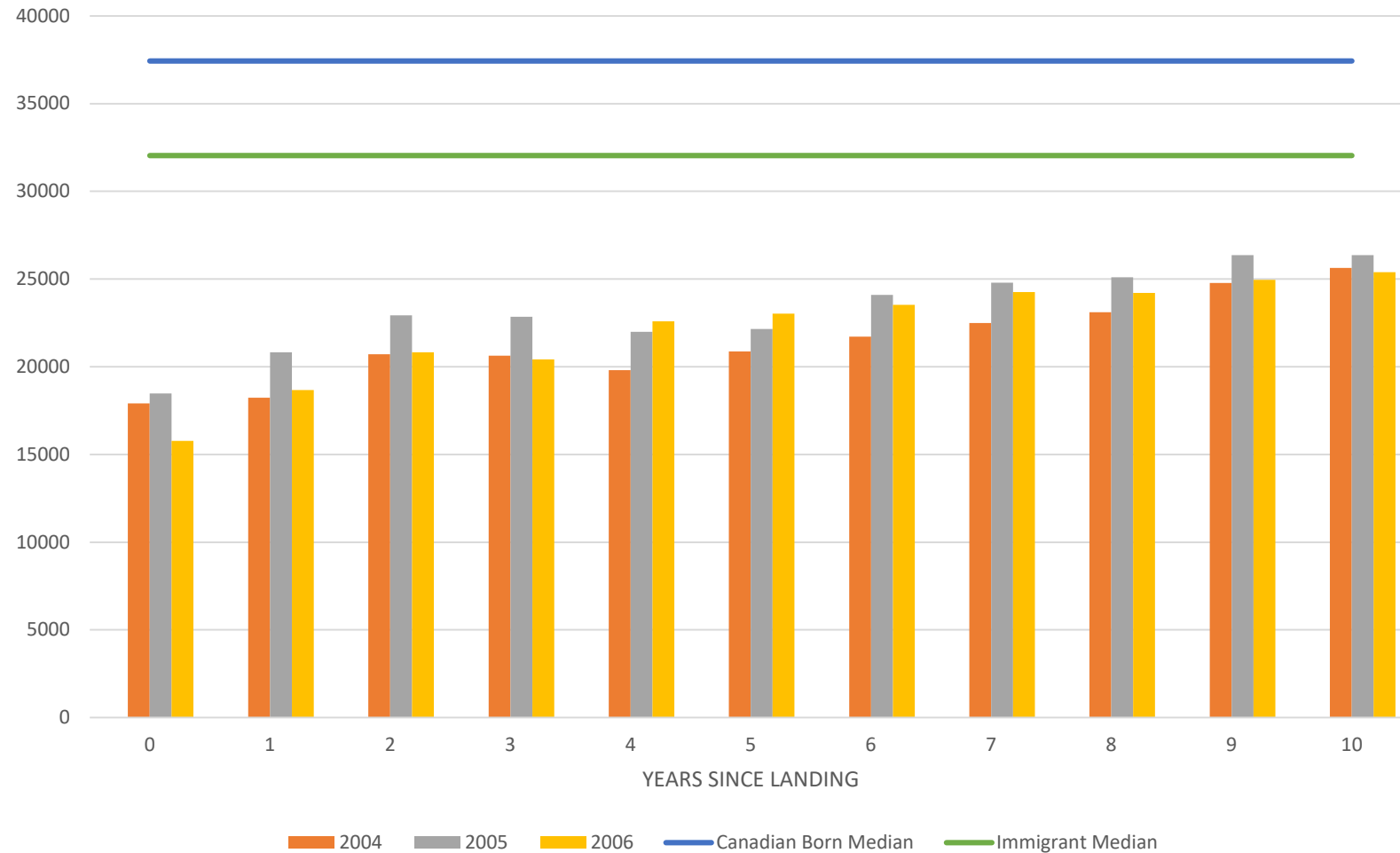
# MEDIAN EMPLOYMENT INCOME IN PEEL FOR SKILLED WORKERS BY YEARS SINCE LANDING (CONSTANT 2016 CAD)



# MEDIAN EMPLOYMENT INCOME IN PEEL FOR FAMILY-CLASS NEWCOMERS BY YEARS SINCE LANDING (CONSTANT 2016 CAD)



# MEDIAN EMPLOYMENT INCOME IN PEEL FOR REFUGEES BY YEARS SINCE LANDING (CONSTANT 2016 CAD)





## IMMIGRANT UNEMPLOYMENT RATES (2014-2018)

IMMIGRANT STATUS	2014	2015	2016	2017	2018
Total population	8.0	7.0	7.0	6.4	6.0
Landed immigrants	8.4	6.8	6.9	6.3	6.0
Immigrants, landed 5 or less years earlier	14.7	10.9	11.6	9.3	9.3
Immigrants, landed more than 5 to 10 years earlier	12.1	8.9	8.3	7.2	6.9
Immigrants, landed more than 10 years earlier	6.7	5.9	6.0	5.6	5.3
Born in Canada	7.6	7.2	6.7	6.4	6.0

## EDUCATION & EMPLOYMENT BY SKILL LEVEL / IMMIGRATION STATUS – PEEL (2016)

STATUS	EDUCATION LEVEL ACHIEVED / EMPLOYMENT HELD	A (MANAGER)	A (PROFESSIONAL)	B (COLLEGE)	C (HIGH SCHOOL, JOB-SPECIFIC)	D (ON-THE-JOB TRAINING)	DID NOT WORK
Canadian-born	<b>University</b>	40.17%	73.40%	22.03%	15.03%	8.09%	19.27%
	<b>College</b>	27.33%	16.83%	49.30	51.47%	35.00%	33.17%
	<b>High school</b>	19.96%	5.10%	22.10%	52.73%	56.35%	41.69%
	<b>Less than high school</b>	3.55%	0.36%	4.93%	14.83%	23.44%	22.69%
Established immigrants (arrived before 2011)	<b>University</b>	56.73%	80.57%	38.58%	30.37%	21.65%	36.34%
	<b>College</b>	22.74%		37.56%	27.61%	21.16%	19.67%
	<b>High school</b>	16.49%	3.94%	17.03%	30.70%	36.14%	27.91%
	<b>Less than high school</b>	4.04%	0.28%	6.82%	11.32%	21.04%	16.04%
Newcomers (recent immigrants, 2011-2016)	<b>University</b>	78.96%	91.62%	59.91%	51.15%	39.35%	55.20%
	<b>College</b>	11.28%	6.04%	21.56%	21.76%	19.59%	14.46%
	<b>High school or less</b>	9.76%	2.33%	18.53%	27.09%	41.07%	30.34%

## IMPORTANT ECONOMIC DISPARITIES TO ADDRESS

- Newcomers and immigrants in Peel persistently earn less than Canadian-born, higher unemployment and under-employment rates despite higher rates of education
- Achieving income parity with established immigrants and Canadian-born
  - For the average newcomer: 10+ years
  - Shorter with post-secondary education and knowledge of both official languages
  - May be getting more difficult to reach parity

## URGENCY OF ISSUES TO NEWCOMER CLIENTS – PEEL

	Average
Employment and job training support	4.74
Cultural adjustment	4.32
Ethno-cultural, language-specific services	4.28
Housing and shelter	4.18
School, education	4.15
Language and translation	4.10
Healthcare	4.07
Income support	3.96
Youth-specific programming	3.93

	Average
Transportation	3.85
Advocacy	3.83
Women-specific programming	3.71
Trauma and crisis support	3.67
Domestic, gender-based family violence	3.63
Volunteer opportunities	3.58
Immigration support for family members	3.55
Seniors-specific programming	3.53
Financial and banking advice	3.52

Source: PNSG, Settlement-sector survey, 2018.

## IN WHAT AREAS SHOULD REFERRAL PATHWAYS TO OTHER SERVICES BE STRENGTHENED – PEEL

	Average
Employment, training	4.44
Healthcare	4.29
Shelters, temporary housing	4.29
Crisis, trauma-trained professionals	4.27
Mental health, addictions	4.27
Childcare	4.19
Youth	4.19
Income support	4.10
Abuse, assault	4.09

	Average
Older adults, seniors	4.08
Translation and language services	4.07
Persons with disabilities	4.04
Educational credential evaluation	4.01
Educational institutions	4.01
Legal services and resources	3.97
Community programs, recreation	3.96
Ethno-cultural community groups	3.96
Government	3.95

Source: PNSG, Settlement-sector survey, 2018.

## COMMUNITY PRIORITIES FROM TWO 2018 CONSULTATIONS

- Exploring a holistic approach to employment services
- Culturally appropriate mental health supports
- Collaborative approaches to service delivery and systems navigation
- Building the capacity and knowledge of service providers
- More support needed to cultivate cross-sector partnerships
- More support to measure impact
- Segment-specific programming
- Strengthening the voice of the newcomer

# INFORMAL SETTLEMENT STUDY

- Only 39 percent of newcomers nationally attend formal government-funded settlement services
- Online survey, focus groups
- Family and friend networks, faith institutions leveraged to gain employment – typically not aligned with chosen career
- 62 percent of newcomers say they are integrating faster due to self-seeking abilities, social media
- Majority recommend formal settlement services



## MORE EFFECTIVE FORMAL / INFORMAL SETTLEMENT SUPPORTS


- Connecting to employment matters, but building social capital and professional networks are key
- Build new partnerships:
  - Across service sectors to better address intersectionality of newcomers' needs – mental health, healthcare, women/seniors/youth are priorities
  - Among formal service providers and informal (non-service provider) community supports – faith institutions, ethnic retail, ethnic media



Intended Outcomes	2019-2020 Strategies	2020-2025 Strategies	
<p><b>Services for newcomers are accessible, coordinated and sensitive to their needs</b></p>	<ul style="list-style-type: none"> <li>• Service Delivery Network conceiving newcomer mental health initiative for 2020-2021</li> <li>• Convene refugee resettlement working group to support refugee claimants in Peel</li> <li>• Conduct settlement-sector survey</li> </ul>	<ul style="list-style-type: none"> <li>• Create cross-sector supports (referral pathways, resources, training) connecting settlement with mental health, healthcare, services for women / seniors / youth</li> <li>• Host cross-sector summits to build collaboration capacity</li> </ul>	
<p><b>Newcomers are employed similarly to non-newcomers</b></p>	<ul style="list-style-type: none"> <li>• Build awareness of report findings</li> <li>• Explore employer recognition program to highlight leading local employers and their practices</li> <li>• Support coordinated recruitment initiatives (LEPC, PCBN)</li> </ul>	<ul style="list-style-type: none"> <li>• Recognize Peel employers by promoting their newcomer-readiness practices</li> <li>• Promote more connections between employers and employment-specialist SPOs, coordinated recruitment initiatives</li> </ul>	<p><b>IMPACT</b></p> <ul style="list-style-type: none"> <li>✓ Enhanced capacity to integrate newcomers more holistically and effectively</li> <li>✓ Peel is a welcoming community for newcomers</li> </ul>
<p><b>Greater connections established between informal community supports and formal service providers</b></p>	<ul style="list-style-type: none"> <li>• Map informal community settlement supports (faith institutions, ethnic retail, ethnic media)</li> <li>• Develop plan to create more informal-formal collaboration opportunities</li> </ul>	<ul style="list-style-type: none"> <li>• Establish connections between formal service providers and informal, community-based settlement supports</li> </ul>	

**Rodel Imbarlina-Ramos**  
**Peel Newcomer Strategy Group**

rramos@peelnewcomer.org | (905) 276-0008 ext. 114

 @PeelNewcomer | [www.peelnewcomer.org](http://www.peelnewcomer.org)

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DATE: October 29, 2019

REPORT TITLE: **INDIGENOUS LAND ACKNOWLEDGEMENT**

FROM: Catherine Matheson, Commissioner of Corporate Services

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### **RECOMMENDATION**

**That a formal Indigenous land acknowledgement that recognizes the historic and present inhabitants of this region and respects the spiritual relationship that exists between Indigenous peoples and their traditional territories, as outlined in the report of the Commissioner of Corporate Services, titled “Indigenous Land Acknowledgement”, be approved;**

**And further, that all formal public proceedings conducted by the Region of Peel, taking place in the geographic region known as Peel, open with the reading of this land acknowledgement.**

### **REPORT HIGHLIGHTS**

- On September 28, 2017 a report advising of the intent to use an Indigenous acknowledgement statement to open the Regional Council meeting of October 26, 2017, in honour of Treaties Week in the Province of Ontario, and to add acknowledgment language to the Regional website moving forward was received by Regional Council (Resolution 2017-756).
- Recommendations in this report build on the Treaties Recognition Week and Indigenous Acknowledgement report that went to Regional Council on September 28, 2017.
- A Land Acknowledgement is a formal statement that recognizes and respects the legal and spiritual relationship between Indigenous peoples and their traditional territories. Acknowledging the land is an Indigenous protocol that has been practiced for thousands of years.
- The Region has a responsibility to support reconciliation efforts and work toward reducing inequities experienced by Indigenous populations.
- The 94 recommended calls to action, contained in the National Centre for Truth and Reconciliation, request that all levels of government play a role in educating on the history of Indigenous peoples and provide anti-racism training to reduce inequities experienced by Indigenous peoples.

## INDIGENOUS LAND ACKNOWLEDGEMENT

### DISCUSSION

#### 1. Background

In September 2017, a report to Regional Council advised that an annual Indigenous land acknowledgement be made at the beginning of the meeting during Treaties Recognition Week. The Treaties Recognition Week Act was enacted by the Province of Ontario in 2016 to recognize the importance of treaties and to bring awareness to the treaty relationships between Indigenous and non-Indigenous people in the province. In 2017, 2018 and 2019, an Indigenous land acknowledgement opened the Regional Council meeting closest to Treaties Week.

A Land Acknowledgement is a formal statement that recognizes and respects the legal and spiritual relationship between Indigenous peoples and their traditional territories. Acknowledging the land is an Indigenous protocol that has been practiced for thousands of years. Land acknowledgement statements are increasingly being used by Canadian governments, schools, post-secondary institutions, non-governmental organizations and other civil institutions as a way of building awareness and honouring Indigenous peoples. Introducing the practice of land acknowledgements is a gesture of respect and tradition. The inconsistent application of land acknowledgements can be perceived as insincere or tokenistic.

The work of the Truth and Reconciliation Commission (now known as the National Centre for Truth and Reconciliation) examined the devastating impact to First Nations, Inuit and Métis children, families and communities as a result of the Indian Residential Schools System. The Commission released its report in June 2015 which identified 94 Calls to Action. Of particular attention to the Region of Peel is **Action #57**.

