

## PEEL HOUSING CORPORATION

## BOARD OF DIRECTORS

**MINUTES**

September 26, 2013

The Board of Directors of Peel Housing Corporation met at 2:03 p.m., in the Council Chamber, Regional Administrative Headquarters, 5<sup>th</sup> Floor, 10 Peel Centre Drive, Suite A, Brampton.

Present: G. Carlson; B. Crombie; F. Dale; S. Fennell; P. Foley; C. Fonseca; S. Hames; E. Kolb; S. McFadden; E. Moore; M. Morrison; P. Mullin; P. Palleschi; R. Paterak<sup>♦</sup>; P. Saito; J. Sanderson; R. Starr; A. Thompson; J. Tovey; R. Whitehead<sup>\*</sup>

Absent: N. Iannicca, due to a personal matter; K. Mahoney, due to other municipal business; G. Miles, due to other municipal business; J. Sprovieri, due to other municipal business

Also Present: D. Szwarc, Chief Administrative Officer; L. Duarte, Acting Commissioner of Human Services; B. Colavecchia, Manager, Housing Operations and Tenancy Management; M. MacCrae, Manager, Housing Operations and Tenancy Management; A. Macintyre, Corporate Secretary; C. Law, Deputy Secretary

President P. Palleschi presided.

**Waive Rules of Procedure**

Moved by Councillor Mullin,  
Seconded by Councillor Morrison;

That in accordance with section 4.12 of Peel Housing Corporation By-law 1-2003 and section iii-2(c) of Regional Municipality of Peel Procedural By-law 100-2012, Council resolution 2001-902, be waived in order that the September 26, 2013 Peel Housing Corporation Board of Directors meeting commence at 2:03 p.m.

Carried

2013-33

**A. DECLARATIONS OF CONFLICTS OF INTEREST - Nil**


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\* See text for arrivals

♦ See text for departures

**B. APPROVAL OF MINUTES****1. Minutes of the Board of Directors (PHC-2013-5) meeting held on May 23, 2013**

Moved by Councillor Dale,  
Seconded by Councillor McFadden;

That the minutes of the Board of Directors (PHC-2013-5) meeting held on May 23, 2013, be approved.

Carried 2013-34

**C. APPROVAL OF AGENDA**

Moved by Councillor Thompson,  
Seconded by Councillor Sanderson;

That the agenda for the September 26, 2013, Peel Housing Corporation Board of Directors meeting be approved.

Carried 2013-35

**D. DELEGATIONS - Nil****E. REPORTS****1. 2012 Performance Management System Report – Peel Housing Corporation**

Received 2013-36

**2. Federation of Rental-Housing Providers of Ontario Quality Assurance Certification Program**

Presentation by Bruno Colavecchia, Manager, Housing Operations and Tenancy Management and Ted Whitehead, Director of Certification, Certified Rental Building Program, FRPO

Received 2013-37

A copy of the presentation is available from the Office of the Regional Clerk.

Ted Whitehead, Director of Certification, Certified Rental Building Program, Federation of Rental-Housing Providers of Ontario (FRPO) provided the Board members recognized Peel Living staff for achieving re-certification and for being the only social housing provider in Canada to have achieved certification status within the requirements of the Certified Rental Building Program.

In response to a question from Councillor Moore, Bruno Colavecchia, Manager, Housing Operations and Tenancy Management noted that information about the program and certification

was displayed in building lobbies, through signs, and in this case there will likely be a mailer going out to all residents.

3. **Healthy Organization**

Presentation by Mary Jo MacCrae, Manager, Resident Services

Received

2013-38

A copy of the presentation is available from the Office of the Regional Clerk.

Mary Jo MacCrae, Manager, Resident Services provided Board members with information regarding processes undertaken to achieve the Healthy Organization principles; enhancing the tenant experience and providing effective property management systems for staff at all levels. She also showed the Board members a video where several staff talk about their experiences with tenants.

Councillor Morrison expressed concern over staff not having the flexibility to evict problem-tenants if the need arises quickly. Mary Jo MacCrae noted that while evictions are last resorts, they are not impossible and staff maintain zero tolerance for illegal acts, and have the flexibility to enforce evictions.

\* Councillor Paterak departed at 2:19 p.m.

\* Councillor Whitehead departed at 2:30 p.m.

F. **COMMUNICATIONS**- Nil

G. **IN CAMERA MATTERS** - Nil

H. **OTHER BUSINESS** - Nil

I. **ADJOURNMENT**

Moved by Councillor Fonseca,  
Seconded by Councillor Crombie;

That the Board of Directors of Peel Housing Corporation now adjourn to meet again on October 24, 2013 at 11:30 a.m. or at the call of the President.

Carried

2013-39

The meeting adjourned at 2:42 p.m.

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President

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Secretary