



THE REGIONAL MUNICIPALITY OF PEEL
EMERGENCY AND PROTECTIVE SERVICES COMMITTEE

AGENDA

EPSC - 2/2014

DATE: June 19, 2014

TIME: 10:00 AM – 12:00 PM

LOCATION: Regional Council Chamber, 5th Floor
Regional Administrative Headquarters
10 Peel Centre Drive, Suite A
Brampton, Ontario

MEMBERS: S. Hames; E. Kolb; S. McFadden; P. Palleschi; R. Paterak; P. Saito
Chaired by Councillor P. Palleschi or Vice-Chair Councillor S. McFadden

- 1. DECLARATIONS OF CONFLICTS OF INTEREST**
- 2. APPROVAL OF AGENDA**
- 3. DELEGATIONS**
- 4. REPORTS**
 - 4.1. Paramedic Services 2013 Annual Report (For information)
Presentation by Peter Dundas, Chief and Director, Paramedic Services
 - 4.2. Current Status of the Paramedic Services 10 Year Facilities Capital Plan
- 5. COMMUNICATIONS**
- 6. IN CAMERA MATTERS**
- 7. OTHER BUSINESS**

8. NEXT MEETING

Thursday, September 18, 2014
9:00 a.m. – 11:00 a.m.
Council Chambers, 5th Floor
Regional Administrative Headquarters
10 Peel Centre Drive, Suite A
Brampton, Ontario

9. ADJOURNMENT

REPORT
Meeting Date: 2014-06-19
Emergency and Protective Services Committee

For Information

DATE: June 11, 2014

REPORT TITLE: **PARAMEDIC SERVICES 2013 ANNUAL REPORT**

FROM: Janette Smith, Commissioner of Health Services

OBJECTIVE

To provide a summary of the 2013 performance of Peel Regional Paramedic Services.

REPORT HIGHLIGHTS

- 66 patients were successfully resuscitated from a sudden cardiac arrest.
- A defibrillator was applied to 72% of sudden cardiac arrest patients in less than 6 minutes.
- Paramedic Services responded to 97,881 emergency and non-emergency calls in 2013 which represents a 2.8% growth in volume.
- Hospital offload delay decreased by 6.8%.
- Process improvements undertaken at Credit Valley Hospital reduced average offload delay for 14,500 patients by about 13 minutes per patient.

DISCUSSION

1. Background

This report reviews the ninth full calendar year of direct operation of Peel Regional Paramedic Services. 2013 saw continued growth in emergency responses, and the continuation of the 10-year facility plan. Additionally, the service undertook a process improvement event in partnership with Credit Valley that has led to containment of offload delay growth in 2013 at this site. Gains achieved at the Credit Valley site were mitigated by the continued growth in offload delay at the Mississauga Hospital site and growth in call volume. The following aspects of the service will be covered in the report:

- Response Times
- Cardiac Arrest Saves
- Training
- Call Volume and Call Demand
- Service Hours and Deployment
- Offload Delay and Process Improvements with Hospital partners

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PARAMEDIC SERVICES 2013 ANNUAL REPORT**2. Response Times**

Addressing growing response times through the addition of more system hours either directly and/or through resolving offload delays in the hospital emergency rooms was a system imperative for 2013.

In May 2012, Council approved the new legislated response time performance standards for Paramedic Services which commenced in 2013. This framework replaces the singular measured system 90th percentile performance for emergency calls. The framework targets measurable response times and percentile results based on paramedic assessment of severity of calls using the Canadian Triage Acuity System (CTAS) once they make patient contact.

Annually, Paramedic Services must report the previous years' response time framework results to the Provincial Director of the Emergency Health Services Branch. Peel's performance exceeded expectations for the sudden cardiac arrest calls as well as all of the lower acuity calls of CTAS 3, 4 and 5. Performance for CTAS 1 and CTAS 2 emergency response calls were 5 and 36 seconds above targets respectively. Having sufficient resources in the system as well as the effective management / deployment of the resources contribute to Peel being able to be overall performing as well as possible.