*57. We call upon federal, provincial, territorial, and municipal governments to provide education to public servants on the history of Aboriginal peoples, including the history and legacy of residential schools, the United Nations Declaration on the Rights of Indigenous Peoples, Treaties and Aboriginal rights, Indigenous law, and Aboriginal–Crown relations. This will require skills-based training in intercultural competency, conflict resolution, human rights, and anti-racism.*

The Region of Peel has an opportunity to work towards reconciliation through educating employees about oppression, privilege and colonization. Embedding the practice of acknowledging the original inhabitants of the land is only one step in responding to this call to action. Staff will develop a fulsome plan to increase understanding of Indigenous peoples in Canada and build the knowledge and ability to take action to reduce the inequities experienced by Indigenous populations.

#### 2. Recommended Next Steps

1. In demonstration of the Region's commitment to diversity, equity, inclusion and anti-racism and as a public sector organization, the following revised land acknowledgement is recommended:

## INDIGENOUS LAND ACKNOWLEDGEMENT

### Proposed Region of Peel Land Acknowledgement

*“We would like to begin by acknowledging that the land on which we gather, and which the Region of Peel operates, is part of the Treaty Lands and Territory of the Mississaugas of the Credit. For thousands of years, Indigenous peoples inhabited and cared for this land. In particular we acknowledge the territory of the Anishinabek, Huron-Wendat, Haudenosaunee and Ojibway/Chippewa peoples; the land that is home to the Metis; and most recently, the territory of the Mississaugas of the Credit First Nation who are direct descendants of the Mississaugas of the Credit. We are grateful to have the opportunity to work on this land, and by doing so, give our respect to its first inhabitants.”*

It is important to recognize that the language and terminology of the proposed acknowledgement may change in accordance with guidance provided by Indigenous peoples. The proposed land acknowledgement was developed in consultation with local resources from the Mississaugas of the Credit First Nation, the Ministry of Education - Indigenous Education office, Ontario Federation of Labour, Peel Aboriginal Network and University of Toronto.

2. It is recommended that all formal public proceedings conducted by the Region of Peel, taking place in the geographic region known as Peel, open with the reading of the above-mentioned land acknowledgement. Formal public proceedings include but are not limited to: Regional Council meetings, and Regional events and/or presentations as appropriate.

## CONCLUSION

As a public sector organization that provides services to Peel residents and stakeholders, the Region of Peel has a responsibility to support truth and reconciliation. Demonstration of Peel's commitment through land acknowledgement is a start to building awareness of the Indigenous peoples and honouring the people who lived and worked on the lands in the Region of Peel. An update regarding further efforts to deliver on the Region's commitment to truth and reconciliation will be brought forward in 2020.



Catherine Matheson, Commissioner of Corporate Services

### Approved for Submission:



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N. Polsinelli, Interim Chief Administrative Officer

*For further information regarding this report, please contact Juliet Jackson, Director, Culture and Inclusion, [Juliet.Jackson@peelregion.ca](mailto:Juliet.Jackson@peelregion.ca).*

*Authored By: Melissa Magder*

**For Information**

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DATE: October 30, 2019

REPORT TITLE: **CULTURE STRATEGY AND DIVERSITY & INCLUSION STRATEGY DEVELOPMENT**

FROM: Catherine Matheson, Commissioner of Corporate Services

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## OBJECTIVE

To inform the Diversity, Equity and Anti-Racism Committee about work related to the development of the Region's organizational Culture and organizational Diversity and Inclusion Strategies.

### REPORT HIGHLIGHTS

- The Region of Peel has committed to a vision of ***Community for Life***, where everyone enjoys a sense of belonging and access to the services and opportunities they need to thrive at each stage of their lives.
- The organizational Culture Strategy and Diversity and Inclusion Strategy will support the outcomes of the Region's 20-year Strategic Plan.
- Key inputs to the development of the organizational Diversity and Inclusion Strategy include: data and evidence; stakeholder engagement; and legislative changes impacting programs and services.
- An internal advisory committee, inclusive of representation across the organization will be created to guide the development and implementation of the Strategies.
- The Region of Peel will secure the expertise of an external objective party to support the development and completion of a workforce census and employment systems review – critical inputs into the Diversity and Inclusion Strategy.

## DISCUSSION

### 1. Background

The Region of Peel is committed to its vision of a ***Community for Life***, where everyone enjoys a sense of belonging and access to the services and opportunities they need to thrive at each stage of their lives. To deliver on this commitment, key strategies must guide the work of the organization. These include but are not limited to:

- An organizational **Culture Strategy** which articulates how staff will work collectively to achieve the outcomes of the Region's 20-Year Strategic Plan. In 2017, an organizational Culture Strategy was endorsed and implementation began in 2018.

## 4.2-2

### CULTURE STRATEGY AND DIVERSITY & INCLUSION STRATEGY DEVELOPMENT

Lessons learned from this initial implementation highlighted opportunities for improvements, which resulted in the need for a strategy refresh.

This Culture Strategy, which is foundational to the success of the Diversity and Inclusion Strategy, will support staff to respond to the evolving needs of the community. It will include a detailed implementation plan and change framework. The strategy will be finalized in Q4 of 2019 and will be presented to the Diversity, Equity and Anti-Racism Committee in early 2020.

- An organizational **Diversity and Inclusion (D&I) Strategy** which will be a key enabler to developing a diverse and inclusive workplace that values and respects differences, recognizes the unique contributions and abilities of all people and facilitates innovative thinking to ensure programs and services address the diverse needs of the community. The strategy will be finalized in Q4 of 2020 and will be presented to the Diversity, Equity and Anti-Racism Committee in early 2021.

These strategies support the outcomes of the Corporate Social Responsibility, particularly that the Region will improve as a socially responsible employer. They also directly align with the Region's 20-year Strategic Plan, specifically in the areas of:

- **Living** – with an outcome of having access to culturally appropriate services and contributing to community well-being
- **Thriving** – with an outcome of living in a community that embraces diversity and inclusion
- **Leading** – with an outcome of the Region of Peel being a model and progressive employer

The Region of Peel is one of the most diverse communities in Canada. According to the 2016 Census:

- 51.5 percent of Peel's population are immigrants
- Peel had the highest percentage of visible minorities within the Greater Toronto Area at 62.3 percent, broken down by municipality as:
  - Brampton – 73.3 percent
  - Mississauga – 57.2 percent
  - Caledon – 18.7 percent

#### a) Definitions

**Diversity** refers to a broad range of individual attributes such as race, ethnicity, gender, sexual orientation, socio-economic status, age, physical abilities, religious beliefs, political beliefs, and other ideologies. The concept of diversity encompasses acceptance and respect. It means understanding that every individual is unique and recognizing that individual differences contribute to diversity of thought and perspective. When embraced, diversity is a strength that can enhance creativity, innovation and service delivery.

**Inclusion** is an action. It is the act of making all individuals in an organization or society feel valued, respected and accepted. Inclusion is about creating an environment that embraces and values individual differences.

## CULTURE STRATEGY AND DIVERSITY & INCLUSION STRATEGY DEVELOPMENT

### 2. Inputs into the Development of the Region's Diversity and Inclusion Strategy

The development of an organizational D&I Strategy is a key component to moving the Region towards achieving its vision of Community for life. Several activities will serve as inputs to the development of the Strategy.

#### a) Data and Evidence

To create a D&I Strategy that results in meaningful outcomes for the organization, data is required. Two key activities that will allow the organization to move forward with a strategy for Peel are:

##### 1. Workforce Census:

- Data collection to understand the composition of the workforce and alignment to positions and job levels.
- To be administered by the end of Q2 2020

##### 2. Employment Systems Review:

- To identify systemic barriers in the organization's policies and practices, as it relates to the employee life cycle from recruitment to termination.
- To be completed by the end of Q3 2020

##### 3. Stakeholder Engagement

The Region will be collecting demographic data via the external Client Satisfaction Survey. This data will allow the organization to determine who uses its services and programs, and to help identify potential inequities in policies and programs.

As the D&I Strategy will address the needs of the community, both external and internal, it will be imperative to engage stakeholders at various stages in the development of the strategy. This will assist the Region to identify and plan how best to address the community's needs.

#### b) Legislative Changes Impacting Programs and Services

Over the years the public sector has introduced legislation related to diversity and inclusion that have had broad reaching impact for organizations and for Canadians, like the *Accessibility for Ontarians with Disabilities Act, 2005* and several Ontario Human Rights Code policy changes. These types of changes will be key inputs into the organization's Culture and D&I Strategies.

### 3. Diversity, Equity and Anti-Racism Committee

On December 13, 2018, Regional Council approved the establishment of the Diversity, Equity and Anti-Racism Committee (DEAR Committee) to advise Regional Council about systemic barriers and diversity issues, both externally and internally, that may impact Regional programs and services. The Culture and D&I Strategies will be key guides to future organizational plans and activities, which support diversity and inclusion and enable the organization to achieve its vision of Community for life.



**CULTURE STRATEGY AND DIVERSITY & INCLUSION STRATEGY DEVELOPMENT****a) Activities and Accomplishments**

The following activities and accomplishments related to the DEAR Committee were achieved in 2019:

**i) Committee Composition**

At the inaugural DEAR Committee meeting, on April 4, 2019, it was decided that in order to gain a comprehensive perspective on diversity related issues, non-elected members should be included in the composition of the committee. As such, a recruitment process commenced to appoint three non-elected members from the Peel community. On September 26, 2019, three members of the Peel community were appointed to the Committee to serve as non-elected members.

**ii) DEAR Committee Orientation and Training**

On October 17, 2019, the non-elected DEAR Committee members participated in an orientation session to provide an overview of Regional programs and services and an introduction to the Region of Peel's council proceedings. A training session for both elected and non-elected committee members was also facilitated by the Canadian Centre for Diversity and Inclusion to provide a shared understanding of diversity and inclusion, and why they are keys to the success of thriving communities.

**iii) 2020 DEAR Committee Workplan**

The purpose of the DEAR Committee workplan is to guide Committee meetings and discussions. Workplans will align with the strategies of the organization. The 2020 workplan will be presented to the Committee at the first meeting of the year. Subsequent Committee Workplans for the duration of the term will be proposed and presented to the Committee at the first meeting of each year for consideration and input.

**4. Next Steps**

The Region of Peel will secure the expertise of an external objective party to support the development and completion of a workforce census and employment systems review. Qualitative and quantitative data will be used to inform the development of a D&I Strategy for the organization.

An internal advisory committee inclusive of representation across the organization will be created by Q4 of 2019 to guide the development and implementation of the Culture and D&I Strategies through each phase of the work.


The Culture Strategy and the Diversity and Inclusion Strategy will be presented to the DEAR Committee in 2020 and 2021 respectively.

**FINANCIAL IMPLICATIONS**

It is estimated that the development and implementation of a Workforce Census and an Employment Systems Review will cost \$125,000, which will be funded through the 2020 Human Resources operating budget.

**CULTURE STRATEGY AND DIVERSITY & INCLUSION STRATEGY DEVELOPMENT****CONCLUSION**

Activities related to diversity and inclusion (e.g. employee census, employment systems review) will serve as inputs into the development of the organizational Culture and Diversity and Inclusion Strategies. The organizational Culture and Diversity and Inclusion Strategies are key components to guide the work that will support achieving the outcomes of the Region's 20-year Strategic Plan and vision of ***Community for Life***, where everyone enjoys a sense of belonging and access to the services and opportunities they need to thrive through each stage of their lives.



Catherine Matheson, Commissioner of Corporate Services

**Approved for Submission:**

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N. Polsinelli, Interim Chief Administrative Officer

*For further information regarding this report, please contact Juliet Jackson, Director, Office of Culture and Inclusion, Ext. 6741, [juliet.jackson@peelregion.ca](mailto:juliet.jackson@peelregion.ca).*

*Authored By: Sharon Navarro*



RECEIVED  
October 28, 2019  
REGION OF PEEL  
OFFICE OF THE REGIONAL CLERK

28 October 2019

**Letter requesting that Peel Newcomer Strategy Group be added to the Diversity, Equity and Anti-Racism Committee meeting agenda on 7 November 2019**

To Whom It May Concern:

Peel is a rare immigrant-*majority* community whose population is comprised 51.5 percent of immigrants, according to census 2016 data. Together, Caledon, Brampton and Mississauga comprise the fourth-largest recipient community of newcomers in Canada after Toronto, Vancouver and Montreal. Immigrant admission levels are expected to rise in the coming years, and many communities across Canada look to Peel’s example for how our region welcomes and integrates newcomers.

Peel Newcomer Strategy Group (PNSG) is the Region’s local immigration partnership – a community collaborative that engages local service providers and stakeholders to optimize and coordinate services that facilitate newcomer settlement and integration through partnerships, research, community-based knowledge sharing and strategic planning. PNSG is a project of the United Way of Greater Toronto (UWGT) and is funded by Immigration, Refugees & Citizenship Canada (IRCC), Region of Peel and UWGT.

We seek an opportunity to be included on the agenda for the Region’s Diversity, Equity & Anti-Racism committee meeting scheduled November 7, 2019 to:

- Share findings from our *2019 Report on Peel Newcomers* to inform the work of the Diversity, Equity and Anti-Racism Committee; and
- Highlight how PNSG works with local stakeholders to increase regional capacity to integrate newcomers and create a more welcoming community for all

I welcome any questions you may have about this request, and we warmly await your reply.

Warm regards,

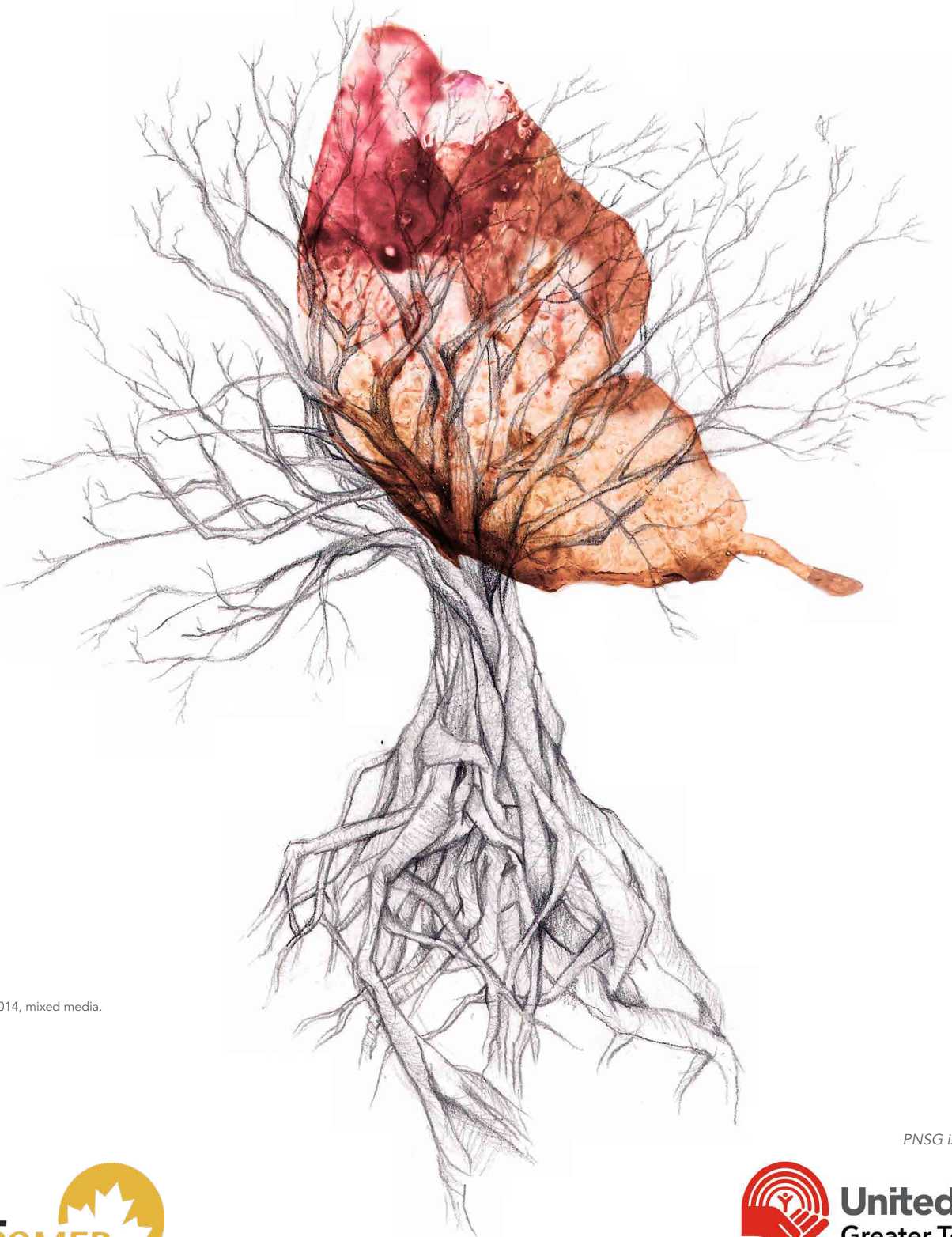
Rodel Imbarlina-Ramos  
Director, Peel Newcomer Strategy Group

REFERRAL TO \_\_\_\_\_  
RECOMMENDED \_\_\_\_\_  
DIRECTION REQUIRED \_\_\_\_\_  
RECEIPT RECOMMENDED  \_\_\_\_\_

March 2019

# Report on Peel Newcomers

Peel Newcomer Strategy Group



*Roots and Wings*  
Meryam Ahsan, 2014, mixed media.

*PNSG is a project of*

### Writers

Rodel Imbarlina-Ramos, Director, Peel Newcomer Strategy Group  
Trisha Scantlebury, Research & Policy Specialist, Peel Newcomer Strategy Group

### Acknowledgements

We recognize a number of research and community stakeholders who contributed content, insights and advice to this report:

- Peel Data Centre, Region of Peel: Ron Jaros, Manager; and Kevin Farrugia, Advisor
- Peel-Halton Workforce Development Group: Shalini Da Cunha, Executive Director
- Region of Peel: Sonia Pace, Director, Community Partnerships
- Regional Diversity Roundtable: Varsha Naik, Executive Director; and Nafeesa Jalal, Project Coordinator
- United Way of Greater Toronto: Pedro Barata, Senior Vice President, Community Impact & Strategy; Ruth Crammond, Vice President, Community Investment & Development; Michelynn Laflèche, Vice President, Strategy, Research and Policy; Mihaela Dinca-Panaïtescu, Manager, Research, Public Policy and Evaluation; and Laura McDonough, Senior Manager, Research, Public Policy & Evaluation
- University of Western Ontario: Dr. Michael Haan, Associate Professor, Canada Research Chair in Migration and Ethnic Relations, Director of the Statistics Canada Research Data Centre at Western and Director of the Collaborative Graduate Program in Migration and Ethnic Relations; and Tina Luu Ly, Ph.D. Student, Department of Sociology

### Funding

Funding for the IMDB/Longitudinal Immigration Database study and the informal settlement study cited in this report as well as the production and release of this document was provided by the Region of Peel.

### Data disclaimer

Access to data from the IMDB/Longitudinal Immigration Database was provided by Statistics Canada's Research Data Centre at the University of Western Ontario. This research was supported by funds to the Canadian Research Data Centre Network (CRDCN) from the Social Sciences and Humanities Research Council (SSHRC), the Canadian Institute for Health Research (CIHR), the Canadian Foundation for Innovation (CFI), and Statistics Canada. Although the research and analysis are based on data from Statistics Canada, the opinions expressed do not represent the views of Statistics Canada.

### Web links

This report contains weblinks to external source material. These links were current at time of writing. PNSG is neither responsible for the future integrity of these links, nor for the content that these websites contain.

### Cover art

*Roots and Wings* is from a 2014 series by Meryam Ahsan. The artist continues to maintain a long fascination with trees, based on themes inspired by family heirlooms, as well as butterflies for their capacity for metamorphosis and migration. Born to Pakistani parents and after spending her childhood in the UAE, Meryam is establishing new roots in Peel, both as a local artist and volunteer at the Art Gallery of Mississauga.

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### Peel Newcomer Strategy Group

Peel Newcomer Strategy Group (PNSG) is the local immigration partnership for Peel Region, serving the City of Brampton, the Town of Caledon and the City of Mississauga. As a community collaborative, PNSG engages local service providers and stakeholders to optimize and coordinate services that facilitate newcomer settlement and integration – through partnerships, research, community-based knowledge sharing and strategic planning.

PNSG is a project of the United Way of Greater Toronto (UWGT) and is funded by:



## Glossary

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**Emigrant**

An immigrant who lived in Peel and is now residing outside of Peel.

**GTA**

“Greater Toronto Area,” which includes the Regional Municipality of Halton, Peel Region, the City of Toronto, the Regional Municipality of York and the Regional Municipality of Durham.

**IMDB or Longitudinal Immigration Database**

A Statistics Canada product that combines immigrant landing information with Canada Revenue Agency tax-filer data, providing insights about immigrants’ mobility and labour market participation.

**Immigrant**

A person born outside of Canada who is a permanent resident.

**Newcomer**

Any permanent foreign-born resident who arrived in Canada at any time over the past five years. This report focuses on the most recent census period (2011-2016), so the term generally refers to immigrants who settled in Canada during this timeframe.

**Primary migrant**

An immigrant who settles directly in Peel after arriving in Canada.

**Secondary migrant**

An immigrant who arrived to Canada and initially settled outside of Peel, but is now residing in Peel.

## Introduction

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Peel is a large and vibrant regional municipality comprising Brampton, Caledon and Mississauga. A major settlement destination for newcomers to Canada, Peel is also an immigrant-*majority* population. According to 2016 census data, immigrants account for 51.5 percent of Peel's population of 1.37 million residents. Among them, 94,105 are newcomers who arrived to Canada during the 2011-2016 census period. This means that over this five-year period, Peel welcomed an average of 18,821 newcomers annually.

Peel stakeholders are keenly aware of the newcomer and immigrant composition of the population. Many service-providing organizations participate on community committees that feature frequent discussions about topics facing our newcomer population as well as our collective ability to address these issues. This discourse is vital given that the needs of newcomers can be numerous and complex, requiring the expertise and participation of multiple service-providing organizations to support newcomers effectively and holistically.

While Canadians tend to have a positive view overall towards immigrants, recent media attention has tended to focus on narrow aspects of a much broader immigration program aimed at driving population and labour force growth amid a persistently low national birth rate and impending baby-boomer retirements. This may be contributing to an increasingly, but disproportionately, contentious discourse about immigrants.

We believe that discussions about the settlement and integration of newcomers should be grounded in qualitative and quantitative evidence to guide policy decisions and service design. Canada's federal government plans to boost the volume of immigrant admissions in the coming years, and this will have an impact in Peel. In 2016, Canada admitted 296,346 permanent residents, and Peel settled about 6.4 percent of this total. If this proportion holds, by 2021 when the annual admission level is expected to rise to 350,000, Peel can expect to settle about 22,200 newcomers each year, or about 3,500 more than it did in 2016.



*How can this report help?* In 2018, PNSG conducted two community consultations with local stakeholders, as well as an online survey of local settlement service providers. We also commissioned two pieces of research: a longitudinal immigration database study examining the inward and outward flows of Peel immigrants and their participation in the labour market; as well as a novel study of informal (i.e., non-service provider) settlement supports. Collectively, the data, insights and recommendations gathered across these sources contribute to an updated and multi-faceted picture of newcomers in Peel.

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This report is the compilation of this data-gathering. It paints a broad picture of newcomer settlement in Peel and suggests how these findings should influence local settlement and integration efforts for greater efficacy and impact.

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It also surfaces insights and questions at an interesting time in our immigration discourse, not the least of which: *Are we having the right conversations about newcomers and immigrants?*

## **We hope this report will**

- Strengthen the ability of local stakeholders to address current issues facing newcomers and immigrants in their planning
- Inform policy and program development, as well as new research opportunities
- Promote more effective coordination among local stakeholders to address newcomers' settlement priorities
- Paint a wider picture of newcomer settlement and integration from the lens of formal and informal systems, which can drive a more cohesive effort to engage all newcomers in Peel
- Promote a more evidence-based discussion about newcomers and immigrants

## Key findings

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**The flows of immigrants into and out of Peel are dynamic, challenging any notion that Peel is solely an immigrant-receiving region:**

- Secondary migration is a stronger driver of immigrant inflow than primary migration, and this rate is increasing
- A large number of immigrants leave Peel annually, and this number is increasing
- Immigrant flows are largely centred around the GTA, including Hamilton

**While some economic outcomes for newcomers in Peel show promise, there are important disparities still to address:**

- In Peel, Canadian-born residents persistently earn more than immigrants
- Despite lower median incomes, immigrants in Peel are less likely to rely on social assistance income than Canadian-born residents
- Peel immigrants reach median income parity with other immigrants and Canadian-born residents at varying rates depending on education, admission category and their ability to speak both official languages
- While immigrant unemployment rates are falling in the GTA, newcomers and immigrants in Peel continue to be under-employed disproportionately despite having high levels of education

**Newcomers require more effective formal and informal settlement supports:**

- Formal settlement services need to evolve to better address a wider spectrum of newcomer priorities.
- Service providers can benefit from increased support to facilitate cross-sector partnerships, service navigation and client referrals, as well as the ability to measure impact.
- While a majority of newcomers rely on informal supports to facilitate their integration into the community, many newcomers recommend the assistance of formal, government-funded settlement services.

## By the numbers

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### Immigrants and newcomers compared to total population by Canadian municipality (2016)

MUNICIPALITY	2016 POPULATION	FOREIGN-BORN POPULATION	FOREIGN-BORN AS % OF POPULATION	NEWCOMERS ARRIVED 2011-2016	NEWCOMERS AS % OF TOTAL POPULATION	ANNUALIZED NUMBER OF NEWCOMERS, 2011-2016
Peel	1,372,640	706,835	51.5%	94,105	6.8%	18,821
Caledon	66,215	16,310	24.6%	780	1.2%	156
Brampton	590,950	308,790	52.3%	39,915	6.8%	7,983
Mississauga	715,475	381,730	53.4%	53,410	7.5%	10,682
GTA	6,345,725	2,799,115	44.1%	362,260	5.7%	72,452
Toronto	2,691,665	1,266,005	47.0%	187,950	7.0%	37,590
York	1,100,950	515,225	46.8%	51,405	4.7%	10,281
Halton	540,980	160,165	29.6%	20,485	3.8%	4,097
Durham	639,490	150,885	23.6%	10,315	1.6%	2,063
Windsor	329,144	74,495	22.6%	9,265	2.8%	1,853
London	494,069	94,690	19.2%	11,960	2.4%	2,392
Waterloo	535,154	119,335	22.3%	14,045	2.6%	2,809
Hamilton	747,545	177,070	23.7%	17,420	2.3%	3,484
Kingston	161,175	18,400	11.4%	1,720	1.1%	344
Ottawa	934,243	216,505	23.2%	30,075	3.2%	6,015
Vancouver	2,463,431	989,540	40.2%	142,535	5.8%	28,507
Edmonton	932,546	274,360	29.4%	71,555	7.7%	14,311
Calgary	1,239,220	383,065	30.9%	89,665	7.2%	17,933
Winnipeg	705,244	176,155	25.0%	52,020	7.4%	10,404
Montreal	1,704,694	570,940	33.5%	128,460	7.5%	25,728
Halifax	403,131	37,200	9.2%	9,425	2.3%	1,885

Source: Statistics Canada, Census of Canada 2016 data

CMA (census metropolitan area) figures provided for Windsor, London, Hamilton and Kingston, as well as Vancouver. Regional municipality figures provided for Waterloo and Halifax. City municipality figures provided for Calgary, Edmonton, Winnipeg and Montreal.

## 5.1-12

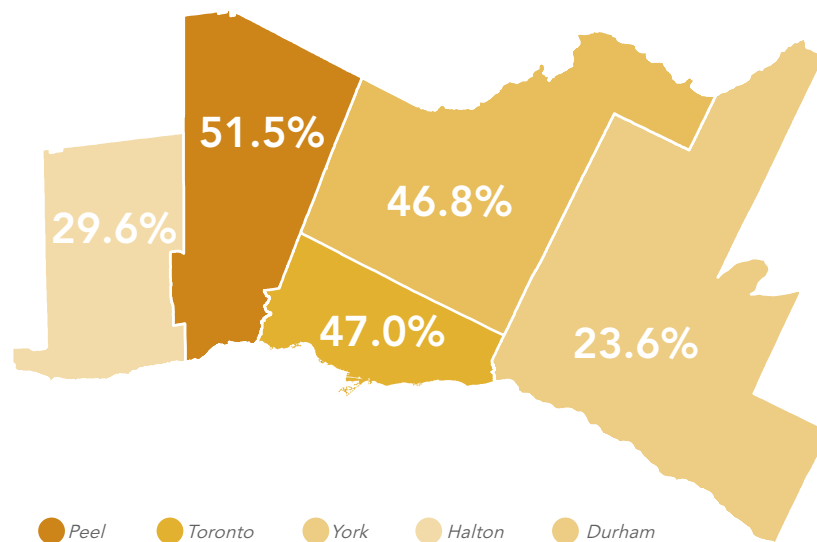
In 2016, the Canadian population was 34,460,065. The national proportion of those born outside of Canada was 21.9 percent (or 7,540,830) of this total. Newcomers – who arrived during the 2011-2016 census period – comprised 3.5 percent (or 1,212,075) of the national population.

The Greater Toronto Area (GTA) settled 29.9 percent (or 362,260) of all newcomers who arrived to Canada during this timeframe. Peel welcomed 26 percent (or 94,105) of all newcomers who chose to settle in the GTA.

Together, Peel’s three municipalities would comprise the fourth-largest recipient community of newcomers on an annual basis after Toronto, Vancouver and Montreal, and slightly ahead of Calgary.