Table 1: 2013 Response Time Results

| | Target Time (minutes) | Target % | Actual Results |
|-----------------------|--------------------------|----------|----------------|
| Sudden Cardiac Arrest | 6:00 | 70% | 72% |
| CTAS 1 | 8:00 | 75% | 8:05 |
| CTAS 2 | 10:00 | 90% | 10:36 |
| CTAS 3 | 13:00 | 90% | 10:57 |
| CTAS 4 | 14:00 | 90% | 11:13 |
| CTAS 5 | 14:00 | 90% | 11:13 |

CTAS – Canadian Triage Acuity Scale

The program also measures critical system events which directly affect response times when there are insufficient resources in the system to provide adequate response or transport to the community. Causes of these events are higher than normal call volumes, higher than normal offload delays, less than adequate staffing, and/or poor dispatching coordination. When there are less than 4 vehicles available in a sector (north or south) the program is considered as having a critical event. In 2013, 348 hours, or 4% of the time, were impacted by critical events. At times during the year the system is also affected when there is less than one vehicle available to the entire community. This occurred for about five hours in total in 2013. When these events occur, and as part of providing a seamless service throughout the province, our neighbours are called upon to assist. In 2013 Peel assisted our neighbouring municipalities 1,004 times and our neighbours assisted Peel 538 times.

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The table below identifies these two system events over the past 5 years.

Table 2: Code Critical and Code Capacity 2010-2013

| | Code Critical in Hours | Code Capacity in Hours |
|------|------------------------|------------------------|
| 2010 | 254 | 2 |
| 2011 | 74 | 0.5 |
| 2012 | 224 | 0.5 |
| 2013 | 348 | 5 |

3. Cardiac Arrest Save Rate

Every year, approximately 1 per cent of Peel's total call volume (about 3 a day) is made up of sudden cardiac arrests. They happen for a variety of reasons including heart attacks, palliative care/end of life, chronic health care issues, trauma or drowning/electrocution. The total number of sudden cardiac arrest calls that occurred in the Region was 1,111. As expected this is 1 per cent of overall emergency call volume.

Given that not all cardiac arrests are from the same cause nor are they discovered in the same fashion (i.e. delay in discovering and calling 9-1-1), the 1,111 includes obvious death and do not resuscitate orders so not all of these calls (about one in three) can or do result in life saving attempts. Resuscitation was attempted on 666 or approximately 63 per cent of these patients. 66 patients (10 per cent) in total survived and were discharged from hospital and are back with their families.

4. Advanced Care Paramedic (ACP) Training

There were 9 full time Primary Paramedics (PCP) who were trained to an ACP level in 2013. The total number of full time ACPs in Peel are 155 or 46 per cent of the full time workforce. The program continues to train PCPs to the advanced care level to meet the Council approved target of at least one ACP on each transport ambulance.

5. Call Volume and Call Demand

In 2013, the service responded to 97,179 calls for emergency service with an additional demand of 702 calls for non-emergency service for an overall response total of 97,881, an increase of 2.8% from 2012. In other words, there are about 268 emergency calls a day in Peel and about two that are non-emergency. This split of emergency to non-emergency is important to understanding the level of intensity of the work environment for a paramedic. In systems where there is a more even split between call types, say 60/40, one can provide a call type balance for paramedics where the non-emergency transport can provide some relief and balance for the non-stop emergency calls.

Table 3 shows the call volume over the last four years of operation. Peel's emergency call volume in 2013 was over 99% while the non-emergency volume continues to decrease.

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PARAMEDIC SERVICES 2013 ANNUAL REPORT**Table 3: Paramedic Services Program Call Volume 2010-2013**

| Year | 2010 | 2011 | 2012 | 2013 |
|-------------------------------|--------|--------|--------|--------|
| Non-Emergency (Code 1&2) | 1,125 | 793 | 820 | 702 |
| Emergency (Code 3&4) | 82,502 | 87,677 | 94,392 | 97,179 |
| Total Calls for Service (1-4) | 83,627 | 88,470 | 95,212 | 97,881 |
| Per Cent of Emergency Calls | 99% | 99.1% | 99.1% | 99.3% |

6. Service Hours and Deployment

During 2013, no system coverage hours were requested in the 2013 budget. Hours recovered from offload delay improvement processes were used to address call volume growth. At peak times, Paramedic Services staffed 50 transport ambulances and 8 rapid response units to serve the community.