Peel’s long experience in welcoming newcomers has made it the only immigrant-majority region in the GTA, according to census 2016 data. Peel is comprised 51.5 percent of immigrants with Toronto and York not far behind. Thanks to the GTA’s popularity with newcomers, these rates far outstrip those in other major Canadian cities as well as municipalities across Ontario.

### Immigrants as a proportion of total population in GTA regions (2016)



Source: Peel Data Centre based on Statistics Canada, Census of Canada 2016 data.

Most of Peel's newcomer population is centred in its urban municipalities: Brampton and Mississauga. Peel welcomes more than 50 newcomers on a daily basis – about 29 to Mississauga and 22 to Brampton.

Page 11 features a density distribution of Peel newcomers during the 2011-2016 census period with each dot representing 20 individuals. Page 12 organizes this distribution according to census tract. Both show that notable concentrations of newcomer settlement occur in:

- Southwest Brampton
- The Bramalea City Centre corridor in Brampton
- Churchill Meadows in Mississauga
- Malton in Mississauga
- Mississauga City Centre/Square One in Mississauga
- Cooksville in Mississauga

While each regional and local municipality in the GTA showed population increases in the five-year periods leading up to 2011 and 2016, Brampton and Caledon showed considerably higher rates of total population growth, while Mississauga's population grew more modestly.

Fewer newcomers settled in Peel during the 2011-2016 census period than in 2006-2011, and newcomers comprised a smaller proportion of the total population. Among Peel's three municipalities, Caledon was the exception; it welcomed more newcomers in 2011-2016 than it did in 2006-2011.

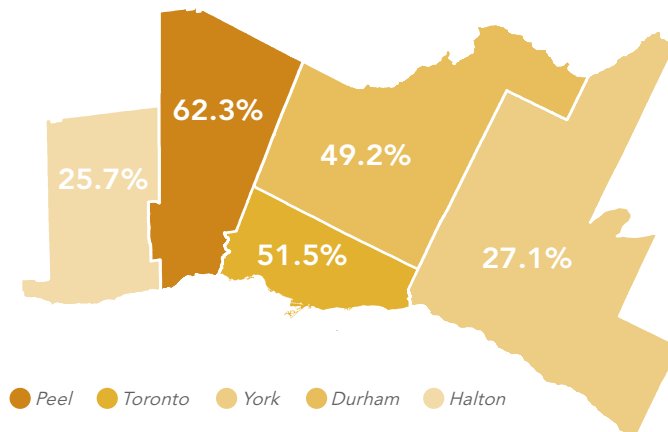
Change in proportion of newcomer population by GTA municipality

MUNICIPALITY	2006-2011			2011-2016			
	TOTAL POPULATION	NEWCOMERS	NEWCOMERS AS A % OF TOTAL POPULATION	TOTAL POPULATION	NEWCOMERS	NEWCOMERS AS A % OF TOTAL POPULATION	5-YEAR GROWTH RATE IN TOTAL POPULATION
Peel	1,289,010	100,910	7.83%	1,372,640	94,105	6.86%	6.5%
Caledon	58,975	410	0.69%	66,215	780	1.18%	12.3%
Brampton	521,315	40,700	7.81%	590,950	39,915	6.75%	13.4%
Mississauga	708,725	59,795	8.44%	715,475	53,410	7.46%	1.0%
Toronto	2,576,025	216,525	8.40%	2,691,665	187,950	6.98%	4.5%
Halton	495,445	14,575	2.94%	540,980	20,485	3.79%	9.2%
York	1,024,225	47,725	4.66%	1,100,950	51,405	4.67%	7.5%
Durham	601,605	8,950	1.49%	639,490	10,315	1.61%	6.3%
GTA	5,986,310	388,685	6.49%	6,345,725	364,260	5.74%	6.0%

Source: Statistics Canada, 2011 National Household Survey, 2006 and 2016 Census of Population.

Among GTA municipalities, Halton and Durham saw boosts in newcomers as a proportion of their respective total populations from one census period to the next. York saw a marginal increase, while Toronto and Peel saw declines in this respect. Regardless, GTA municipalities overall continued to welcome high numbers of newcomers that rival similarly-sized municipalities elsewhere in Ontario and Canada. What’s more, Peel boasts the highest percentage of visible minorities in the GTA:

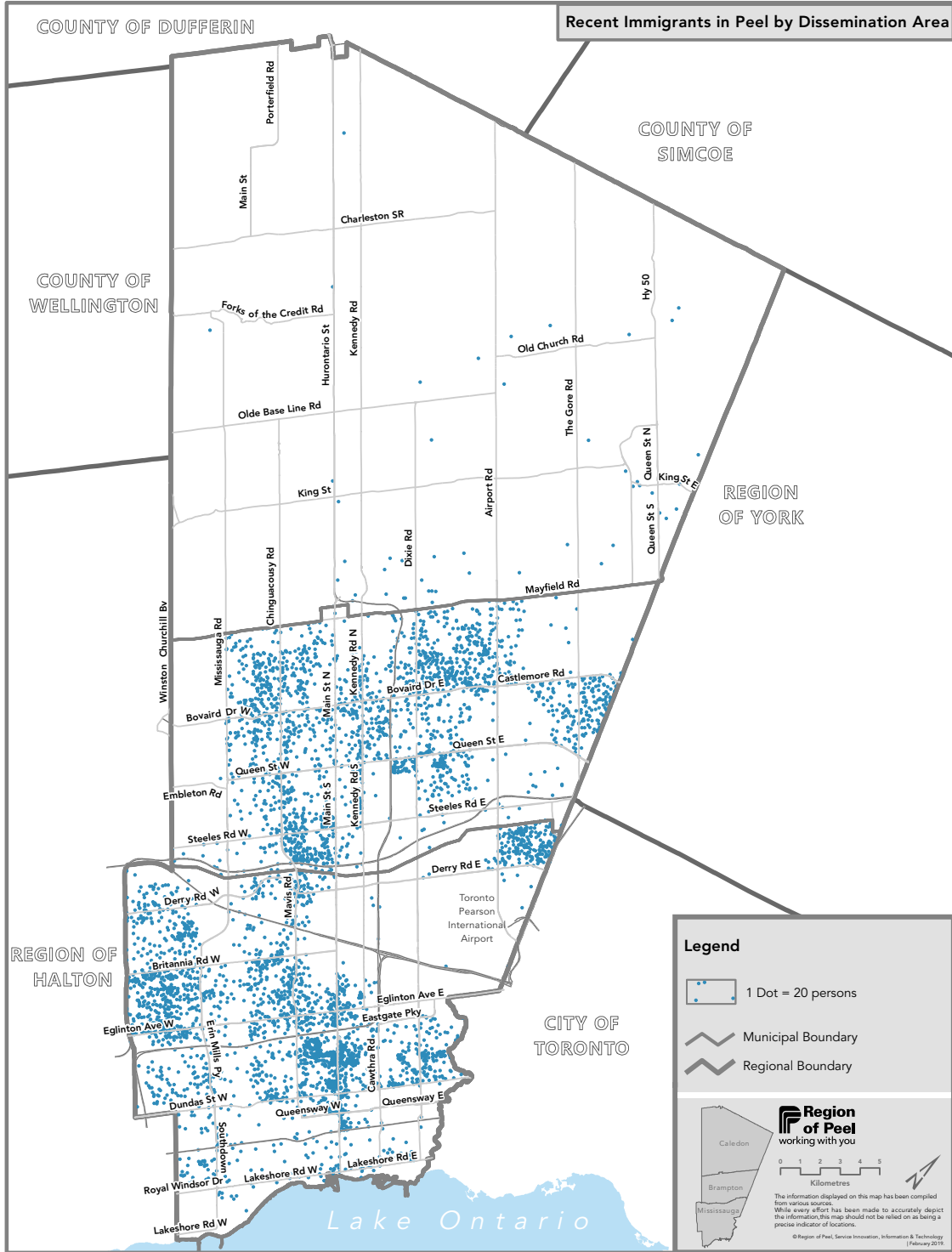
Percentage of visible minorities in the GTA (2016)



Source: Peel Data Centre based on Statistics Canada, Census of Canada 2016 data.

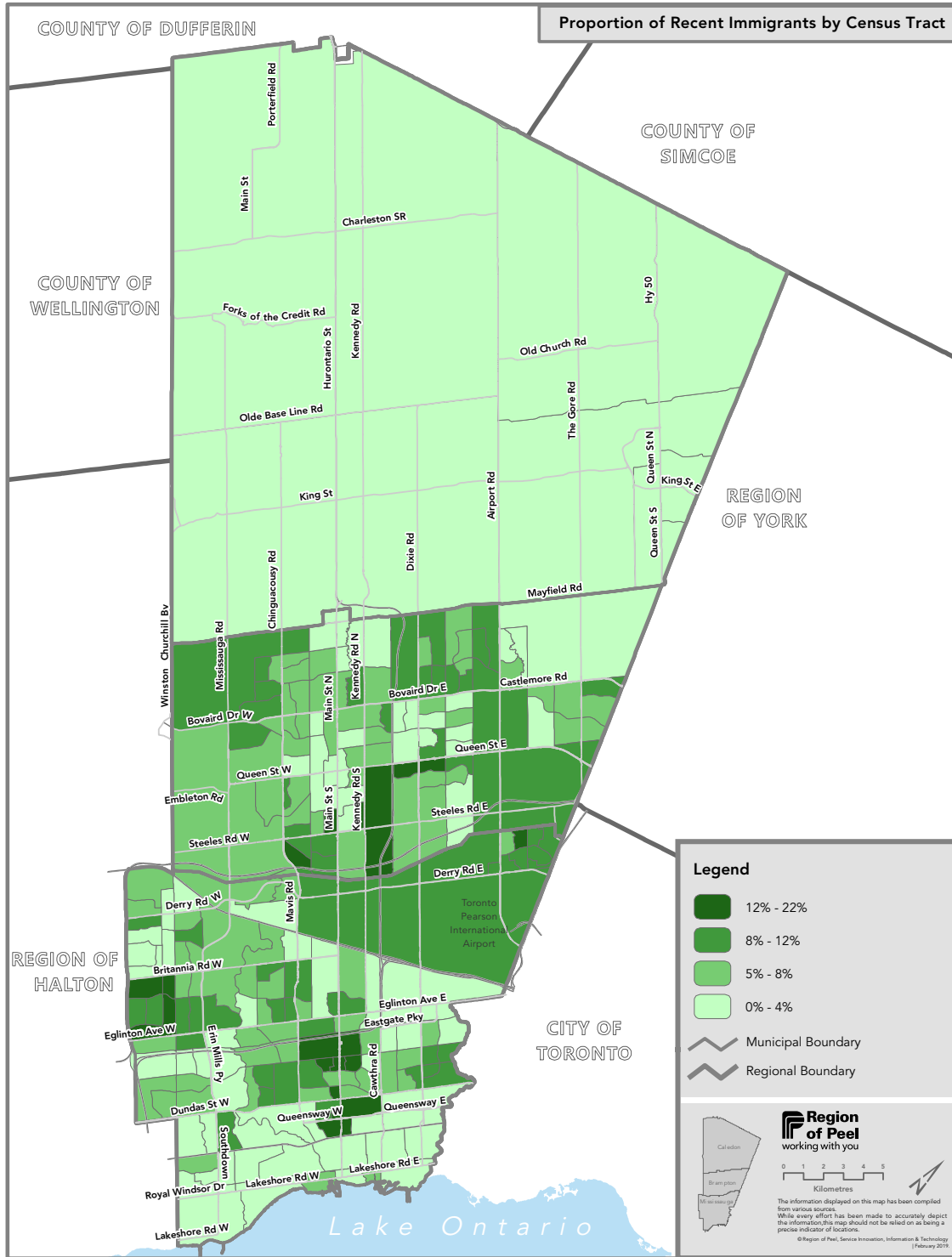


Distribution of newcomers settling in Peel (2016)



Source: Peel Data Centre based on Statistics Canada, Census of Canada 2016 data.

Newcomers as a proportion of total population by census tract (2016)



Source: Peel Data Centre based on Statistics Canada, Census of Canada 2016 data.

### Top birth countries for immigrants by Peel municipality (2016)

PEEL			MISSISSAUGA			BRAMPTON			CALEDON		
Country	2016	%Imm.	Country	2016	%Imm.	Country	2016	%Imm.	Country	2016	%Imm.
India	181,395	25.66%	India	54,630	14.31%	India	123,660	40.05%	India	3,105	19.04%
Pakistan	55,230	7.81%	Pakistan	35,855	9.39%	Jamaica	23,215	7.52%	Italy	2,930	17.96%
Philippines	43,165	6.11%	Philippines	28,330	7.42%	Pakistan	19,255	6.24%	United Kingdom	1,675	10.27%
Jamaica	35,320	5.00%	China	23,115	6.06%	Philippines	14,525	4.70%	Portugal	815	5.00%
China	26,270	3.72%	Poland	21,685	5.68%	Guyana	13,855	4.49%	Poland	710	4.35%
Poland	26,005	3.68%	Portugal	11,925	3.12%	Sri Lanka	12,005	3.89%	Jamaica	510	3.13%
United Kingdom	21,405	3.03%	Jamaica	11,595	3.04%	United Kingdom	8,670	2.81%	Germany	430	2.64%
Sri Lanka	21,310	3.01%	United Kingdom	11,055	2.90%	Portugal	8,450	2.74%	United States	355	2.18%
Portugal	21,195	3.00%	Vietnam	10,355	2.71%	Trinidad & Tobago	7,695	2.49%	Guyana	340	2.08%
Guyana	20,875	2.95%	Egypt	9,100	2.38%	Vietnam	4,980	1.61%	Philippines	305	1.87%

Sources: Peel Data Centre based on Statistics Canada, Census of Canada 2016 data.

The story of Peel immigration is often dominated by a South Asian narrative, and while India, Pakistan and Sri Lanka figure prominently as countries of origin for Peel's immigrant population, there is considerable representation among other countries across all Peel municipalities.

### Immigrants by Admission Category

ADMISSION CATEGORY	% ALL ADMISSIONS TO CANADA 1980-2016	% PEEL 1980-2016	DIRECT MIGRANTS, 1994 TAX FILERS	DIRECT MIGRANTS, 2004 TAX FILERS	DIRECT MIGRANTS, 2014 TAX FILERS
Economic, skilled worker	52.5%	47.6%	29.3%	55.0%	39.0%
Sponsored family-class	31.2%	38.9%	62.9%	20.1%	54.1%
Refugees	15.0%	12.5%	6.4%	6.4%	6.9%
Other	1.2%	1.0%	1.8%	1.4%	n / a

Sources: Peel Data Centre (2017, Oct) 2016 Census Bulletin: Immigration & Ethnic Diversity; Statistics Canada, Census of Canada 2016 data; IMDB accessed at University of Western Ontario RDC.

Canada maintains a largely economic-oriented immigration program, with more than 50 percent of newcomers admitted between 1980 and 2016 under the skilled-worker stream. A smaller proportion was admitted under the sponsored family-class stream (31 percent) and fewer still comprised of refugees (15 percent).

Over this same time period, Peel settled slightly lower proportions of skilled-workers (47.6 percent) and refugees (12.5 percent) while welcoming a larger proportion of sponsored family-class immigrants (38.9 percent). Given the human-capital basis of Canada's immigration program that emphasizes education, skills and work experience (as well as age and language), this higher rate of family reunification in Peel may enhance the retention of both economic and family-class newcomers settling in the region.

When we look at tax-filer data of primary migrants settling in Peel (i.e., filing their first tax return in Peel after arriving in Canada), we see even broader variations. For example, refugees accounted for fewer first-time tax-filers than the Peel or national proportions in 1994, 2004 and 2014. In addition, the relative proportion of economic and family-class migrant categories appears to flip when comparing 1994, 2004 and 2014 direct migration and tax-filer data, demonstrating considerable variability in the character of the newest foreign arrivals in Peel from one year to another.

### Newcomers in Peel by age group

AGE GROUP	2006 POPULATION	% OF NEWCOMERS ARRIVED 2006-2011	2016 POPULATION	% OF NEWCOMERS ARRIVED 2011-2016
0-4	4,590	3.9%	3,550	3.8%
0-14	24,255	20.5%	17,545	18.6%
15-24	18,850	15.9%	11,185	11.9%
25-34	27,520	23.3%	25,390	27.0%
35-44	24,175	20.4%	18,525	19.7%
45-54	12,025	10.2%	8,005	8.5%
55-64	6,635	5.6%	5,995	6.4%
65-74	3,645	3.1%	5,290	5.6%
75-84	930	0.8%	1,940	2.1%
85+	205	0.2%	225	0.2%

Sources: Peel Data Centre based on Statistics Canada census 2016 data.

When one compares the five-year period preceding the 2006 and 2016 census periods, there are two notable trends. The most prominent is the arrival of higher proportions and numbers of newcomers aged 65+ in 2011-2016, despite a 20 percent decrease in the total number of newcomers from the 2006 census period to 2016.

What's more, the proportion of younger adults (aged 25-34) is noticeably higher in 2016 (27 percent) than it was in 2006 (over 23 percent). Given the high proportions of skilled-worker immigration to Peel, this trend bodes well for the local workforce.

#### RELATED RESOURCES

Peel Data Centre publishes population summaries that are available online at <http://www.peelregion.ca/planning/pdc/data/bulletins-brochures.htm>

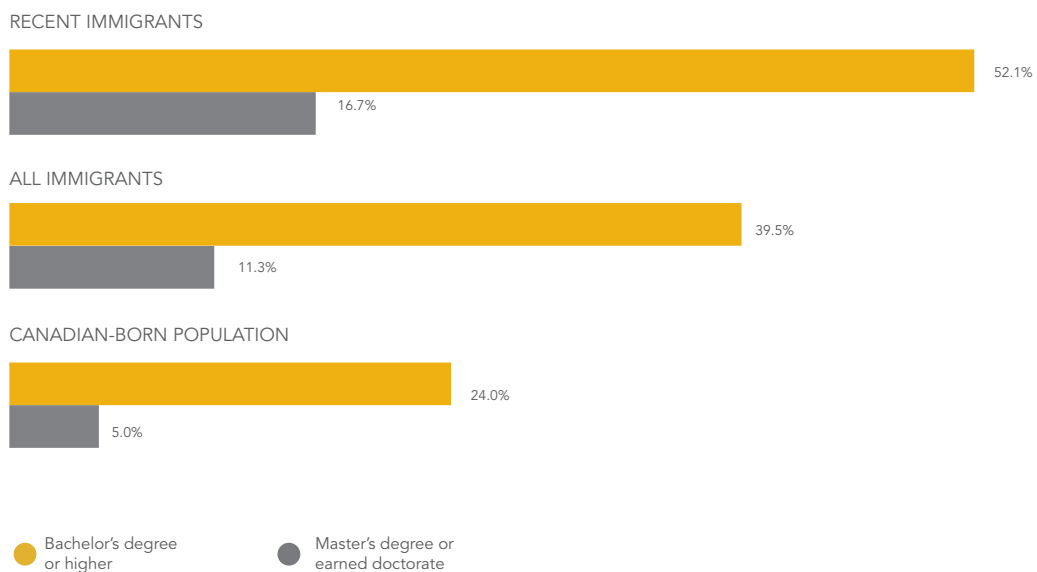
**Newcomers in Peel by education level (aged 15+)**

HIGHEST LEVEL OF EDUCATION ATTAINED	% OF PEEL NEWCOMERS 2011-2016	% OF TOTAL PEEL POPULATION
Less than high school	15.9%	10.6%
Graduated high school	20.9%	24.3%
Trade / community college	12.3%	29.1%
University graduate	32.8%	27.2%
Post-graduate	18.1%	8.8%

Source: Peel Data Centre based on Statistics Canada, Census of Canada 2016 data.

Consistent with national statistics that show that newcomers possess higher levels of education than the Canadian-born population, newcomers in Peel also present with more university and graduate-level education. What’s interesting is that while Peel tends to attract a smaller proportion of economic skill-worker newcomers than the national average, the region features a higher proportion of post-graduate newcomers (18.1 percent) than the national average (16.7 percent).

**Percentage of Canadian population with selected degrees (2016, aged 25-64)**



Source: Curry, B. & White, M. (2017, November 29). Census 2016: Canadians, including recent immigrants, are among most educated in the world. *The Globe & Mail*.

## 1. The flows of immigrants into and out of Peel are dynamic

According to census 2016 data, 94,105 newcomers settled in Peel between 2011 and 2016. While this may imply a one-way inflow of newcomer settlement, the reality is more dynamic, **challenging any notion that Peel is solely an immigrant-receiving region**. There are, in fact, *three* flows of immigrants:

1. Newcomers who settle in Peel after arriving in Canada (direct migrants)
2. Immigrants who settle in Peel after residing elsewhere in Canada (secondary migrants)
3. Immigrants who leave Peel to settle elsewhere in Canada (emigrants)

### Longitudinal Look at Direct Migration, Secondary Migration and Emigration (Out-Migration) – Peel

YEAR	DIRECT MIGRATION	SECONDARY MIGRATION	EMIGRATION (OUT-MIGRATION)
1994	8,555	7,660	5,090
2004	13,690	20,825	12,260
2014	9,520	17,900	17,110

Source: IMDB accessed at University of Western Ontario RDC.

A longitudinal look at these flows comparing 1994, 2004 and 2014 reveal a number of interesting trends:

1. Over time, secondary migration accounts for a greater volume of immigrant inflow than direct migration. While direct migration contributed a marginally larger inflow of immigrants to Peel in 1994, secondary migration contributed 52 percent more immigrants than direct migrants by 2004. What's more, this rate is increasing - by 2014, there are 88 percent more secondary than direct migrants settling in Peel.
2. Thousands of immigrants leave Peel annually. And, this number appears to be increasing over time: from 5,090 in 1994, 12,260 in 2004 to 17,110 by 2014.
3. By 2014, a similar number of immigrants are leaving Peel (17,110) as those settling in Peel as secondary migrants (17,900), both of which far outstrip those choosing to settle directly in Peel after arriving in Canada (9,520).

## 5.1-22

An overwhelming majority of secondary migrants to Peel in 2014 – about 87 percent – come from elsewhere in Ontario:

### Secondary migration to Peel by province (2014)

	Brampton	Caledon	Mississauga	Total Peel
AB	280	0	320	600
BC	240	0	220	475
MB	85	0	100	185
NB	0	0	25	35
NL	0	0	30	45
NS	25	0	60	80
NT	0	0	0	0
NU	0	0	0	0
ON	7,260	350	7,920	15,535
PE	0	0	0	0
QC	235	0	400	640
SK	150	0	120	270
YT	0	0	0	0

Source: IMDB accessed at University of Western Ontario RDC

A similar number of immigrants leave Peel for other Ontario communities (14,790) as those settling into Peel from elsewhere in the province (15,535). Interestingly, there is a higher number of immigrants who, in 2014, came to Peel from Quebec (640) than those choosing to leave Peel for Quebec (155) that same year:

### Emigration from Peel by province (2014)

	Brampton	Caledon	Mississauga	Total Peel
AB	575	0	600	1,180
BC	285	0	285	575
MB	70	0	70	140
NB	0	0	0	25
NL	0	0	25	30
NS	0	0	25	40
NT	0	0	0	0
NU	0	0	0	0
ON	4,965	235	9,590	14,790
PE	0	0	0	0
QC	40	0	115	155
SK	75	0	80	160
YT	0	0	0	0

Source: IMDB accessed at University of Western Ontario RDC



## 5.1-23

A deeper look reveals that an overwhelming majority of secondary migrants in 2014 who originated in Ontario tended to come from other GTA regions before moving to Peel:

### Secondary migration - Peel & GTA regions (2014)

	BRAMPTON	CALEDON	MISSISSAUGA	TOTAL PEEL
Toronto	5,010	145	4,740	9,895
Halton	855	100	745	1,700
York	340	30	940	1,315
Hamilton	130	0	265	410
Durham	195	0	190	390

Source: IMDB accessed at University of Western Ontario RDC

The GTA, including Hamilton, accounted for 13,710 secondary migrants to Peel, representing more than 88 percent of all secondary migrants in Ontario who moved to Peel in 2014. The City of Toronto is responsible for most of this GTA secondary migration into Peel - about 72 percent of all secondary migrants from the GTA, followed by Halton (12 percent) and York (10 percent).

Emigration patterns for 2014 show a similar trend – that most emigrants are choosing to settle in other GTA regions. Among the 14,790 emigrants who left Peel in 2014 for elsewhere in Ontario, fully 11,585 (or 78 percent) settled in Toronto, Halton, York, Durham or Hamilton. 45 percent of this total moved east to Toronto from Peel, while 33 percent moved west to Halton:

### Emigration (out-migration) - Peel & GTA regions (2014)

	BRAMPTON	CALEDON	MISSISSAUGA	TOTAL PEEL
Toronto	1,875	75	3,320	5,270
Halton	625	0	3,240	3,880
York	575	35	800	1,410
Hamilton	175	0	425	610
Durham	190	0	220	415

Source: IMDB accessed at University of Western Ontario RDC

In 2014, the two-way transfer of immigrants across the GTA into and out of Peel translated into:

- A net increase of 4,625 immigrants from Toronto
- A net increase of 390 immigrants from York
- A net decrease of 2,565 immigrants to Halton
- A net decrease of 200 immigrants to Hamilton
- A marginal decrease of 25 immigrants to Durham

## **Notes**

- The IMDB does not disaggregate the newcomer component (who arrived within the past five years) of secondary migration data. Secondary migration data tracks those who have a landing record and filed taxes in Canada outside of Peel before residing in Peel, but not the number of years they have been in Canada, nor the residency status they had when they first arrived in Canada.
- The study did not examine the reasons why direct and secondary migrants choose Peel, nor did it investigate the reasons why immigrants choose to leave Peel. This may inform future research opportunities.

## 2. While some economic outcomes for newcomers in Peel show promise, there are important disparities still to address

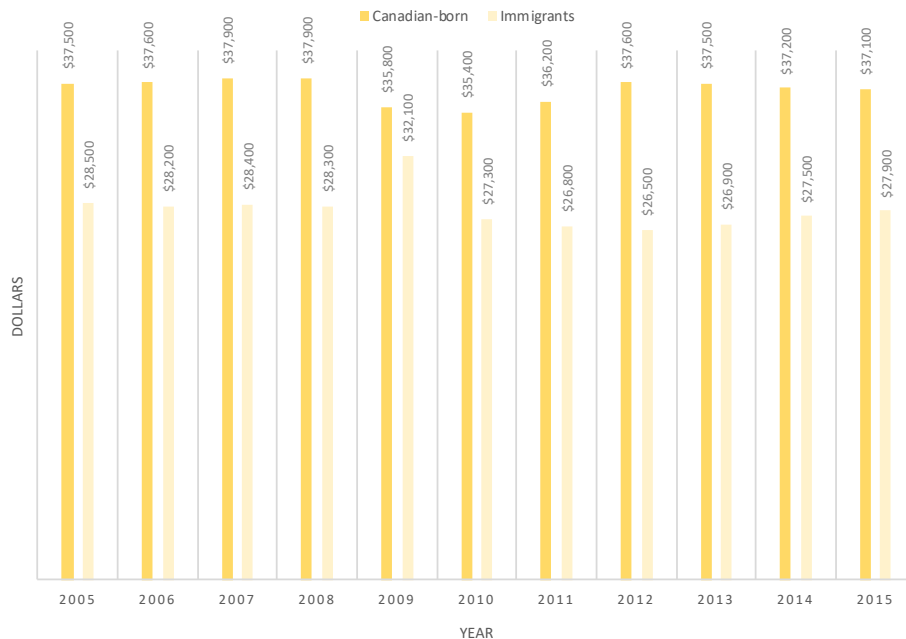
### Comparing Canadian-born and immigrant income levels

By combining landing records and tax-filer data, the IMDB makes it possible to compare the income levels and sources of income among Canadian-born and immigrant residents over time to reveal differences between these groups.

Over the 11-year period between 2005 and 2015, we see a number of key distinctions and insights:

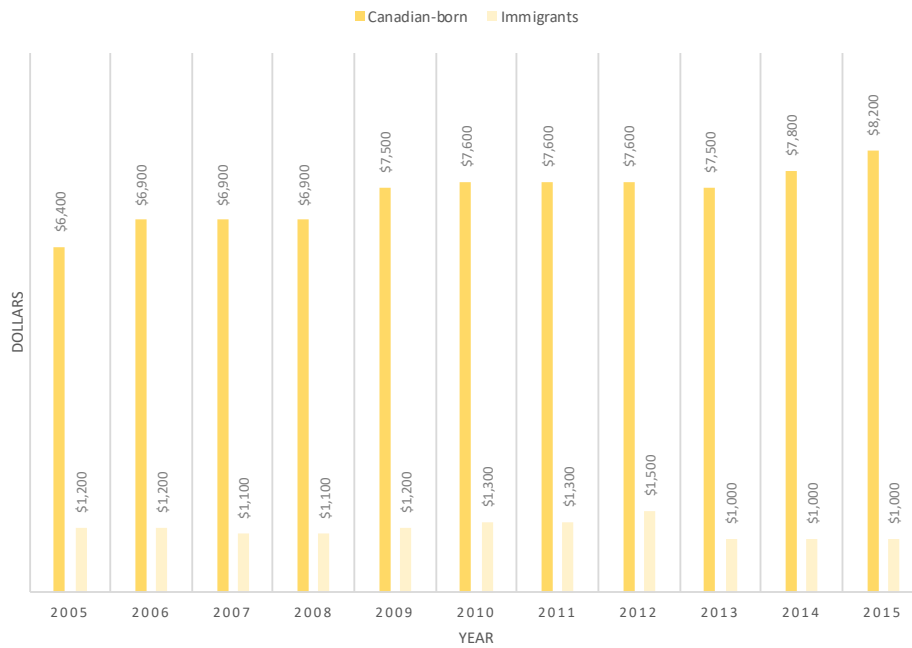
1. Canadian-born residents in Peel consistently earn more total income (from investments, employment and social assistance) than immigrants in Peel. During this period, immigrants made almost 76 cents for every dollar of total income earned by a Canadian-born person in Peel.
2. When you examine only earned *employment* income over this same period, immigrants made more than 85 cents for every dollar earned by a Canadian-born resident in Peel.
3. Immigrants in Peel received 16 cents in social assistance for every dollar that a Canadian-born resident declared in social assistance income, according to median income levels from tax-filer data.