Deployment of the ambulances continues to be managed by the Central Ambulance Communications Centre (CACC). Clearly, CACC is a key partner and Regional staff have worked with CACC staff over the past year to improve deployment. How resources are deployed and used by CACC are still being addressed, modified and monitored by staff.

Peel in partnership with GTA partners continue to lobby the Province for change to the current dispatch model. The GTA partners maintain that there needs to be change to the way 9-1-1 calls are triaged, a stronger technology platform where real time data is available to the municipalities, and a form of governance which holds the dispatch centre accountable. Discussions continue with the Ministry of Health and Long-Term Care as well as the Ministry's Transformation Secretariat. The Ministry of Health and Long-Term Care has initiated a working group to discuss the dispatch model across the province. The GTA partners will be represented.

7. Offload Delay and Hospital Nursing Program**a) Offload Delay**

When paramedics arrive at a hospital, there is an expected amount of time the crew will spend at the hospital. This includes time needed to transfer care of the patient to the hospital plus time to finish up paperwork, clean equipment and restock response bags. The accepted time from patient arrival to the time the hospital takes over responsibility of the patient by placing them on a bed or assigning to an alternative care area is 30 minutes. Time in excess of this 30 minute window is designated as "offload delay" and is used for the purpose of reporting and triggers transfer of care protocols.

During 2013, paramedic crews continued to encounter offload delays in transferring patients at receiving hospitals. In 2013, there was a 6.9% decrease in the amount of time spent on offload delay.

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PARAMEDIC SERVICES 2013 ANNUAL REPORT**Table 4: Offload Delay for Paramedic Services Program (>30 minutes at Hospital)**

| Year | Annual Hours | Daily Hours | % Increase (Decrease) |
|------|--------------|-------------|--------------------------|
| 2005 | 25,652 | 70 | |
| 2006 | 28,908 | 79 | 13% |
| 2007 | 39,350 | 110 | 36% |
| 2008 | 40,644 | 111 | 3% |
| 2009 | 41,130 | 113 | 1% |
| 2010 | 39,613 | 108 | (3.7%) |
| 2011 | 44,322 | 121 | 12% |
| 2012 | 42,397 | 116 | (4.3%) |
| 2013 | 39,495 | 108 | (6.9%) |

Offload delay consumes approximately 13% of the system hours approved by Council and impacts paramedic productivity.

Program staff continue to work with all of the hospitals to address this issue through the provision of dedicated offload nurses, real time resource management, and process improvement initiatives.

b) Hospital Nursing Program

The Hospital Nursing Program consists of three Peel hospitals staffing a nurse for a minimum of 12 hours, 7 days a week to take over care of the low priority (minor acuity) transports and allow the paramedics to return to the system. This program, 100 per cent funded by the province, provided for 72 hours per day and returned approximately 5,108 paramedic hours to the system. The program's continuing objectives are to reduce overall hours lost to offload delay.

c) Offload Process Improvement

In 2013, Paramedic Services worked in collaboration with Credit Valley Hospital to develop processes that has led to a reduction of approximately 1,000 hours from where the system would have expected to be based on past trends. The improvements reduced average offload delay for 14,500 patients by about 13 minutes per patient. Enabling these service hours to return to active response, helps mitigate system growth pressures.

Plans are underway to begin process improvement work at the last of Peel's three main receiving hospitals Trillium Health Partners, Mississauga Site, in June 2014. Approximately 98% off all transports go to one of the three receiving hospitals.

Also, it is worthy to note that the process improvements completed in 2012 with the Brampton Civic hospital have been sustained over 2013 and Civic's average offload delay for 2013 remained at 34 minutes even though there has been continued call volume growth within the Region.

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8. External Client Satisfaction and Trust Survey

The Paramedic Services Client Satisfaction Survey is conducted with residents of the Region of Peel who received services in the past year. The survey allows Paramedic Services to conduct an analysis of satisfaction trends and also identifies the key drivers of satisfaction with regards to Paramedic Services. The overall satisfaction rate for 2013 was 9.0 out of 10. The survey results reflect the input of over 350 respondents, representing an 18% response rate. Surveys were completed by individuals that received care by the paramedics or were present while paramedics were caring for their loved one.

The overall high satisfaction scores are due to strong performance on the key drivers of satisfaction.

CONCLUSION

In the ninth full year of direct operations, Peel Regional Paramedic Services continues to improve its ability to deliver high quality pre-hospital medical care while working with health system partners striving to meet the needs of a growing, aging and diverse population.



Janette Smith, Commissioner of Health Services

Approved for Submission:



D. Szwarc, Chief Administrative Officer

For further information regarding this report, please contact Peter Dundas Ext. 3921.

Authored By: Mary Ellen Duff and Peter Dundas

REPORT
Meeting Date: 2014-06-19
Emergency and Protective Services Committee

DATE: June 11, 2014

REPORT TITLE: **CURRENT STATUS OF THE PARAMEDIC SERVICES 10 YEAR FACILITIES CAPITAL PLAN**

FROM: Janette Smith, Commissioner of Health Services

RECOMMENDATION

That The Regional Municipality of Peel enter into a Memorandum of Understanding with The Corporation of the Town of Caledon to design and construct a Paramedic Satellite Station adjacent to Caledon Fire and Emergency Services Station #303 on Old Church Road in the Town of Caledon;

And further, that the Commissioner of Health Services be given the delegated authority to execute the Memorandum of Understanding and any and all other documents and agreements relating to the project referred to herein, including but not limited to construction agreements, design and development agreements, and project payments to the satisfaction of the Regional Solicitor.

REPORT HIGHLIGHTS

- The years 2008 through 2014 have seen significant progress made towards the implementation of the 10 year capital facility plan.
- The approved Paramedic Services 10 year capital facility plan includes 25 locations, 17 of which are co-located.
- In this report, nine projects are in design or construction, six projects are in planning, and six projects are completed.
- Staff have identified the opportunity to develop a Paramedic Satellite Station on Town of Caledon lands for which a Memorandum of Understanding is required.

DISCUSSION

1. Background

In June 2007, Regional Council adopted a Divisional Model for the development of Paramedic facilities consistent with the recommendations contained within the Report of the HealthAnalytics consultants.

HealthAnalytics employed a methodology utilizing data from the Central Ambulance Communication Centre (CACC) from the years 2000 through 2005, as well as interviews with stakeholders and consultation with the Emergency and Protective Services Committee. As part of their deployment analysis, HealthAnalytics reviewed the overall response zone structure, call volumes, travel times, service times and transport times.

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PARAMEDIC SERVICES 10 YEAR FACILITY PLAN UPDATE

The approved Peel Regional Paramedic Services (PRPS) facility model organizes smaller Satellite Stations in Mississauga, Brampton and Caledon around larger Reporting Stations. The model has Paramedics reporting to a Reporting Station and being provided with a vehicle that has been cleaned and fully equipped by vehicle and equipment technicians. During their shift, Paramedics are assigned to Satellite Stations for ready response in the community.

Consistent with the HealthAnalytics Report recommendations, Regional Council further directed staff (Council Resolution #2007-248) to examine the feasibility of co-location with suitable partners and report their findings to Regional Council. Co-locates accrue significant financial savings in the areas of land, construction, and joint operating costs. Staff has had success in identifying co-locate opportunities with health partners, Region of Peel departments, and all three municipalities in Peel.

As part of the implementation of the Paramedic Services 10 year facilities capital plan, staff periodically conduct reviews of the HealthAnalytics recommendations to ensure they remain appropriate in light of co-locate opportunities in the desired geographic areas, current land and development costs, and the availability of suitable lands. Staff continue to assess locations against call volumes, population data, travel times, and the impact of newly established stations to ensure the optimal use of Regional resources.

The 10 year capital facility plan includes 25 locations, 17 of which are co-located. See Appendix I for a full list of approved facilities (EPSC Recommendation #10-2013) in the Reporting Station service delivery model.

The years 2008 through 2014 have seen significant progress made towards the implementation of the 10 year capital facility plan. In this report, nine projects are in design or construction, six projects are in planning, and six projects are completed.

The following section provides an update on the development of these facilities.

2. Update on Projects in Design or Construction**a) 1600 Bovaird Drive East - Reporting Station (Ward 9 - Brampton)**

This 4.03 acre Regional property at the intersection of Bovaird Drive East and Fernforest Drive in Brampton is being developed as a Paramedic Reporting Station and Administrative Facility. The project is currently under construction, with an estimated operational date in the first quarter of 2015.