**MEDIAN TOTAL INCOME IN PEEL  
(CONSTANT 2016 CAD - ROUNDED TO NEAREST \$100)**

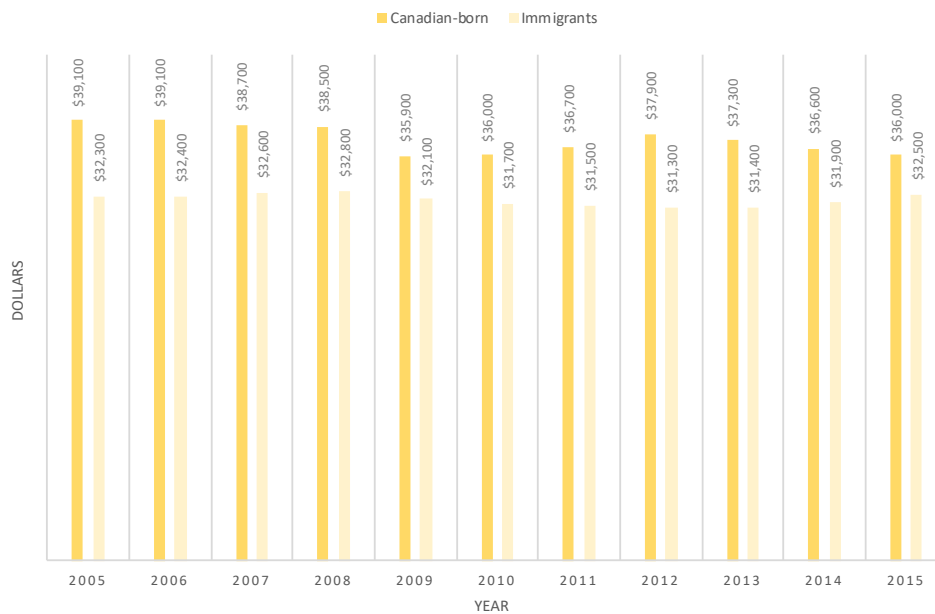


## 5.1-26

### MEDIAN SOCIAL ASSISTANCE INCOME IN PEEL (CONSTANT 2016 CAD - ROUNDED TO NEAREST \$100)



### MEDIAN EMPLOYMENT INCOME IN PEEL (CONSTANT 2016 CAD - ROUNDED TO NEAREST \$100)



Source: IMDB accessed at University of Western Ontario RDC.

The distinctions in total, employment and social assistance income are notable given that immigrants comprise a majority (51.5 percent) of the Peel population and possess higher levels of education than the Peel average.

## Income parity

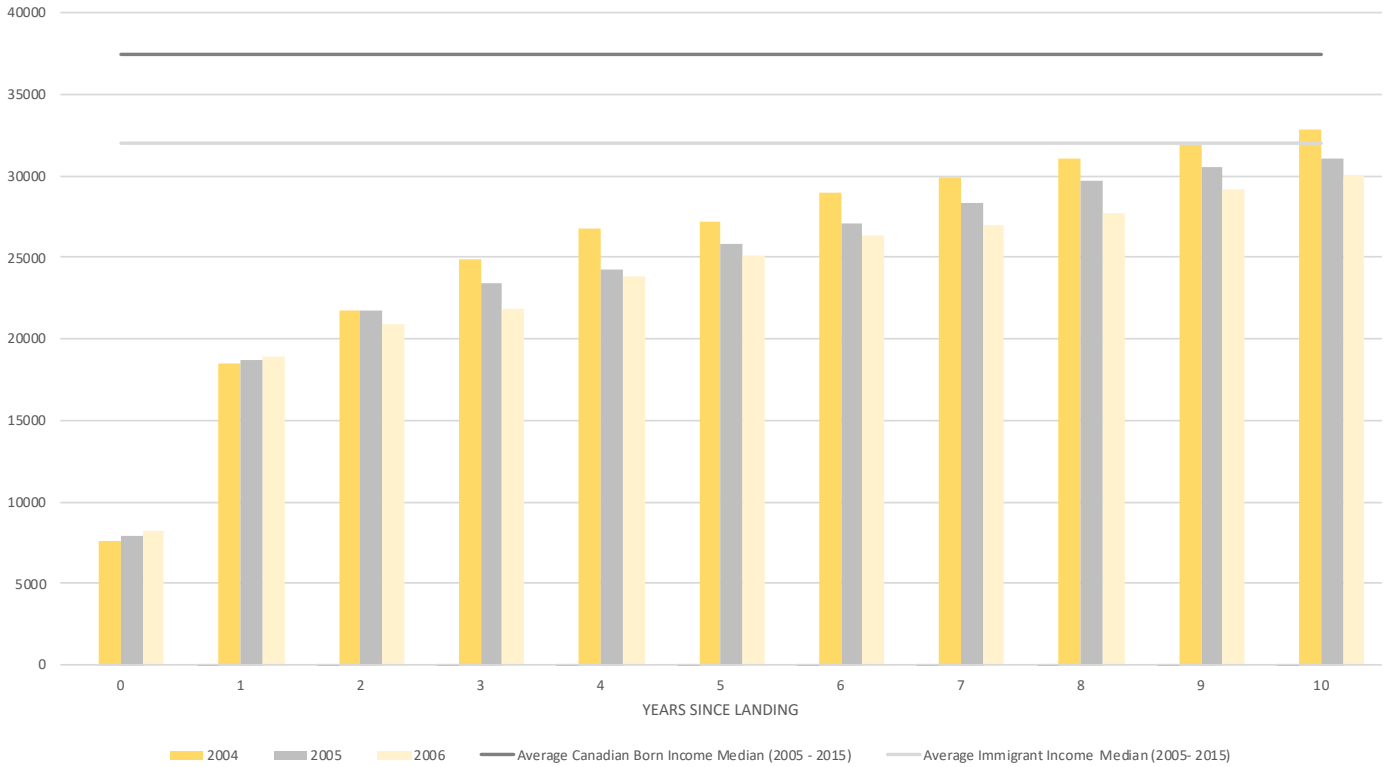
A newcomer's social and economic integration typically takes time as one acclimates to their new community, and one can expect a newcomer's income to increase gradually as they integrate into our local society and workforce.

Median income data is useful in determining how long it takes a newcomer in Peel to achieve parity with other immigrants or Canadian-born residents as measures of economic integration.

The IMDB shows that newcomers to Peel reach median income parity at different rates depending on education, admission category and language ability:

1. The average employment income median from 2005 to 2015 for Canadian-born residents in Peel is \$37,436 and \$32,045 for immigrants. If we consider these as benchmarks and compare these levels against employment income medians for newcomers by year of landing, we see that:
  - Newcomers who arrived to Canada in 2004, 2005 and 2006 gradually earn more employment income the longer they are in Canada.
  - Newcomers who arrived to Canada in 2004 and settled in Peel achieve income parity with other immigrants (\$32,045) by their tenth year in Canada (between years 9 and 10). However, those arriving in 2005 and 2006 do not achieve similar parity during this same amount of time, suggesting that it may take longer for relatively more recent newcomers to earn similar levels of income.
  - Employment income medians for newcomers arriving in 2004, 2005 or 2006 do not reach parity with Canadian-born residents in Peel within 10-11 years.

**MEDIAN EMPLOYMENT INCOME IN PEEL REGION BY YEARS SINCE LANDING (CONSTANT 2016 CAD)**



Source: IMDB accessed at University of Western Ontario RDC.

### RELATED RESOURCES

Median income data masks wide variation of lived-experience. While some newcomers do establish themselves economically in their new community, many others do not and, as a group, they are disproportionately disadvantaged.

According to research by United Way, 52 percent of Peel neighbourhoods are now considered low income, and these are areas where a higher proportion of newcomers settle:

[https://www.unitedwaygt.org/file/2017\\_Opportunity\\_Equation\\_Update\\_Low-Res.pdf](https://www.unitedwaygt.org/file/2017_Opportunity_Equation_Update_Low-Res.pdf)

Peel Poverty Reduction Strategy also notes that 16 percent of racialized communities live in poverty:

[http://www.povertyinpeel.ca/\\_include/Peel-Poverty-Reduction-Strategy-2018-2028.pdf](http://www.povertyinpeel.ca/_include/Peel-Poverty-Reduction-Strategy-2018-2028.pdf)

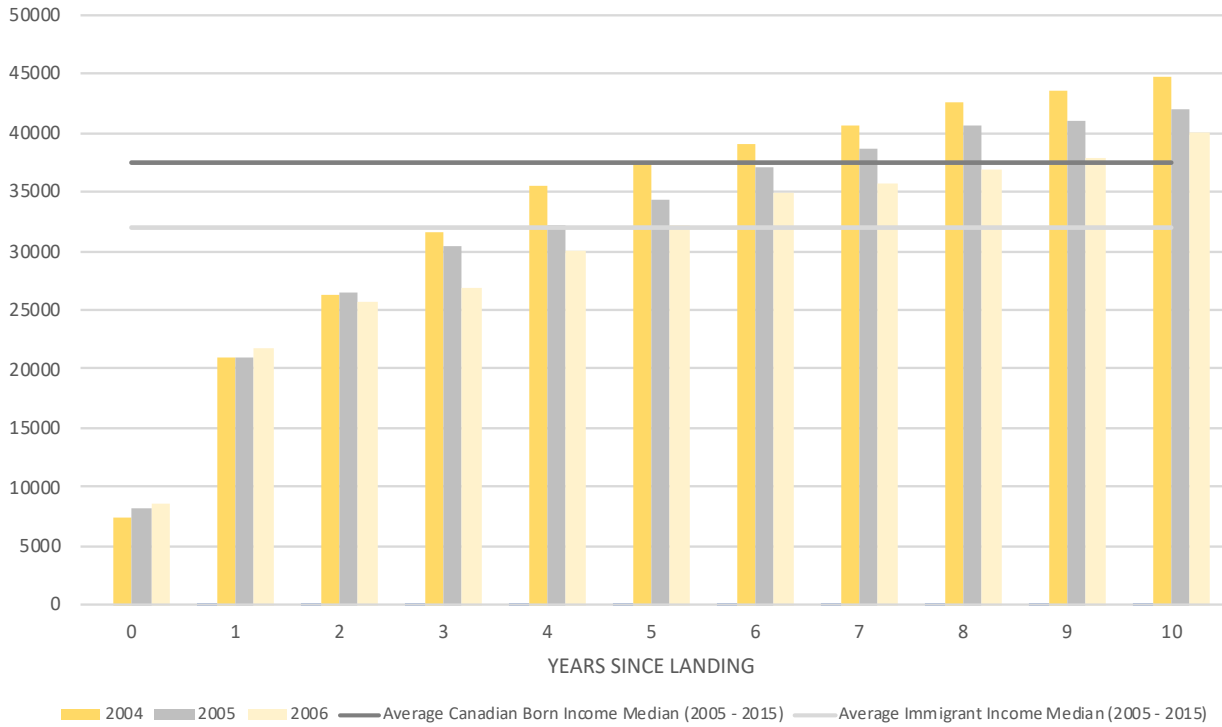
2. When one examines the effect that education level, specifically university and college, has on immigrant income medians, one finds that the more education a newcomer possesses, the faster the newcomer achieves income parity:
  - Newcomers who arrived to Canada in 2004 with at least a bachelor degree or higher reach income parity with other immigrants by their fourth full year in Canada. What's more, they achieve income parity with Canadian-born residents in Peel by their fifth or sixth full year in Canada.
  - Newcomers who arrived to Canada with college or trades education reach income parity with other immigrants by their sixth full year in Canada and with Canadian-born residents by their tenth year.
  - Newcomers with at least a bachelor degree who arrived in 2005 and 2006 are taking at least a year or two longer than those who arrived in 2004 to reach income parity with their immigrant and Canadian-born counterparts.
  - Newcomers with secondary education (these were not graphed) earned far less income on average than those with some post-secondary education, and they do not achieve income parity with their immigrant or Canadian-born counterparts within their first ten years in Canada.

## Notes

- We have chosen to use immigrant income data from 2004, 2005 and 2006 since these provide a minimum of ten years of income tracking, a timeframe within which income parity may be achieved.
- Tracking immigrant income before 2004 might be useful in determining whether it is becoming more difficult for newcomers to Peel to achieve income parity. This may inform future research opportunities.

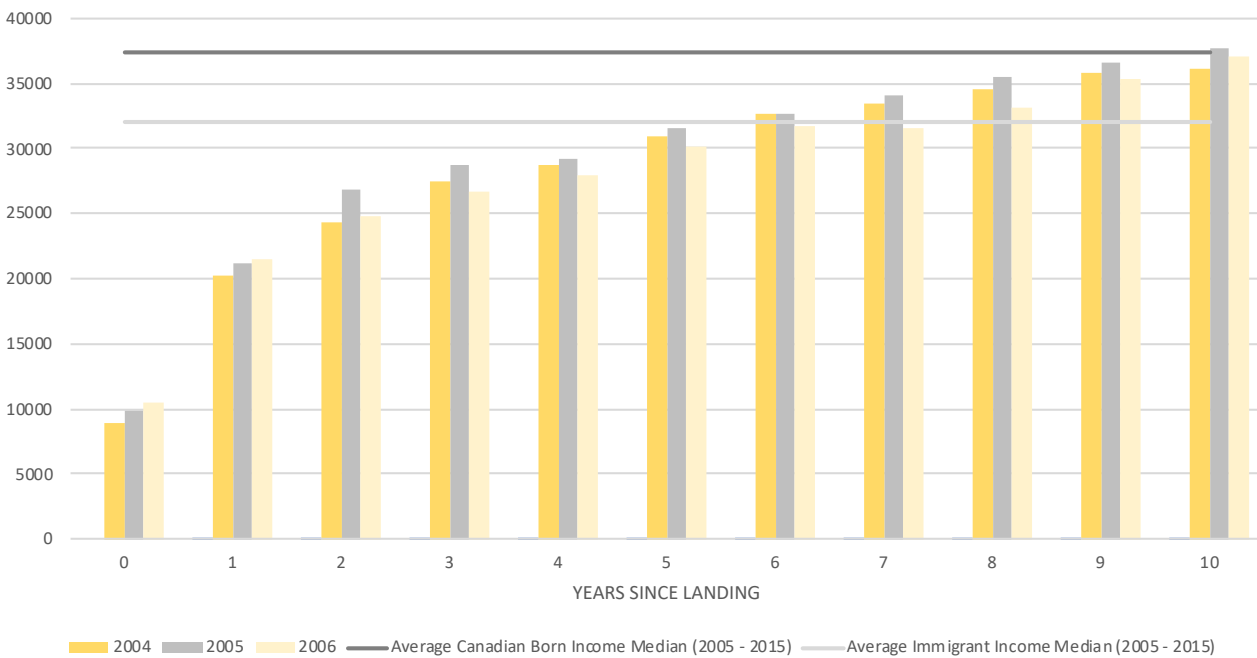
### 5.1-30

**MEDIAN EMPLOYMENT INCOME IN PEEL BY EDUCATION AND YEARS SINCE LANDING -  
BACHELOR DEGREE OR HIGHER (CONSTANT 2016 CAD)**



Source: IMDB accessed at University of Western Ontario RDC.