The completion of the Fernforest Reporting Station and Administrative Facility will allow a number of staff to relocate to the facility and the Region to exit select leased facilities currently housing Paramedic staff as new facilities become operational, including;

- 1197 Fewster Drive (inventory storage facility)
- 44 Peel Centre Drive (office space for Paramedic Services staff and support services)
- 52 Bramalea Road (paramedic station)
- 75-B Hale Road (paramedic station)

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- 5299 Maingate Drive (The space used for Paramedic Services administration will relocate to the Fernforest facility. The facility will remain operational as a Satellite station).

Paramedic Services is piloting the use of an external vendor for vehicle and equipment preparedness at the new Fernforest Reporting Station. This pilot is proposed to realize operational and process efficiencies.

b) 91 Sandalwood - Satellite Station (Ward 2 – Brampton)

The site for this Satellite Station is also the previous location of Paramedic Services Station #08. The existing building was inherited by the Region of Peel as a leasehold property when Land Ambulance services were downloaded to the Region by the Province of Ontario. The site was purchased from Ontario Infrastructure and Lands Corporation (Council Resolution #11-1234).

In late 2013, Paramedic Services vacated the facility to accommodate the redevelopment of the entire site. In order to maintain service delivery to the community, a temporary leased facility was acquired at 71 Rosedale in Brampton. This temporary site will operate until the Fernforest Reporting station opens.

Staff estimate that the redevelopment of 91 Sandalwood will be completed and the site operational in late 2014.

c) 10775 The Gore Road - Satellite Station (Ward 10 – Brampton)

Staff are developing a co-located Satellite Station with City of Brampton Fire and Emergency Services at The Gore Road and Countryside. Construction is in progress with completion anticipated for fall of 2014. This facility is being developed collaboratively with City of Brampton staff, with design and construction contracts being managed by the City of Brampton as lead on the project.

d) Exchange Drive – Satellite Station (Ward 10 - Brampton)

In March 2012, Council approved the acquisition of this parcel of land for a Paramedic Satellite Station (Council Resolution#2012-462). Staff initiated the development process by procuring an Architectural Consultant to manage the design and development of the facility. Construction is in progress, with completion scheduled for early 2015.

e) 25 Rising Hill Ridge - Reporting Station (Ward 6 – Brampton)

The Region of Peel acquired 3.3 acres of land in 2012 to develop a Paramedic Reporting Station in West Brampton (Council Resolution #2012-503). The estimated construction completion date is in 2016. When the Reporting Station commences operations, there will be associated staffing and operational costs. These costs will be included in the 2016 annual budget report. The completion of the Reporting Station may enable staff to relocate additional leased Paramedic stations to the new Reporting Station. This facility will house the equipment and resources paramedics require to deliver Paramedic services via satellite stations in the community.

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f) 6375 Airport Road – Satellite Station (Ward 5 - Mississauga)

In cooperation with City of Mississauga Fire and Emergency Services, staff has commenced the design of a co-located Satellite Station with Mississauga Fire and Emergency Services in the area of the Toronto Pearson International Airport. Design development is in progress and the estimated construction completion date is in 2015.

g) Erin Mills Parkway and Thomas Street - Reporting Station (Ward 11 - Mississauga)

The fourth and final Paramedic Reporting Station of the 10 year facilities capital plan is scheduled for development on the south east corner of Erin Mills Parkway and Thomas Street in West Mississauga. This land was previously purchased for use by Peel Regional Police, however, the Peel Police Services Board declared the site surplus to their needs in 2011 by motion # IC259/11.

This facility will house the equipment and resources paramedics need to provide Paramedic services via satellite stations to the community. Construction of the facility will commence upon conclusion of construction activities on site related to the installation of the Erin Mills Trunk Sewer, currently estimated to be late 2015 at this location.

When the Reporting Station commences operations, there will be a staffing and operational cost impact. These costs will be included in the 2017 budget request. The completion of the Erin Mills Reporting Station may allow select leased facilities to relocate to the new Reporting Station.

h) 3190 Mavis Road – Satellite Station (Ward 6 - Mississauga)

The redevelopment of the Transhelp facility at 3190 Mavis Road in Mississauga offers the opportunity to jointly develop a planned Paramedic Satellite station in this area with Region of Peel Public Works. Design development is in progress, with approximate completion of the project in 2016.

i) Lorne Park Water Treatment Lands – Satellite Station (Ward 2 - Mississauga)

Staff are developing a Satellite Station on vacant Public Works' lands adjacent to the Lorne Park Water Treatment facility. Design Development is in progress with project completion anticipated for 2016.

3. Projects in Planning

a) Queen Street West and Academic Drive (Ward 4 - Brampton)

In cooperation with the City of Brampton, staff is reviewing documentation to develop a co-located Satellite Station with Brampton Fire and Emergency Services. Documentation and Development activities are in progress.

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PARAMEDIC SERVICES 10 YEAR FACILITY PLAN UPDATE

b) Lakeshore Road West and East Drive (Ward 1 – Mississauga)

Staff is in consultation with other departmental staff to develop a portion of Regionally-owned lands in the area of Lakeshore Road West and East Drive. A Council report is proposed for the July 3, 2014 meeting of Regional Council to seek approval of a recommendation to develop the proposed Paramedic Station in this area (EPSC Resolution 2013-1102) as part of the initial phase of development of the vacated Byngmount Beach Public School site.

c) Peel Memorial Centre for Integrated Health & Wellness (Ward 3 - Brampton)

Staff is working with the William Osler Health System to locate a Paramedic Satellite Station on the redeveloped lands of the Peel Memorial Centre for Integrated Health and Wellness. The location of this site meets the needs of Paramedic Services to serve the surrounding community, as well as offering an ideal location for patient transport. William Osler and the Region of Peel are currently seeking further approvals from regulatory authorities to proceed with design development of the Paramedic station.

d) Highway 50 and Cross-Country Blvd (Ward 5 - Caledon)

Staff has entered into a Memorandum of Understanding with the Town of Caledon (per Council Resolution 2014-423) to design and construct a co-located Satellite Station with Town of Caledon Fire and Emergency Services in the area of Highway 50 and Cross Country Boulevard in Bolton. Procurement of architectural design services is in progress and the estimated construction completion date is in 2015.

e) Caledon East (Ward 3 - Caledon)

Staff is in the early documentation and development stages for a new Satellite Station adjacent to Caledon Fire and Emergency Services Station #303 on Old Church Road in the Town of Caledon.

On March 4, 2014, Town of Caledon Council approved a location for the station (Resolution 2014-085) that was jointly determined by Town of Caledon and Region of Peel staff. The location offers close proximity and direct access to a Regional Road as well as situating two emergency services adjacent to one another.

Staff therefore recommends that the Regional Municipality of Peel enter into a Memorandum of Understanding to design and construct a Paramedic Satellite Station on Town of Caledon lands.

f) 5845 Falbourne Street (Ward 5 - Mississauga)

In cooperation with the City of Mississauga Fire and Emergency Services, staff is reviewing documentation to develop a Satellite Station at this location.

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4. Projects Completed

a) 7101 Goreway Drive – Satellite Station (Ward 5 - Mississauga)

The facility at Goreway Road and Derry Road East is a co-located Paramedic Satellite Station with the existing Mississauga Fire and Emergency Services station 105. This project received funding under the Building Canada Infrastructure stimulus program from the Provincial and Federal governments.

b) 6825 Tomken Road – Reporting Station (Ward 5 - Mississauga)

This Paramedic Services Reporting Station is co-located with Mississauga Fire and Emergency Services Station #116. Efficiencies are realized by the shared use of electrical and mechanical systems; including a back-up generator that services the entire facility, a joint wellness room, shared waste management facilities, shared utilities to the site, parking facilities and common areas of the building, including the main entrance.