**MEDIAN EMPLOYMENT INCOME IN PEEL BY EDUCATION AND YEARS SINCE LANDING -  
COLLEGE/TRADES (CONSTANT 2016 CAD)**



Source: IMDB accessed at University of Western Ontario RDC.

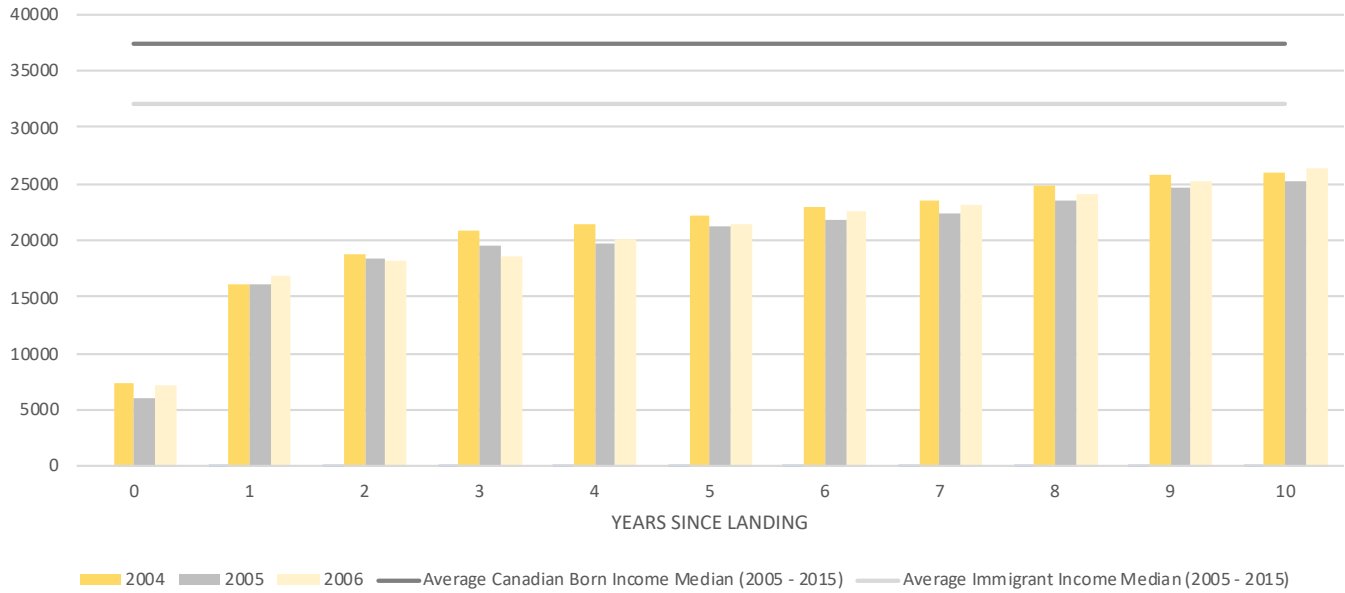


3. When admission category - skilled-worker, family-class or refugees - is examined for its effect on immigrant income medians, skilled workers achieve income parity faster than other categories:
  - Skilled workers who arrived to Canada in 2004 reach income parity with other immigrants by their fourth full year in Canada and with Canadian-born residents in Peel by their seventh full year in the country.
  - Skilled workers who arrived in 2005 and 2006 take relatively longer – at least two years more – than those who arrived in 2004 to reach income parity with other immigrants or Canadian-born residents in Peel.
  - Income medians for family-class and refugee newcomers are far lower than those of skilled workers. Neither family-class nor refugee newcomers who arrived in 2004, 2005 or 2006 reach income parity with other immigrants or Canadian-born residents within their first ten years in Canada.



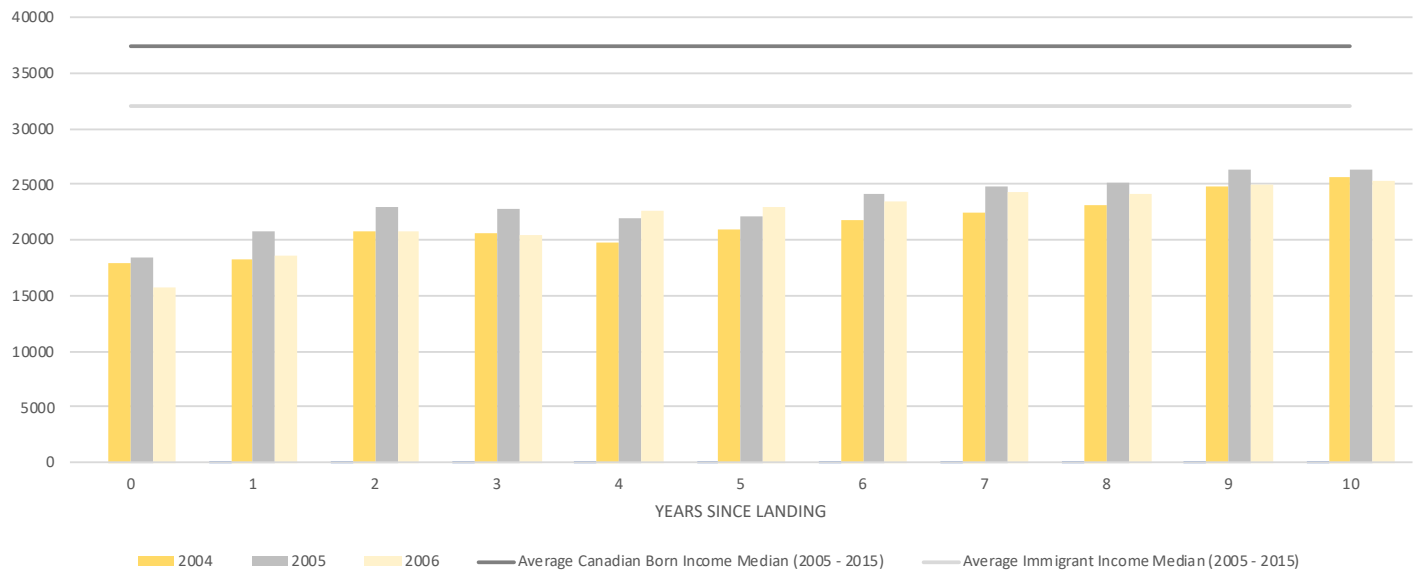
Source: IMDB accessed at University of Western Ontario RDC.

**MEDIAN EMPLOYMENT INCOME IN PEEL FOR FAMILY-CLASS NEWCOMERS BY YEARS SINCE LANDING (CONSTANT 2016 CAD)**



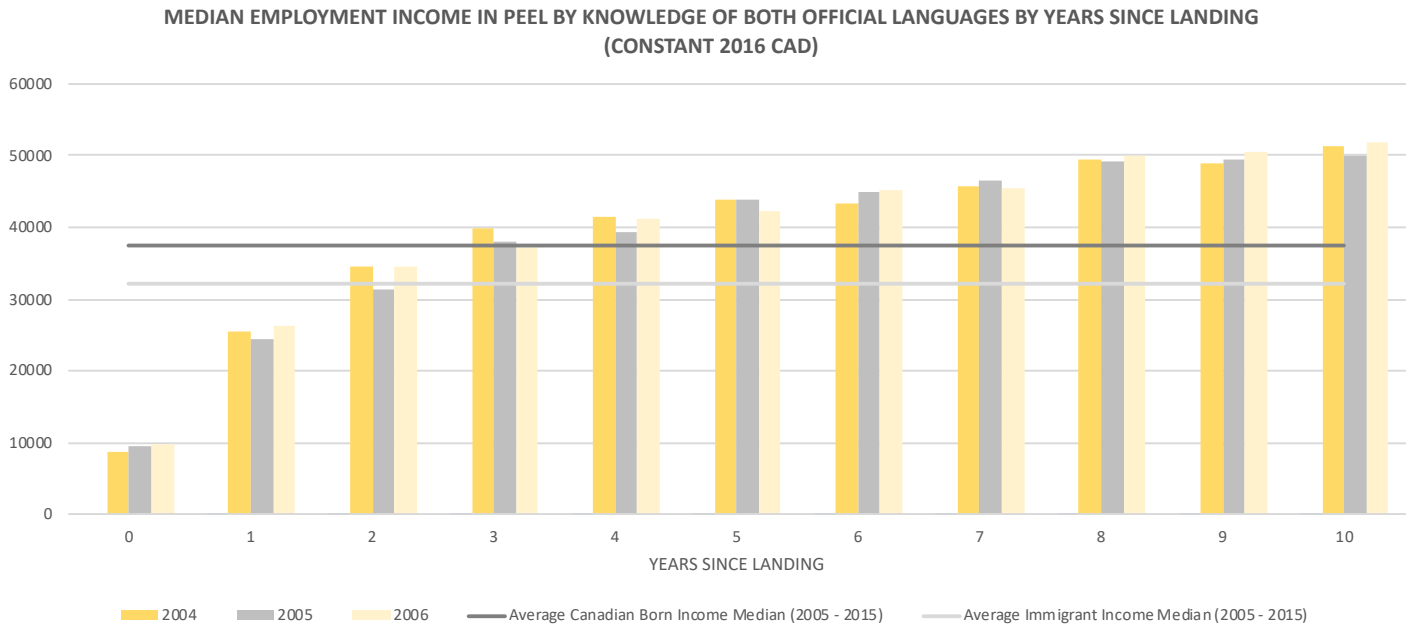
Source: IMDB accessed at University of Western Ontario RDC.

**MEDIAN EMPLOYMENT INCOME IN PEEL FOR REFUGEE NEWCOMERS BY YEARS SINCE LANDING (CONSTANT 2016 CAD)**



Source: IMDB accessed at University of Western Ontario RDC.

- Knowledge of both official languages has a tremendous positive effect on immigrant income medians. These newcomers can reach income parity with other immigrants by their second full year in Canada and with their Canadian-born counterparts by their third full year in Canada. What's more, the differences in income medians among those arriving in 2004, 2005 and 2006 are marginal compared to the differences we saw when comparing these cohorts by education level or admission class.



Source: IMDB accessed at University of Western Ontario RDC.

## Examining immigrant unemployment rates

To determine the underlying causes for differences in total and employment income between Canadian-born residents and immigrants, one common approach is to examine their respective unemployment rates. Statistics Canada provides immigrant unemployment data online. The numbers for the Toronto census metropolitan area show that:

1. The unemployment rates for both the Canadian-born and immigrant population in the GTA are trending downwards. This is good news when you consider that the rates for newcomers (immigrants landed 5 years or less) going back to 2006 were even higher than those between 2014 and 2018 seen in the table below, fluctuating between 12.3 percent in 2006 and 19.2 percent in 2010.
2. Unemployment rates are persistently highest for newcomers.
3. Unemployment rates for immigrants tend to be lower the longer they are in Canada. In fact, immigrants who have been in Canada longer than 10 years tend to have lower unemployment rates than the Canadian-born population.

### Immigrant unemployment rates - CMA Toronto (2014-2018)

IMMIGRANT STATUS	2014	2015	2016	2017	2018
Total population	8.0	7.0	7.0	6.4	6.0
Landed immigrants	8.4	6.8	6.9	6.3	6.0
Immigrants, landed 5 or less years earlier	14.7	10.9	11.6	9.3	9.3
Immigrants, landed 5-10 years earlier	12.1	8.9	8.3	7.2	6.9
Immigrants, landed 10+ years earlier	6.7	5.9	6.0	5.6	5.3
Born in Canada	7.6	7.2	6.7	6.4	6.0

Source: Statistics Canada

## The role of under-employment

While a persistently higher unemployment rate among newcomers in the GTA may drive lower median incomes compared to the Canadian-born population in Peel, it may not tell the entire story. When one considers *under-employment* – the degree to which one is working in a job that requires less education than the individual possesses – new insights about newcomers and even established immigrants emerge.

The following table shows Canadian-born residents, newcomers (arrived 2011 to 2016) and established immigrants (who arrived before 2011) by highest education level achieved and the skill level of their employment in 2016:

**Education & employment by skill level and immigration status - Peel (2016)**

STATUS	EDUCATION LEVEL ACHIEVED / SKILL LEVEL (NOC) OF EMPLOYMENT	A (MANAGER)	A (PROFESSIONAL)	B (COLLEGE)	C (HIGH SCHOOL, JOB-SPECIFIC)	D (ON-THE-JOB TRAINING)	DID NOT WORK
Canadian-born	University	40.17%	73.40%	22.03%	15.03%	8.09%	19.27%
	College	27.33%	16.83%	49.30%	51.47%	35.00%	33.17%
	High school	19.96%	5.10%	22.10%	52.73%	56.35%	41.69%
	Less than high school	3.55%	0.36%	4.93%	14.83%	23.44%	22.69%
Established immigrants (arrived before 2011)	University	56.73%	80.57%	38.58%	30.37%	21.65%	36.34%
	College	22.74%	15.21%	37.56%	27.61%	21.16%	19.67%
	High school	16.49%	3.94%	17.03%	30.70%	36.14%	27.91%
	Less than high school	4.04%	0.28%	6.82%	11.32%	21.04%	16.04%
Newcomers (arrived 2011-2016)	University	78.96%	91.62%	59.91%	51.15%	39.35%	55.20%
	College	11.28%	6.04%	21.56%	21.76%	19.59%	14.46%
	High school or less	9.76%	2.33%	18.53%	27.09%	41.07%	30.34%

Source: IMDB accessed at University of Western Ontario RDC

To read the table, begin with the national occupational classification (NOC) skill level, a system that distinguishes jobs by work and duties in ways that are typical to educational level required for those roles:

SKILL LEVEL A University education	SKILL LEVEL B College	SKILL LEVEL C High-school	SKILL LEVEL D On-the-job training
Managers and professionals, such as doctors, dentists and architects	Includes skilled trades, technical or apprentice training, such as chefs, plumbers and electricians	Including job-specific training, such as long-haul truck drivers, food and beverage servers	Includes fruit pickers, cleaning staff and oil-field workers

Source: Government of Canada, Find your NOC.