This project received Investing in Ontario Act Provincial Infrastructure Funding in the amount of \$7.7 million.

c) 40 Victoria Crescent - Satellite Station (Ward 8 – Brampton)

Paramedic Satellite Station at 40 Victoria Crescent.

d) 1355 Winding Trail - Satellite Station (Ward 3 – Mississauga)

The Satellite Station at 1355 Winding Trail is co-located with the relocated Mississauga Fire and Emergency Services Station #106.

e) 2 Snelcrest Drive (Valleywood) - Satellite Station (Ward 2 – Caledon)

The Paramedic station at 2 Snelcrest Drive, co-located with Town of Caledon Fire and Emergency Services, has been relocated to the east side of the existing station and expanded to ensure adequate resources exist to deliver services in the surrounding community.

f) 6660 Kennedy Road (Ward 5 – Mississauga)

Following the completion of the Tomken Reporting Station, the Paramedic Station at 6660 Kennedy Road was vacated in August, 2012 and decommissioned in September, 2012. The lease was terminated and staff transferred to the Tomken facility.

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PARAMEDIC SERVICES 10 YEAR FACILITY PLAN UPDATE

CONCLUSION

Co-located facilities offer substantial savings associated with the sharing of site development costs that would otherwise be borne by one party. Accordingly, staff continue to seek co-locate opportunities wherever possible. At present, 17 of the 25 approved sites are co-locates with health partners, Region of Peel departments, and all three area municipalities.

As facilities become operational, typical operating costs are incurred to maintain a 7/24 service delivery environment. Examples of such costs include janitorial contracts, utilities, property management fees, and general maintenance of a facility. Increasing the number of buildings and overall square footage impacts the costs of operating such facilities to the Region of Peel. These costs are brought forward as part of the annual operating budgets for Peel Paramedic facilities.

Staff is also recommending that The Regional Municipality of Peel enter into a Memorandum of Understanding with The Corporation of the Town of Caledon to design and construct a Paramedic Satellite Station adjacent to Caledon Fire and Emergency Services Station #303 on Old Church Road in the Town of Caledon.



Janette Smith, Commissioner of Health Services

Approved for Submission:



D. Szwarc, Chief Administrative Officer

APPENDICES

1. Appendix I

For further information regarding this report, please contact Peter Dundas, Chief and Director of Peel Regional Paramedic Services at extension 3921 or at Peter.Dundas@peelregion.ca.

Authored By: Renaud Campbell

APPENDIX I

Stations comprising the Paramedic Services Reporting Station Model

| Project Name | Municipality | Status | Co-Located Facility (Y/N) |
|---|---------------------|---------------|----------------------------------|
| 40 Victoria St. - Satellite Station | Brampton | Complete | No |
| 2 Snelcrest Dr. - Satellite Station | Caledon | Complete | Yes |
| 6825 Tomken Rd. - Reporting Station | Mississauga | Complete | Yes |
| 1355 Winding Trail - Satellite Station | Mississauga | Complete | Yes |
| 7101 Goreway Dr. - Satellite Station | Mississauga | Complete | Yes |
| 1600 Bovaird Drive East - Reporting Station | Brampton | Construction | Yes |
| 91 Sandalwood Parkway - Satellite Station | Brampton | Construction | No |
| 75 Exchange Drive - Satellite Station | Brampton | Construction | No |
| 10775 The Gore Road - Satellite Station | Brampton | Construction | Yes |
| 25 Rising Hill Ridge - Reporting Station | Brampton | Design | No |
| 3190 Mavis Road - Satellite Station | Mississauga | Design | Yes |
| 6375 Airport Road - Satellite Station | Mississauga | Design | Yes |
| Lakeshore & Lorne Park - Satellite Station | Mississauga | Planning | Yes |
| Peel Memorial Centre - Satellite Station | Brampton | Planning | Yes |
| Academic Drive - Satellite Station | Brampton | Planning | Yes |
| New Bolton Satellite Station | Caledon | Planning | Yes |
| Caledon East - Satellite Station | Caledon | Planning | Yes |
| Erin Mills & Thomas St. - Reporting Station | Mississauga | Planning | No |
| Lakeshore Road E. & East Dr - Satellite Station | Mississauga | Planning | Yes |
| 5845 Falbourne St. - Satellite Station | Mississauga | Planning | Yes |
| 7120 Hurontario St. - Satellite Station | Mississauga | Planning | Yes |
| Erin Mills & QEW - Satellite Station | Mississauga | Site Search | Tbd |
| 3611 Charleston Sideroad - Satellite Station | Caledon | Existing | Yes |
| 2355 Tedlo St. - Satellite Station | Mississauga | Existing | No |
| 5299 Maingate Dr. - Satellite Station | Mississauga | Existing | No |