This indicates the skill level of the job that an individual holds, which suggests the education level required for the role. Then, match the skill level with an immigration status, whether Canadian-born, established immigrant or newcomer. Lastly, search for the highest education level achieved.

If the workforce was employed in jobs commensurate with the highest education level achieved, one would expect the lightly-coloured cells to feature the highest percentages (for example, college-educated individuals are employed in roles requiring college education). Throughout certain cells in the table, this is not the case. The darker-coloured cells indicate areas of concern regarding newcomers and established immigrants:

- There are high percentages of university-educated newcomers working in roles requiring less than university education. For example, almost 60 percent of those working in roles requiring only college education say they are newcomers with a university education. 51 percent in jobs requiring only high school say they, too, are newcomers with university-level education. Perhaps most concerning, 39 percent of those working in roles requiring on-the-job training say they are newcomers with university-level education.
- This under-employment trend carries over to established immigrants, too. Many established immigrants with university education are also working in roles that require less than university-level education; however, not to the same degree as newcomers.
- It is encouraging that about 79 percent of newcomers working as managers and almost 92 percent of newcomers working as professionals (skill level A) are employed in roles requiring university-level education. This indicates that these individuals are able to connect to employment commensurate with their education.

The persistent under-employment of newcomers, similarly to disproportionate rates of unemployment, contributes to fewer opportunities to earn incomes commensurate with either their education or at levels comparable to Canadian-born residents in Peel, resulting in lower median incomes.

## RELATED RESEARCH

In July 2018, the Peel-Halton Local Employment Planning Council (LEPC) reported in *[The Costs and Impacts of Unemployment and Underemployment](#)* that “underemployment is a significant concern among immigrant and young job seekers” (p. 19).

“Immigrants are a strong and growing part of the local high-skill labour market, especially in Peel... Increased awareness and recognition of the experience and credentials of internationally trained individuals has led to more opportunity for new Canadians in the local high-skill labour market. Employers are now more willing to provide opportunities to these individuals. However, these opportunities are often at the entry level, and often so despite the high-skill level and experience brought by the individual employee.”

From *[The High Skill Labour Market in Peel and Halton](#)* from Peel Halton Workforce Development Group (May 2017, p. 10)

### 3. Newcomers require more effective formal and informal settlement supports

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#### Formal settlement services need to evolve to better address a wider spectrum of newcomer priorities

Prior to two IRCC-sponsored consultations in late 2018, settlement workers in Peel were polled in an online PNSG survey to measure newcomer and service-provider priorities. The survey drew 109 respondents, and more than 70 percent identified themselves as frontline settlement workers with almost 20 percent as managers (“both” and “neither” comprised the remainder).

Responses were intended to provide a quantifiable prioritization of needs to complement qualitative insights gained from the consultations. When asked about client needs that newcomers presented at frontline settlement service provision (from a list comprising two dozen options), respondents identified the following:

#### Top ten urgent newcomer needs ranked according to Peel settlement workers (2018)

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1. Employment and job training support
2. Cultural adjustment
3. Ethno-cultural, language-specific services
4. Housing and shelter
5. School, education
6. Language and translation
7. Healthcare
8. Income support
9. Youth-specific programming
10. Transportation

*Source: Peel Newcomer Strategy Group. (2018). Settlement-sector survey.*



## 5.1-39

Rank-ordered lists of priority newcomer needs have long been established in academic literature (e.g. Esses et al., 2010). PNSG's online survey provided an opportunity to determine if there was anything unique about newcomers settling in Peel according to their settlement service providers. The list resulting from the survey is largely consistent with what we know already from existing research.

When settlement workers were asked about their own needs – professional development, information or resources – to better serve their newcomer clients, they identified the following priorities:

### **Top-ranked areas Peel settlement workers say they need training, capacity-building, information and resources (2018)**

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1. Mental health
2. Referral pathways to other community service providers
3. Settlement best practices
4. Crisis and trauma
5. Domestic violence
6. Newcomer data and trends
7. Self-care
8. Child protection
9. Generational client diversity (youth, seniors)
10. Gender identity/LGBTQ

*Source: Peel Newcomer Strategy Group. (2018). Settlement-sector survey.*

By turning the lens onto themselves, settlement workers provided valuable insights about supporting newcomer clients at the frontline. While employment persistently features as newcomers' top settlement priority, newcomers also present with other needs that settlement workers feel they are positioned to address, even as points of referral to other specialist service-providing organizations in the community.

This, too, was measured by the survey. When asked about areas to which settlement workers want to establish stronger referral-pathways, the following list emerged:

### Top-ranked areas to which Peel settlement workers say referral pathways to other community services should be strengthened (2018)

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1. Employment, training
2. Healthcare
3. Shelters, temporary/emergency, subsidized housing
4. Crisis, trauma-trained professionals
5. Mental health, addictions
6. Childcare
7. Youth
8. Income support
9. Abuse, assault
10. Older newcomer adults, seniors

*Source: Peel Newcomer Strategy Group. (2018). Settlement-sector survey.*

Not surprisingly, employment featured as the top referral-pathway priority. However, areas that often intersect settlement and mental health – such as crisis, trauma, addictions and abuse – reveal potential community partnership opportunities as well as areas for focused settlement-worker support and capacity-building.

These quantitative insights were also reflected in the two IRCC-sponsored consultations coordinated by PNSG in late 2018. A large-scale, settlement-focused gathering in September confirmed that mental health and trauma continue to feature prominently in community planning discussions. It was also noted that more culturally appropriate mental health services are “critically needed” to support those experiencing mental health and addiction challenges, as well as overcome stigmatization that often prevents newcomers from seeking assistance.

A smaller, multi-stakeholder consultation also featured the need to address the intersectionality of settlement and non-settlement priorities presented by newcomer clients, with mental health, employment and crisis also figuring prominently in these discussions, as well.

Throughout these consultations, themes of partnership and collaboration were mentioned repeatedly - not to evolve frontline settlement providers to become additional deliverers of non-settlement services, but to work with specialist counterparts in the community to create effective client referral-pathways and determine where the work of a settlement worker ends and a non-settlement specialist’s begins, ensuring a continuous, coherent and supportive experience for newcomer clients across service sectors.

IRCC Planning Day – September 14, 2018 – consultation findings

1. A more **holistic approach to supporting newcomers' employment needs** by engaging multiple stakeholder groups and offering specialized employment-related training to specific newcomer segments.
2. More **culturally appropriate mental health supports** for those experiencing mental health and addiction challenges while reducing stigma attached to these issues.
3. Increasing **system-level service navigation and coordination** as service providers are not fully aware of programs to which to refer clients.
4. Building and **enhancing the capacity and knowledge of settlement service providers** through professional development, training and collaborative connections to enhance frontline settlement services.



More than 110 participants attended the settlement-focused IRCC Planning Day consultation at the Living Arts Centre, with representation from 45 organizations, including IRCC-funded agencies across Peel and Halton, funders, education, workforce development, healthcare, as well as local Francophone and diversity stakeholders

## **Service providers can benefit from increased support to facilitate cross-sector partnerships, service navigation and client referrals, as well as the ability to measure impact**

A related but separate issue was the acknowledgment of limited capacity among settlement-sector workers to establish cross-sector partnerships and client referral-pathways. Not only did settlement professionals express that they had little experience and capacity to establish such partnerships, they acknowledged that learning, development, time and support from funders are required to achieve this. Stakeholders also expressed similar thoughts around funder expectations to measure impact, as well as the work of counterparts in other GTA regions that could serve as potential partnership opportunities or models.

Peel stakeholders saw the role of funders as identifying:

- Cross-sector partnership best practices, case studies and tools for Peel stakeholders to incorporate into their own partnership development
- Impact measurement methodologies valued by funders
- Non-settlement sectors that they (funders) felt were cross-sector partnership priority areas
- Partnership expectations and measures of success

### IRCC Consultation – October 11, 2018 – consultation findings

1. More **support to cultivate cross-sector partnerships** - Stakeholders expressed that they would benefit from greater funder clarity on priority cross-sector collaborations to explore, access to best-practice models and the development of tools that guide partnership development.
2. More **support to measure impact** - Similarly, stakeholders shared that they have limited research and evaluation capacity and required support with funder-endorsed measurement frameworks and methodologies.
3. Stakeholders cited the need to design and offer more **programs aimed at specific priority segments** of the newcomer population, such as seniors and international students, among others, citing limited funding support and eligibility criteria.
4. Greater **cultivation and embedding of the newcomer voice** in service and program design has the potential to improve settlement planning.



Consultation participants included all levels of government, emerging settlement providers, education, children's protection, settlement and service navigation stakeholders, as well as newcomers themselves, who were featured in a lived-experience panel.

## **While a majority of newcomers rely on informal supports to facilitate their integration into the community, many newcomers recommend the assistance of formal, government-sponsored settlement services**

According to IRCC (2017), 39 percent of adult newcomers who arrived in 2015 used at least one government-funded settlement service by April 2017 (p. 3). This means that a majority of newcomers, nationally, are not supported by formal services that can enhance their settlement and integration.

PNSG commissioned Regional Diversity Roundtable (RDR) in 2018 to study how newcomers not accessing formal settlement services are integrating into Peel. Presumably, these newcomers are leveraging *informal* settlement supports, and the study identified the role that ethnic and religious institutions, cultural groups, as well as friends and family networks play in helping newcomers learn about local systems and the settlement process. While little literature exists in this respect, RDR examined the role of ethnic and online media in providing information to Peel newcomers and conducted an online survey and focus groups.

RDR found that:

- 80 percent agree that the majority of newcomers do not attend formal settlement services
- 53 percent believe that formal service organizations are not fully meeting a newcomer's settlement-related needs because providers are "not informed and skilled sufficiently to understand [newcomers'] employment needs"
- Over 55 percent are familiar with newcomers accessing settlement supports in informal ways in the community
- Over 62 percent feel that newcomers are integrating faster today than in the past thanks to self-seeking abilities and social media support
- Many cited leveraging family and friend networks to gain employment; however, this employment is largely not aligned with their intended occupation

Despite these views, **a majority of the study's focus group participants said that they would recommend formal settlement services to newcomers** "as some assistance can be received" and "because some help is better than no help" (p. 28).

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*"Overwhelmingly, participants have stated that successful settlement to them is concurrent with holding meaningful employment in their field of expertise"*

Regional Diversity Roundtable, 2018

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The study recommended that collaborations and partnerships be established between formal and informal settlement providers, supported by forums to share best practices and facilitate referrals between the two systems, as well as greater awareness-building of the informal settlement landscape among policy-makers, funders and service providers.

## Conclusions and Recommendations

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Immigration is a defining feature of Peel, and it runs deeply in the region's DNA. As Canadian communities continue to welcome large and increasing numbers of newcomers, many will look to Peel to leverage its experience and example integrating immigrants socially and economically.

What's clear is that newcomers are integral to Peel's – and the GTA's – well-being and prosperity. Yet, while newcomers are working hard to build strong community roots and find appropriate employment, they also experience persistent challenges catching up to their Canadian-born and established-immigrant neighbours despite high levels of education. What's more, this may be getting harder to overcome at a time when Peel expects to settle more newcomers than before.

Our research points to three crucial ingredients for more effective settlement and integration of Peel newcomers:

### **A commitment to evidence-based policy and program design**

- Service-providing organizations acknowledge that while they are doing the best they can to serve newcomers, they also recognize that they need support in specific areas to be more effective.
- A greater focus on newcomers' employment needs, client referral-pathways to employment specialists and removing barriers to employment are required to accelerate newcomers' economic integration – the key area underpinning successful immigrant integration overall.
- An increased emphasis on evidence can help focus service providers on effective partnerships and impact measurement strategies. This can be achieved by working with funders more closely to identify cross-sector partnership priorities, clarify funder expectations, promote relevant case studies, best practices and funder-accepted measurement frameworks that give service providers greater confidence and support in these areas.
- A deeper examination of the needs of specific newcomer segments is needed, such as seniors, youth, women, even refugee claimants and international students, not only to provide customized and more effective integration supports, but also strengthen pathways to permanent residency among groups not traditionally supported by IRCC programming.
- Promoting a respectful, evidence-based dialogue about immigration – and holding all stakeholders to a high standard in this respect – is an important foundation in pursuing these strategies, as well as acknowledging that a long-term lens is required to support the multi-year nature of successful newcomer integration.



**A deeper appreciation for the complexity of newcomers' settlement experiences**

- Newcomers require strong investments in three basic pillars essential to successful settlement: access to good jobs; affordable housing; and health and social supports. To many newcomers in Peel, as the report suggests, all three are in short supply.
- Frontline settlement service providers face more than just questions about employment and housing from newcomers. Settlement professionals are also positioned to respond to a multiplicity and intersectionality of newcomer needs, including mental health, crisis and trauma as well as local healthcare. Enhancing our service environment for more effective system navigation and cross-sector referral pathways will ensure that service providers continue to specialize in their core areas of expertise while providing newcomers with access to a full spectrum of available community supports.
- Newcomers prefer the GTA, but they're also mobile. This requires not just local – but also regional – stakeholders to think beyond traditional boundaries and champion greater inter-regional collaboration and information-sharing as a response to immigrant migration patterns and the assistance these individuals may require as they move from one GTA region to another.

**Building bridges among formal and informal systems in the community to accelerate newcomer integration**

- Ethno-cultural and faith institutions, friends and family networks, even social media, play an undeniably large role in newcomer settlement. However, the impact that these supports have, particularly on securing employment commensurate with one's education, skills and work experience that is crucial to successful integration, could be enhanced if combined with the expertise of formal service providers.
- Formal service-providing organizations can establish better linkages with informal community-based supports not only to reflect more holistically how settlement is facilitated in Peel, but also identify new collaborative opportunities to make supportive referrals and create a more cohesive community by bringing disparate systems together.

## References and additional resources

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**“Shh” by Anran Guo**

An immigrant from China who settled in Peel in 2014, Anran created “Shh,” an installation of shredded newsprint designed to block a hallway, requiring visitors to walk through it, changing the installation’s shape and often attaching itself onto visitors. The shredding of newsprint represents unheard voices, and the installation serves as a metaphor for one’s feelings of marginalized interactions in a new community.

**Peel Newcomer Strategy Group**

c/o United Way of Greater Toronto

90 Burnhamthorpe Road West, Suite 408, Mississauga, ON L5B 3C3

Tel 905 276 0008



[peelnewcomer.org](http://peelnewcomer.org)